



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/6/2022    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 10:15 AM    **Departure:** 1:00 PM

**CCLC-47180**

**Creative Image Learning Center**

3718 Covington Hwy. Decatur, GA 30032 DeKalb County  
 (404) 289-2065 creativeimageadm@gmail.com

**Regional Consultant**

Stacy Whitten

Phone: (770) 405-7920  
 Fax: (404) 478-8021  
 stacy.whitten@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
12/06/2022	Complaint Investigation Follow Up	Good Standing
12/05/2022	Complaint Investigation & Monitoring Visit POI Follow Up	Good Standing
09/15/2022	Complaint Closure	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1st right	Infants and One Year Olds	1	7	C	18	C	NA	NA	Feeding, Floor Play, Nap
Main	B-2nd right	GA PreK	2	17	C	26	C	NA	NA	Transitioning
Main	C-3 rd right		0	0	C	22	C	NA	NA	
Main	D-4th right	Three Year Olds	2	14	C	24	C	NA	NA	Transitioning
Main	E-5th right		0	0	C	20	C	NA	NA	
Main	F 1st left	One Year Olds and Two Year Olds	1	8	C	17	C	NA	NA	Lunch
Main	G-2nd left	Two Year Olds and Three Year Olds	2	14	C	18	C	NA	NA	Transitioning
Main	H-3 left		0	0	C	18	C	NA	NA	
Main	I-4th left		0	0	C	18	C	NA	NA	
Main	J-5th left		0	0	C	18	C	NA	NA	
Main	K-Downstairs		0	0	C	25	C	NA	NA	
Main	L-DS		0	0	C	35	C	NA	NA	
Main	M - Down Back		0	0	C	66	C	NA	NA	
Total Capacity @35 sq. ft.: 250						Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Building Department		
Total # Children this Date: 60			Total Capacity @35 sq. ft.: 250			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	187	C

**Comments**

The purpose of this visit was to conduct a complaint investigation and follow up visit.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.


**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov) for more information. Free technical assistance is available!**

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Vedratna Suyal, Program Official

Date

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Stacy Whitten, Consultant

Date



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**(Findings Report)**

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The following information is associated with a Complaint Investigation Follow Up:

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Defer**

**Defer**

591-1-1-.25(11)- This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

Floors will be maintained to be safe and sanitary.

**Correction Deadline: 9/29/2022**

**Defer**

591-1-1-.25(13)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 9/15/2022**

**Defer**

591-1-1-.25(3)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 9/29/2022**

**Defer**

591-1-1-.25(8)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**Correction Deadline: 9/16/2022**

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**591-1-1-.26 Playgrounds(CR)****Defer****Defer**

591-1-1-.26(6)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 9/29/2022****Defer**

591-1-1-.26(8)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 9/29/2022****Defer**

591-1-1-.26(9)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

**Correction Deadline: 9/16/2022**

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<b>Food Service</b>
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**591-1-1-.15 Food Service & Nutrition****Defer****Defer**

591-1-1-.15(2)(a)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will train Staff to hold infants less than six months old or who can not hold their own bottle, to never prop bottles and to elevate infant's heads during feeding. The director will monitor Staff to ensure appropriate feeding procedures are followed.

**Correction Deadline: 9/15/2022****Defer**

591-1-1-.15(3)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will train Staff to follow the required procedures, ensure that parents are fully informed, and will review and monitor regularly.

**Correction Deadline: 9/16/2022**

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<b>Health and Hygiene</b>
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**591-1-1-.20 Medications(CR)****Defer****Defer**

591-1-1-.20(3)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will train Staff responsible for dispensing medication in the accurate completion and storage of the records and will implement a plan to monitor this.

**Correction Deadline: 9/15/2022**

<b>Safety</b>
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**591-1-1-.36 Transportation(CR)****Defer****Defer**

591-1-1-.36(4)(b)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The center will maintain that all transportation vehicles are clean, in safe repair, and free from hazards.

**Correction Deadline: 9/16/2022****Defer**

591-1-1-.36(7)(b)-This citation is deferred on this report, due to a monitoring visit being conducted on the same date as this visit.

**POI (Plan of Improvement)**

The Center will obtain a complete emergency medical information record for each child that is transported and maintain a copy on the vehicle.

**Correction Deadline: 9/15/2022**