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Inspection Report

Provider Name: Tender Love & Care Learning Center	Provider Information	License No: L359364
Provider Address: 491 Erlanger Road, Erlanger, KY, 41018	Provider Type: LICENSED TYPE I	Capacity: 110
Owner(s): Tender Love & Care Learning Center, LLC		Director(s): Vance, Brandy

Inspection Type: Investigation	Inspection Information	Inspection No: 106825
Visit Start Date: 08/05/2014 12:10 PM	Visit End Date: 08/05/2014 12:45 PM	
	No. of Children Present: 68	

Inspection Report

Supervision

5 - Children Supervised

In Compliance

922 KAR 2:120. Section 2. Child Care Services.

(3)(a) Each center shall maintain a child-care program that assures each child will be:

- 1. Provided with adequate supervision at all times by a qualified staff person who:**
 - a. Ensures the child is within scope of vision and range of voice; or**
 - b. For a school-age child, within scope of vision or range of voice;**

Staffing Requirements

40 - Ratios and Group Size

In Compliance

922 KAR 2:120. Section 2. Child Care Services.

(2) Minimum staff-to-child ratios and group size for an operating child-care center shall be maintained as follows:

Age of Children Ratio Maximum Group Size*

Infant

1 staff for 5 children 10

Toddler

1 staff for 6 children 12

Preschool-age 2 to 3 years

1 staff for 10 children 20

Preschool-age 3 to 4 years

1 staff for 12 children 24

Preschool-age 4 to 5 years

1 staff for 14 children 28

School-age 5 to 7 years

1 staff for 15 children 30

School-age 7 and older

1 staff for 25 children

(for before and after school) 30

1 staff for 20 children

(full day of care) 30

***Maximum Group Size shall be applicable only to Type I child-care centers.**

Inspection Report**Director Requirements****265 - Health, Safety, Comfort****Not In Compliance****922 KAR 2:110. Section 4. Director Requirements and Responsibilities.****(1) Effective with the adoption of this administrative regulation, a director shall:****(l) Provide for the health, safety, and comfort of each child;****Findings:**

General: Based on Interview the facility failed to provide for the health and comfort of each child. Interviews during the investigation revealed that on 7/22/14 an administrative staff person escorted a seven (7) year old male child into the children's bathroom, gave him a plastic glove and instructed him to reach into the toilet and pull out paper towels that were causing the toilet to clog. The administrative staff person stated during interview that the staff person working in the school age classroom reported to her that the toilet in the bathroom was clogged with paper towels and identified the seven (7) year old male child as the last child to use the bathroom. The administrative staff person further stated that "no one observed the seven (7) year old child place the paper towels in the toilet" and "the child denied placing the paper towels in the toilet"; however, indicated that this type of destructive behavior was typical for the child. The administrative staff person stated that the child's mother, who had just arrived, walked into the bathroom, told her and the child that he was not going to remove the paper towels and then escorted the child to the front office to speak with the owner about the situation. The administrative staff person stated during interview that she did not intend to humiliate or belittle the child and indicated that what she was asking him to do was a natural consequence. However, instructing a child to retrieve material out of a toilet in this manner is not sanitary.

Signature of
Provider/Representative

Title

Date