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Adam Mather
INSPECTOR GENERAL

Inspection Report

Provider Name: Tender Love & Care Learning Center	Provider Information	CLR No: L359364
Provider Address: 491 Erlanger Road, Erlanger, KY, 41018	Provider Type: LICENSED TYPE I	Capacity: 110
Owner(s): Tender Love & Care Learning Center, LLC		Director(s): Jackson, Savannah

Inspection Type: Renewal Application	Inspection Information	Inspection No: 217356
Date Initiated: 12/15/2016 9:45 AM	Date Concluded: 12/15/2016 12:00 PM	
	No. of Children Present: 57	

Inspection Report	
Supervision	In Compliance
Staffing Requirements	In Compliance
General Administration	In Compliance
Director Requirements	Not In Compliance
265 - Health, Safety, Comfort	Not In Compliance
922 KAR 2:110. Section 4. Director Requirements and Responsibilities. (1) Effective with the adoption of this administrative regulation, a director shall: (I) Provide for the health, safety, and comfort of each child;	
Findings: General: Based on Observation, 1. There were two (2) uncovered electrical outlets in the Twos I classroom. 2. There were cords from a CD player and a telephone hanging down from an outlet in the Twos II classroom. The outlet the items were plugged into was approximately four (4) feet from the floor leaving the cords hanging down and accessible to the children in care.	
Employee Records	Not In Compliance
340 - Training	Not In Compliance
922 KAR 2:110. Section 5. Staff Requirements. (14) In accordance with KRS 199.896(15) and (16), a staff person with supervisory authority over a child shall complete the following: (a) Six (6) hours of cabinet-approved orientation within the first three (3) months of employment; (b) Nine (9) hours of cabinet-approved early care and education training within the first year of employment, including one and one-half (1 ½) hours of pediatric abusive head trauma training; and (c) Fifteen (15) hours of cabinet-approved early care and education training during each subsequent year of employment, including one and one-half (1 ½) hours of pediatric abusive head trauma training completed once every five (5) years.	
Findings: General: Based on Review of Documentation, staff person hired 2/19/16 did not have evidence of completing the required orientation training in the first three (3) months of employment. A review of ECE-TRIS records supports the information found during the survey.	

Inspection Report**Programming****Not In Compliance****350 - Program of Activities Followed****Not In Compliance****922 KAR 2:120. Section 2. Child Care Services.****(4) The child-care center shall provide a daily planned program:**

- (a) Posted in writing in a conspicuous location with each age group and followed;**
- (b) Of activities that are individualized and developmentally appropriate for each child served;**
- (c) That provides experience to promote the individual child's physical, emotional, social, and intellectual growth and well-being; and**
- (d) That offers a variety of creative activities including the following:**
 - 1. Art;**
 - 2. Music;**
 - 3. Dramatic play;**
 - 4. Stories and books;**
 - 5. Science;**
 - 6. Block building;**
 - 7. Tactile activity;**
 - 8. Culture;**
 - 9. Indoor or outdoor play in which a child makes use of both small and large muscles;**
 - 10. A balance of active and quiet play, including group and individual activity;**
 - 11. An opportunity for a child to:**
 - a. Have some free choice of activities;**
 - b. If desired, play apart from the group at times;**

Findings:

General: Based on Observation, the children in the Fours & Fives classroom were watching The Smurf Movie. This was not part of the planned programming on the list of daily activities for the day of the survey.

435 - Bedding/Toys in Crib**Not In Compliance****922 KAR 2:120. Section 6. Sleeping and Napping Requirements.****(3) Rest time shall include adequate space specified by the child's age as follows:****(a) For an infant:**

- 3. No loose bedding; and**
- 4. No toys or other items except the infant's pacifier;**

Findings:

General: Based on Observation, there was a seven-week-old child sleeping in a crib with a pacifier attached to his clothing with a tether.

Premises**Not In Compliance****460 - Inaccessible Items****Not In Compliance****922 KAR 2:120. Section 3. General Requirements.****(7) Except in accordance with subsection (8) of this section, the following shall be inaccessible to a child in care:**

- (a) Toxic cleaning supplies, poisons, and insecticides;**
- (b) Knives and sharp objects;**
- (c) Matches, cigarettes, lighters, and flammable liquids;**
- (d) Plastic bags;**
- (e) Litter and rubbish;**
- (f) Bar soap; and**
- (g) Personal belongings and medications of staff.**

Findings:

General: Based on Observation, there was a large empty plastic Ziploc bag lying on a lower shelf in the Twos I classroom. The bag was accessible to the children in care.

520 - Floors, Walls, Ceilings**Not In Compliance****922 KAR 2:120. Section 4. Premises Requirements.****(9) Floors, walls, and ceilings shall be smooth, in good repair, and constructed to be easily cleaned.****Findings:**

General: Based on Observation, 1. The floors and rugs throughout the facility had an accumulation of dust, glitter and debris. 2. There were several areas throughout the facility of peeling paint on the walls.

