



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/29/2022 **VisitType:** Incident Investigation Closure **Arrival:** 1:45 PM **Departure:** 4:15 PM

CCLC-748

Orchard Rise Child Enrichment Center

287 W. Dykes Street Cochran, GA 31014 Bleckley County
 (478) 934-2383 orchardrisecec@gmail.com

Regional Consultant

Beverly Pollard
 Phone: (770) 357-7002
 Fax: (770) 357-7001
 beverly.pollard@dec.al.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation		
06/29/2022	Incident Investigation Closure	Deficient
05/11/2022	Incident Investigation & Follow Up	Good Standing
02/08/2022	Incident Investigation Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments


The Incident Investigation was not completed on this date. A final copy will be sent to the facility.
 June 29, 2022 The Incident Investigation was completed on this date. A final copy was sent to the facility.
 A Plan of Improvement is due by July 13, 2022.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Agnes Berryhill, Program Official

Date

Beverly Pollard , Consultant

Date



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Summary Report

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The following information is associated with a Incident Investigation Closure:

	Facility
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591-1-1-.06 Bathrooms

Not Met

Finding Associated with Complaint

591-1-1-.06(1) requires the center to provide a specified minimum number of flush toilets and hand washing sinks with running water for the use of all children, at least one flush toilet for children being potty-trained and to not substitute nursery potty chairs for a required flush toilet.

It was determined that on May 5, 2022, the bathroom door in the two-year-old classroom was locked when a two-year-old child's finger was closed in the hinge side of the door. As a staff person used a plastic card to open the door, the child pulled their finger out of the hinge, severing the fingertip. The child received professional medical treatment and the fingertip was reattached. The bathroom door was locked causing it to be inaccessible to the children. The door was often locked by staff persons to keep the children out.

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Correction Deadline: 6/29/2022

	Health and Hygiene
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Finding Associated with Complaint

591-1-1-.07(4) requires the Center to have a written plan which outlines how emergency medical services will be obtained, including place(s) the child will be taken for emergency care. When a medical emergency arises involving a child, the Center Staff shall seek prompt emergency medical treatment and provide any certified or licensed emergency medical persons with immediate access to the child.

It was determined that on May 5, 2022, center staff did not follow the written emergency plan when a two-year-old child sustained a serious injury. The child's finger was closed in the hinge side of a bathroom door and the fingertip was severed. Management notified the child's parent but did not call 911 emergency services, which delayed medical treatment. The child received professional medical treatment and the fingertip was reattached.

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Correction Deadline: 6/29/2022

	Safety
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591-1-1-.11 Discipline(CR)

Not Met

Finding Associated with Complaint

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat.

It was determined that on May 5, 2022, a staff person handled a child roughly. Video footage showed a staff person standing by the classroom door with several children. The staff person grabbed a child by one arm and slid the child across the floor and put the child under the counter by the sink. The child comes out from under the counter when the staff person was not looking. Approximately one minute later, the child was across the room. The staff pointed under the counter and the child walked back and got under the counter. After two minutes, the child begins to slowly scoot out from under the counter and across the floor. The child was not directed to return to the counter.

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Correction Deadline: 6/29/2022

Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.

It was determined that on May 5, 2022, children were not adequately supervised when a two-year-old child's finger was closed in the hinge side of a bathroom door. At approximately 3:45 p.m., one staff person was leaving for the day, and a second staff person used a plastic card to open the locked bathroom door for a child. The staff person and the child entered the bathroom. There were several children near the bathroom entrance. The staff person exited the bathroom and put the plastic card back in a drawer. The two-year-old child was leaning against the wall by the hinge side of the door. The child inside the bathroom closed the bathroom door with the two-year-old child's finger in the hinge. The tip of the child's finger was severed, and the fingertip remained in the hinge. Staff persons immediately began first aid and notified management. Staff persons put the fingertip on ice. The child's parent was notified. The child received professional medical treatment and the fingertip was reattached.

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Correction Deadline: 6/29/2022