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Inspection Report

Provider Name: Tender Love & Care Learning Center	Provider Information	License No: L359364
Provider Address: 491 Erlanger Road, Erlanger, KY, 41018	Provider Type: LICENSED TYPE I	Capacity: 60
Owner(s): TENDER LOVE & CARE LEARNING CENTER, LLC		Director(s): Ware, Tracy

Inspection Type: Investigation	Inspection Information	Inspection No: 12424
Visit Start Date: 08/23/2012 9:30 AM	Visit End Date: 08/23/2012 10:30 AM	
No. of Children Present:		

Inspection Report

Supervision

167 - Children supervised/Protected

922 KAR 2:120 - Section 2 (3)

(a) Each center shall maintain a child care program that assures each child will be:

1. Provided adequate supervision at all times; and
2. Protected from abuse or neglect.

1) Adequately supervised at all times

In Compliance

Staffing Requirements

162 - Ratios and Group Size

In Compliance

922 KAR 2:120 - Section 2

(2) Minimum staff-to-child ratios and group size for an operating child-care center shall be maintained as follows:

Age of Children Ratio Maximum

Group

Size*

Infant 1 staff for 5 children 10

Toddler 1 staff for 6 children 12

2 to 3 years 1 staff for 10 children 20

3 to 4 years 1 staff for 12 children 24

4 to 5 years 1 staff for 14 children 28

5 to 7 years 1 staff for 15 children 30

7 and older 1 staff for 25 children

(for before and after school) 30

1 staff for 20 children

(full day of care) 30

*Maximum Group Size shall be applicable only to Type I centers.

Director Requirements

118 - Health, Safety, Comfort

In Compliance

922 KAR 2:110 - Section 4 (1)

(I) Provide for the health, safety, and comfort of each child;

Inspection Report

Employee Records

17 - Submission of background checks timely/Left alone

922 KAR 2:090 - Section 5

(2) A director, employee, volunteer, or any person with supervisory or disciplinary control over or having direct contact with a child shall submit to a background check; and

(a) May be employed or work with a child on a probationary basis for up to ninety (90) calendar days, pending completion of a:

1. Child abuse or neglect check described in 922 KAR 1:470; and

2. Criminal records check required by KRS 199.896(19); and

(b) Shall not be left alone in the presence of a child if each required background check has not been completed.

2) Child Abuse and Neglect

Not In Compliance

Findings:

General: Based on Review of Documentation, it was found that two (2) staff working in the two (2) year old room with thirteen (13) children did not have evidence of completed child abuse and neglect check. It was also found that there were two (2) other staff who worked for the facility that did not have evidence of a child abuse and neglect check.

3) CRC

Not In Compliance

Findings:

General: Based on Review of Documentation, it was found that two (2) staff records that were reviewed, did not have evidence of a criminal records check.

4) Left alone

Not In Compliance

Findings:

General: Based on Observation, it was found that two (2) staff working in the two (2) year old room with thirteen (13) children did not have evidence of completed child abuse and neglect check. These staff were alone in the classroom.

125 - Educational Requirements

Not In Compliance

922 KAR 2:110 - Section 5 Staff Requirements.

(1) Child-care center staff;

(a) Hired after January 1, 2009, who have supervisory power over a minor and are not enrolled in secondary education, shall have a:

1. High school diploma;

2. GED or qualifying documentation from a comparable educational entity; or

3. Commonwealth Child Care Credential as described in 922 KAR 2:250;

Findings:

General: Based on Review of Documentation, it was found that one (1) staff file reviewed did not have evidence of proof of education.

126 - T.B. Verification

Not In Compliance

922 KAR 2:110 - Section 5 (1)

(b) Shall provide, prior to employment and every two years thereafter:

1. A statement from a health professional that the individual is free of active tuberculosis; or

2. A copy of the results of a negative tuberculin skin test.

Findings:

General: Based on Review of Documentation, it was found that two (2) staff records that were reviewed did not have evidence of a current TB skin test.

128 - CPR/First Aid Coverage

922 KAR 2:110 - Section 5

(3) At least one (1) person on duty and present with the children shall be currently certified by a cabinet-approved training agency in the following skills:

(a) Infant and child cardiopulmonary resuscitation; and

(b) Infant and child first aid.

1) CPR

In Compliance

2) First Aid

In Compliance

Inspection Report

Written Documentation

93 - Policies and Procedures

922 KAR 2:110 - Section 2

(5) Program policies and procedures shall:

(a) Be in writing; and

(b) Include:

1. Staff policies;

2. Job descriptions;

3. An organization chart;

4. Chain of command; and

5. Other procedures necessary to ensure implementation of:

a. KRS 199.898, Rights for children in child-care programs and their parents, custodians, or guardians - posting and distribution requirements;

b. 922 KAR 2:090, Child-care center licensure;

c. 922 KAR 2:120, Child-care center health and safety standards; and

d. This administrative regulation.

2) Staff Policies

Not In Compliance

Findings:

General: Based on Review of Documentation, it was found that the center did not follow its written policy. The policy states that "accident reports must be written, signed by an administrator, given to parent, and copied for the child's file." The staff in charge stated that a report was not completed and placed in the child's file after the child was bitten by another child.

Signature of
Provider/Representative

Title

Date