



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 10/20/2022 **VisitType:** POI Follow Up

Arrival: 10:55 AM

Departure: 1:10 PM

CCLC-50331

Helping Hands Learning Center

2115 Windsor Spring Road, Suite 24 Augusta, GA 30906 Richmond County
 (706) 748-7599 dewaynas33@gmail.com

Mailing Address
 Same

Regional Consultant

Kaycee Purvis

Phone: (770) 357-4915

Fax: (404) 478-8085

kaycee.purvis@decal.ga.gov

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/20/2022	POI Follow Up	Deficient	
08/24/2022	Monitoring Visit	Deficient	
03/15/2022	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	Main		0	0	C	18	C	NA	NA	
Total Capacity @35 sq. ft.: 18						Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations		
Main	Room A	Infants and One Year Olds	2	13	NC	19	C	NA	NA	Feeding, Floor Play, Free Play
Main	Room B	One Year Olds	2	16	C	21	C	NA	NA	Lunch
Main	Room C	Two Year Olds	2	21	NC	21	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 40						Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Playground Limitations		
Suite 16	Left Classroom		0	0	C	21	C	NA	NA	
Suite 16	Right Classroom	Three Year Olds and Four Year Olds	1	15	C	21	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 40						Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations		
Total # Children this Date: 65			Total Capacity @35 sq. ft.: 98			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Building 2	Back Playground	17	C
Main	Playground A	13	C
Suite 16	Suite 16 Playground	14	C

Comments

The purpose of this visit was to conduct a Plan of Improvement Follow up visit.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Dewayna Stevens, Program Official

Date

Kaycee Purvis, Consultant

Date



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Findings Report

Date: 10/20/2022 **VisitType:** POI Follow Up

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The following information is associated with a POI Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 8/24/2022

Corrected on 10/20/2022

.12(4) - Correction of previous citation in that the Consultant did not observe any stacked chairs on this date.

Facility

591-1-1-.06 Bathrooms

Met

Correction Deadline: 9/23/2022

Corrected on 10/20/2022

.06(4) - Correction of previous citation in that the Consultant observed the exhaust fan working properly on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 9/9/2022

Corrected on 10/20/2022

.25(3) - Correction of previous citation in that the Consultant observed the Center and surrounding premises to be kept clean and in good repair on this date

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 8/24/2022

Corrected on 10/20/2022

.26(9) - Correction of previous citation in that the Consultant observed the playground to be kept clean and free of hazards on this date.

Food Service

Technical Assistance

591-1-1-.15(2)(f) - The Consultant and Director discussed ensuring that staff cut food into pieces one-half inch or less when serving to infants and toddlers.

Correction Deadline: 10/20/2022

Health and Hygiene

591-1-1-.07 Children's Health

Met

Correction Deadline: 8/24/2022

Corrected on 10/20/2022

.07(5) - Correction of previous citation in that the Consultant did not observe children to wear paci straps on this date.

591-1-1-.17 Hygiene(CR)

Met

Correction Deadline: 8/24/2022

Corrected on 10/20/2022

.17(2) - Correction of previous citation in that the Consultant observed children to kept clean, dry, and comfortable on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Finding

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based upon observation that nine out of ten crib sheets were not tight-fitting in Classroom A on this date.

Correction Deadline: 10/20/2022

Recited on 10/20/2022

Staff Records

591-1-1-.33 Staff Training

Met

Correction Deadline: 9/30/2022

Corrected on 10/20/2022

.33(3) - Correction of previous citation in that the Consultant observed Health and Safety Orientation training for staff on this date.

Correction Deadline: 9/30/2022

Corrected on 10/20/2022

.33(4) - Correction of previous citation in that the Consultant observed documentation of four clock hours of training in food nutrition planning, preparation, serving, proper dish washing, and food storage on this date.

Correction Deadline: 9/30/2022

Corrected on 10/20/2022

.33(5) - Correction of previous citation in that the Consultant observed documentation of ten clock hours of training on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20;and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based upon observation that a ratio of 2:21 two-year-olds was observed in Classroom C when a ratio of 3:21 was required.

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Correction Deadline: 10/20/2022

Recited on 10/20/2022

Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based upon observation that Room A had a ratio of 2:13 (one one-year-old and twelve infants) when a ratio of 3:13 was required.

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Correction Deadline: 10/20/2022

Recited on 10/20/2022

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 8/24/2022

Corrected on 10/20/2022

.32(7) - Correction of previous citation in that the Consultant observed adequate supervision on this date.