



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/15/2023 **VisitType:** Monitoring Visit **Arrival:** 10:05 AM **Departure:** 4:10 PM

CCLC-53727

KinderCare Learning Center (Sugarhill #086128)

4540 Nelson Brogdon Blvd Sugar Hill, GA 30518 Gwinnett County
 (678) 482-2356 sugarhill@kindercare.com

Process & QI Unit Consultant

Melyn Smith

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Joint with: Amanda Schofield

Mailing Address

3051 Parkbrooke Circle
 Woodstock, GA 30189

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/15/2023	Monitoring Visit	Good Standing	
04/17/2023	Incident Investigation Closure	Good Standing	
03/21/2023	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building A	A-1L-Infants	Infants	1	4	C	12	C	NA	NA	Nap
Building A	B-2L-1 Year-Olds		0	0	C	16	C	NA	NA	
Building A	C-3L-Two Year-Olds		0	0	C	20	C	NA	NA	
Building A	D-4L-Two Year-Old	One Year Olds and Two Year Olds	2	7	C	20	C	NA	NA	Nap,Centers,Lunch
Building A	F-Back-School Age		0	0	C	30	C	NA	NA	
Building A	G-3R-Three Year-Olds	Three Year Olds and Four Year Olds	1	12	C	31	C	NA	NA	Nap,Centers
Building A	H-2R-Three and Four Year-Olds	Three Year Olds and Four Year Olds and Five Year Olds	1	10	C	51	C	NA	NA	Nap,Centers
Building A	I-1R-Pre-K	GA PreK	2	5	C	43	C	NA	NA	Nap,Centers
Total Capacity @35 sq. ft.: 223					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 38			Total Capacity @35 sq. ft.: 223			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
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Comments

The purpose of the visit was to conduct a monitoring visit and to follow-up on the previous visit.

Plan of Improvement: Developed This Date 06/15/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.ga.gov for more information. Free technical assistance is available!



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(Findings Report)

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Comment

A variety of equipment and toys were observed throughout the center.

Technical Assistance

591-1-1-.12(4) - The Consultant discussed with the director to please ensure that shelves were secure and could not easily be tipped over, as shelves in classrooms not in use were observed to be unsecured on this date.

Correction Deadline: 6/15/2023

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on an observation that the following potential hazards were accessible to children on this date:

- Room D-4L: A plunger was observed in the bathroom on this date. A sewing kit containing needles and pins, a plastic bag, a bottle of Lubiderm lotion, and bottle of Neutrogena lotion were observed accessible in children's bag on this date.
- Room G-3R: Diapering wipes were observed in a child's cubby on this date.
- Room H-2R: Diapering wipes were observed in child's cubby on this date.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 6/15/2023**Technical Assistance**

591-1-1-.25(3) - The Consultant discussed with the Director to please ensure that the ventilation (exhaust) fans were free of dust in all bathrooms and above diapering areas on this date. The Consultant further discussed to please ensure the toilet bolts were capped in the bathrooms to prevent potential injuries.

Correction Deadline: 6/15/2023**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on an observation that the bottom edges of the cabinets located under the handwashing sink were observed to be warped and damaged in classroom H-2R and I-1R.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 7/7/2023

591-1-1-.26 Playgrounds(CR)**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on an observation that the following hazards were observed:

- Right playground- The first and third panel of the fencing from the front was observed to have the bottom rail disconnected of the fence between the right and back playground.
- Left playground- The back gate was observed to have a gap that measured four and a half inches on this date which was posed as a potential entrapment hazard. The right front gate was observed to have a gap measuring four inches which posed as a potential entrapment hazard.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 6/29/2023

Finding

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on an observation that the following potential hazards were observed accessible to children on this date:

- Right playground- Chipping paint was observed on the poles of the shade structure that was located at the front right of playground. The purple slide was observed to have the edge piece broken off which measured seven inches in height and three inches in width.
- Back playground- Chipping paint was observed on the far left pole at the end of the front fence of the playground on this date.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 6/25/2023

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that active ant beds were observed present on all playgrounds on this date.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 6/22/2023

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Not Met

Finding

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disintegrate and dried with a single-use disposable towel. It was determined based on an observation that the diaper changing surface was observed to have tears with foam exposed in Rooms A-1L and D-4L on this date which prevented the diaper changing surface from being thoroughly cleaned and sanitized as required..

POI (Plan of Improvement)

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change.

Correction Deadline: 6/29/2023

591-1-1-.17 Hygiene(CR)

Technical Assistance

Technical Assistance

591-1-1-.17(7) - The Consultant discussed with Director to please ensure that children were washing their hands using warm running water and lathering with soap for at least 20 seconds before rinsing on this date..

Correction Deadline: 6/15/2023

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**N/A****Comment**

Center does not provide routine transportation.

Correction Deadline: 6/17/2022

Corrected on 6/15/2023

.36(7)(c)3. - Previous citation corrected based on director statement in that the center has not provided routine transportation since the end of May 2022.

Correction Deadline: 6/17/2022

Corrected on 6/15/2023

.36(7)(d)2. - Previous citation corrected based on director statement in that the center has not provided routine transportation since the end of May 2022.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Not Met****Finding**

591-1-1-.30(1)(a)2 requires that a crib mattress is firm, tight-fitting without gaps, at least 2 inches thick and covered with a waterproof, washable material. Before a change of occupant, each mattress shall be cleaned with a disinfectant. It was determined based on an observation that there were a torn mattress with exposed foam at the corner of the mattress in Room A-1L

POI (Plan of Improvement)

The center will ensure that a crib mattress is firm, tight-fitting without gaps, at least

Correction Deadline: 6/29/2023

Technical Assistance

591-1-1-.30(1)(a)3 - The Consultant discussed with Director to please ensure that crib sheets were tight -fitting to prevent suffocation and promote safe sleeping for infants, as two unoccupied cribs were observed with loose-fitting sheets on this date.

Correction Deadline: 6/15/2023

Staff Records

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Criminal record checks were observed to be complete.

Correction Deadline: 6/21/2022

Corrected on 6/15/2023

.09(1)(a) - Previous citation corrected based on review of records in that all staff were observed to have Comprehensive Satisfactory Criminal Records Check Determinations on file on this date.

Correction Deadline: 6/21/2022

Corrected on 6/15/2023

.09(1)(c) - Previous citation corrected based on review of records in that all staff were observed to have satisfactory Comprehensive Criminal Records Check Determinations on file dated within the preceding 12 months of their hire date on this date.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.