

# Complaint Inspection Compliance Plan

**Provider's Name:** Bright Beginnings Child Care Center

**City:** Summerset

**Provider Number:** 016598190

**Provider Type:** DCC

**Date Agency Action Issued:** 08/06/2019

The provider was found to not be in compliance with the following items.

## **67:42:16:14 - Confidentiality.**

### **Summary of Compliance Issue:**

Confidentiality – Confidential information was shared with an unauthorized individual.

Staff will maintain in confidence all details involving children and their families.

The Director has reminded all staff of the expectations regarding the confidentiality rule. A new cell phone policy has also been implemented in the classrooms. The staff member involved in the incident no longer works for the program.

**Status:** Founded

**Agency Action:** Letter of Notification

## **67:42:10:10 - Program standards.**

### **Summary of Compliance Issue:**

Program standards- A staff member encouraged preschool aged children to participate in an outdoor activity that was not developmentally appropriate and was unsafe.

The program is to plan activities to encourage positive experiences for children in accordance with the developmental level of all children in care.

The Director will review the expectations of appropriate activities with all staff members. The staff member involved in the incident no longer works for the program.

**Status:** Founded

**Agency Action:** Letter of Notification