Inspection Report	
Hygienic Practices	Not In Compliance
595 - Child Personal Care/Handwashing	Not In Compliance
<p>922 KAR 2:120. Section 3. General Requirements.</p> <p>(4) A child shall:</p> <ul style="list-style-type: none"> (a) Be helped with personal care and cleanliness based upon their developmental skills; and (b) Wash his or her hands with liquid soap and warm running water: <ul style="list-style-type: none"> 1. a. Upon arrival at the center; or b. Within thirty (30) minutes of arrival for school-age children; 2. Before and after eating or handling food; 3. After toileting or diaper change; 4. After handling animals; 5. After wiping or blowing nose; 6. After touching items soiled with body fluids or wastes; and 7. After outdoor or indoor play time. 	
<p>Findings:</p> <p>General: Based on Observation, a child's diaper was changed in the Ones classroom and the child's hands were not washed afterwards.</p>	
600 - Staff Hygiene/Handwashing	Not In Compliance
<p>922 KAR 2:120. Section 3. General Requirements.</p> <p>(5) Staff shall:</p> <ul style="list-style-type: none"> (a) Maintain personal cleanliness; (b) Conform to hygienic practices while on duty; and (c) Wash their hands with liquid soap and running water: <ul style="list-style-type: none"> 1. Upon arrival at the center; 2. After toileting or assisting a child in toileting; 3. Before and after diapering each child; 4. After wiping or blowing a child's or own nose; 5. After handling animals; 6. After caring for a sick child; 7. Before and after feeding a child or eating; 8. Before dispensing medication; and 9. If possible, before administering first aid. 	
<p>Findings:</p> <p>General: Based on Observation, a staff person wiped a child's nose in the Ones classroom and did not wash her hands afterwards.</p>	
First Aid/Medication	In Compliance
Outdoor Play Area	In Compliance
Equipment	Not In Compliance
760 - Indoor/Outdoor Equipment	Not In Compliance
<p>922 KAR 2:120. Section 11. Toys and Furnishings.</p> <p>(2) Indoor and outdoor equipment shall:</p> <ul style="list-style-type: none"> (a) Be clean, safe, and in good repair; (b) Meet the physical, developmental needs, and interests of children of different age groups; (c) Be free from sharp points or corners, splinters, protruding nails or bolts, loose or rusty parts, hazardous small parts, lead-based paint, poisonous material, and flaking or chalking paint; and (d) Be designed to guard against entrapment or situations that may cause strangulation. 	
<p>Findings:</p> <p>General: Based on Observation, there was a large blue plastic bin on the playground that was broken around the top leaving sharp edges and pinching hazards.</p>	
Transportation	In Compliance
Food Service	Not In Compliance
910 - Bottle Feeding	Not In Compliance
<p>922 KAR 2:120. Section 3. General Requirements.</p> <p>(11) While bottle feeding an infant, the:</p> <ul style="list-style-type: none"> (a) Child shall be held; and (b) Bottle shall not be: <ul style="list-style-type: none"> 1. Propped; 2. Left in the mouth of a sleeping infant; or 3. Heated in a microwave 	
<p>Findings:</p> <p>General: Based on Observation, a five-month-old child was being fed a bottle as she was lying in a Boppy pillow while the staff person sat on the floor.</p>	

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960 - Bottles

Not In Compliance

922 KAR 2:120. Section 8. Kitchen Requirements.

(9) Bottles shall be:

- (a) Individually labeled;
- (b) Promptly refrigerated;
- (c) Covered when not in use; and
- (d) Consumed within one (1) hour of being heated or removed from the refrigerator.

Findings:

General: Based on Observation, there were five (5) unlabeled bottles of formula in the refrigerator in the Infant classroom.

Children's Records

Not In Compliance

1075 - Enrollment Information

Not In Compliance

922 KAR 2:110. Section 3. Records.

(1) A child-care center shall maintain:

(b) A written record for each child:

- 1. Completed and signed by the child's parent;
- 2. Retained on file on the first day the child attends the child-care center; and
- 3. To contain:
 - a. Identifying information about the child, which includes, at minimum, the child's name, address, and date of birth;
 - b. Contact information to enable a person in charge to contact the child's:
 - (i) Parent at the parent's home or place of employment;
 - (ii) Family physician; and
 - (iii) Preferred hospital;
 - c. The name of each person who is designated in writing to pick-up the child;
 - d. The child's general health status and medical history including, if applicable:
 - (i) Allergies;
 - (ii) Restriction on the child's participation in activities with specific instructions from the child's parent or health professional; and
 - (iii) Permission from the parent for third-party professional services in the child-care center;
 - e. The name and phone number of each person to be contacted in an emergency situation involving or impacting the child;
 - f. Authorization by the parent for the child-care center to seek emergency medical care for the child in the parent's absence;

Findings:

General: Based on Review of Documentation, nine (9) out of the ten (10) children's files presented for review did not have documentation of a preferred hospital listed by the parent.

Written Documentation

Not In Compliance

1105 - Professional Development

Not In Compliance

922 KAR 2:110. Section 3. Records.

(1) A child-care center shall maintain:

- (f) A written annual plan for child-care staff professional development;

Findings:

General: Based on Review of Documentation, it was determined that staff persons hired 6/9/15 and 3/7/11 did not have evidence of a professional development plan on file in the facility.

Posted Documentation

In Compliance

Animals

In Compliance

Signature of Provider/Representative

Title

Date