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GOVERNOR

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Inspection Report

Provider Name: Model City Day Care Center, Inc.	Provider Information	License No: L350688
Provider Address: 152 Bank Street, Pikeville, KY, 41501	Provider Type: LICENSED TYPE I	Capacity: 290
Owner(s): Model City Day Care Center, Inc.		Director(s): Collier, Pamela C

Inspection Type: Investigation	Inspection Information	Inspection No: 192608
Visit Start Date: 10/21/2015 4:23 PM	Visit End Date: 10/21/2015 5:00 PM	
	No. of Children Present: 100	

Inspection Report

Director Requirements

250 - Staff Management/Policy Development/Supervision **Not In Compliance**

922 KAR 2:110. Section 4. Director Requirements and Responsibilities.

(1) Effective with the adoption of this administrative regulation, a director shall:

- (e) Manage the staff in their individual job descriptions;**
- (f) Develop child-care center plans, policies, and procedures;**
- (g) Supervise staff conduct to ensure implementation of program policies and procedures;**

Findings:

General: Based on interview, the surveyor found that on 09/23/15, a staff person was observed and received a verbal reprimand for using a loud and inappropriate tone of voice when informing a three-year-old child to "get your hands out of your hair and mouth and eat your breakfast". Review of the Rules for Staff found that the policy was not followed that specifies "Never scream or shout at the children".

Programming

385 - Discipline **Not In Compliance**

922 KAR 2:120. Section 2. Child Care Services.

(10) A child shall not be subjected to:

- (a) Corporal physical discipline pursuant to KRS 199.896(18);**
- (b) Loud, profane, threatening, frightening, or abusive language; or**
- (c) Discipline that is associated with:**
 - 1. Rest;**
 - 2. Toileting; or**
 - 3. Food.**

Findings:

General: Based on interview, the surveyor found that a staff person received a verbal disciplinary warning after she had raised her voice when informing a three-year-old child to get her fingers out of her mouth and hair and to eat her breakfast. Through interviews, the surveyor learned that the staff's tone of voice was loud and inappropriate and had scared the child.

Signature of
Provider/Representative

Title

Date

