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Adam Mather
INSPECTOR GENERAL

Inspection Report

Provider Name: Seek and Learn Child Development	Provider Information	CLR No: L359434
Provider Address: 201 Ocean Front View Dr, Mt. Vernon, KY, 40456	Provider Type: LICENSED TYPE I	Capacity: 53
Owner(s): Alexander, Jennifer Denise & Clark, Darlene		Director(s): Alexander, Jennifer Denise

Inspection Type: Investigation	Inspection Information	Inspection No: 291063
Date Initiated: 08/26/2019 8:45 AM	Date Concluded: 08/30/2019 12:15 PM	
	No. of Children Present: 26	

Inspection Report	
Supervision	Not In Compliance
90 - Children Supervised	Not In Compliance
922 KAR 2:120. Section 2. Child Care Services. (3)(a) Each center shall maintain a child-care program that assures each child will be: 1. Provided with adequate supervision at all times by a qualified staff person who ensures the child is: a. Within scope of vision and range of voice; or b. For a school-age child, within scope of vision or range of voice;	
Findings: General: Based on interview and review of documentation, the surveyor found that center staff are not providing adequate supervision of children as follows: Staff are not following the center's "Use of Telephone and Mail System" policy in regards to personal cell phone use. The policy states cell phones are not to be used in the classroom or on the playground and should only be used while staff are on breaks and off the clock. The policy further states that this includes no texting with a cell phone while in the classroom or when children are in your care. Per interview with multiple parents and staff, the surveyor was able to confirm that staff are utilizing their cell phones while in the classroom and while supervising children. The Director reported she allows staff to have their cell phone when on the playground so that they can call inside the center for emergency purposes if needed.	
Staffing Requirements	In Compliance
General Administration	Not In Compliance
165 - Cooperate with state agency	Not In Compliance
922 KAR 2:090. Section 6. License Issuance. (8) To qualify for a preliminary license, or maintain a regular license, a child-care center shall: (f) Cooperate with the cabinet, the cabinet's designee, or another agency with regulatory authority during: 1. An investigation of an alleged complaint, including an allegation of child abuse or neglect pursuant to KRS 620.030(4); and 2. Unannounced inspections;	
Findings: General: Based on interview and review of documentation, the surveyor found that the center did not cooperate with the state agency in regards to a report of abuse or neglect. On 8/20/19 the Director was informed of suspected abuse or neglect by a parent in regards to a staff member yanking their child up by the arms and shaking them. The Director failed to report the incident to CHFS or DRCC and proceeded to conduct an in house investigation. The Director stated that she interviewed multiple staff in regards to the incident before she found that she could not confirm the incident occurred.	

250 - Child Abuse/Neglect Report

Not In Compliance

922 KAR 2:090. Section 12. Reports.

(2) An incident of child abuse or neglect shall be reported to the cabinet pursuant to KRS 620.030.

Findings:

General: Based on interview and review of documentation, the surveyor determined that the staff failed to report multiple incidents of alleged child abuse/neglect to appropriate authorities as follows:

1. A parent informed the Director on 8/20/19 that they had observed a staff member yank a child up by their arms and shake the child two (2) times. The Director reported that she investigated the incident in house by interviewing staff and did not report the incident to CHFS or DRCC as she could not confirm the incident had occurred and did not suspect abuse/neglect.
2. Per parent and staff interview, it was determined that a pre-school age child was loaded onto a county school bus by center staff and transported to the local elementary school on 8/14/19 despite the fact that the child was not due to start preschool until 8/26/19. Staff reported the parent had been discussing school with the child when dropping the child off at the center and they thought the child started school that day. The child was reportedly found by school staff in the hallway crying. The Director reported she did not report this incident to CHFS or DRCC as she did not view it as possible abuse/neglect.

Director Requirements

Not In Compliance

335 - Staff Management/Policy Development/Supervision

Not In Compliance

922 KAR 2:090. Section 10. Director Requirements and Responsibilities.

(1) A director shall:

- (e) Manage the staff in their individual job descriptions;**
- (f) Assure the development, implementation, and monitoring of child-care center plans, policies, and procedures;**
- (g) Supervise staff conduct to ensure implementation of program policies and procedures;**

Findings:

General: Based on interview and review of documentation, the surveyor found that center staff are not following the center's "Use of Telephone and Mail System" policy in regards to personal cell phone use. The policy states cell phones are not to be used in the classroom or on the playground and should only be used while staff are on breaks and off the clock. The policy further states that this includes no texting with a cell phone while in the classroom or when children are in your care. Per interview with multiple parents and staff, the surveyor was able to confirm that staff are utilizing their cell phones while in the classroom and while supervising children. The Director reported she allows staff to have their cell phone when on the playground so that they can call inside the center for emergency purposes if needed.

350 - Health, Safety, Comfort

Not In Compliance

922 KAR 2:090. Section 10. Director Requirements and Responsibilities.

(1) A director shall:

- (l) Assure the health, safety, and comfort of each child;**

Findings:

General: Based on interview and review of documentation, the surveyor determined that the health, safety, & comfort of the children was compromised as follows:

1. Per interview with multiple parents and staff, the surveyor was able to confirm that staff are utilizing their cell phones while in the classroom and while supervising children.
2. A parent informed the Director on 8/20/19 that they had observed a staff member yank a child up by their arms and shake the child two (2) times. The Director reported that she investigated the incident in house by interviewing staff and did not report the incident to CHFS or DRCC as she could not confirm the incident had occurred and did not suspect abuse/neglect.
3. Per parent and staff interview it was determined that a pre-school age child was loaded onto a county school bus by center staff and transported to the local elementary school on 8/14/19 despite the fact that the child was not due to start preschool until 8/26/19. Staff reported the parent had been discussing school with the child when dropping the child off at the center and they thought the child started school that day. The child was reportedly found by school staff in the hallway crying.

Written Documentation

In Compliance

Signature of Provider/Representative

Title

Date