



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/15/2023 **VisitType:** Incident Investigation & Follow Up **Arrival:** 2:30 PM **Departure:** 3:30 PM

CCLC-16951

Towne Square Academy at Green Valley

1000 LaBonte Pkwy McDonough, GA 30252 Henry County
 (678) 583-2825 townesquare2020@att.net

Regional Consultant

Beverly Pollard

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Mailing Address

1000 LaBonte Pkwy
 McDonough, GA 30253

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/15/2023	Incident Investigation & Follow Up	Good Standing	
03/14/2023	Complaint Closure	Good Standing	
03/13/2023	Complaint Investigation & Monitoring Visit	Deficient	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room 1	Infants	2	8	C	13	C	NA	NA	Diapering, Feeding
Main	Room 10	Two Year Olds	2	12	C	19	C	NA	NA	Centers
Main	Room 11		0	0	C	17	C	23	C	Not In Use
Main	Room 2		0	0	C	14	C	NA	NA	Not In Use
Main	Room 3		0	0	C	18	C	25	C	Not In Use
Main	Room 4	One Year Olds	2	12	C	19	C	NA	NA	Snack, Diapering
Main	Room 5		0	0	C	20	C	NA	NA	Not In Use
Main	Room 6		0	0	C	20	C	NA	NA	Not In Use
Main	Room 7	Four Year Olds and Five Year Olds	1	12	C	14	C	20	C	Snack
Main	Room 8	Three Year Olds and Four Year Olds	2	12	C	16	C	23	C	Outside
Main	Room 9	Three Year Olds	2	14	C	19	C	NA	NA	Snack
Total Capacity @35 sq. ft.:			189			Total Capacity @25 sq. ft.: 215				
Total # Children this Date: 70			Total Capacity @35 sq. ft.:			Total Capacity @25 sq. ft.: 215				


Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground 1 (toddlers)	50	C
Main	Playground 2 (preschool)	72	C
Main	Playground 3 (school age)	41	C
Main	Playground 4 (infants)	17	C

Comments

The purpose of this visit was to follow up to the previous conducted on March 13, 2023.

Plan of Improvement: Developed This Date 03/15/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Lynette Dorsey, Program Official

Date

Beverly Pollard, Consultant

Date



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(Findings Report)

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The following information is associated with a Incident Investigation & Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.12(4) - Correction - The televisions were removed from Room 11.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.25(13) - Correction - Backpacks are no longer allowed in the classrooms.

591-1-1-.26 Playgrounds(CR)

Not Met

Defer

591-1-1-.26(6)- Correction date is March 27, 2023.

POI (Plan of Improvement)

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

Correction Deadline: 3/27/2023

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation the following items were in need of repair or inaccessible to children in care:

wooden barriers around the back right playground and middle swing area were rotten with exposed nails
-back middle sidewalk was not flush posing a tripping hazard

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 3/20/2023

Recited on 3/17/2023

Food Service

591-1-1-.15 Food Service & Nutrition **Met**

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.15(2) - All infant feeding plans were updated and will be updated on a monthly basis.

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.15(4) - Correction - All infants who can not hold their own bottles will be held by a staff person and infants who can hold their own bottles will be placed in a feeding chair.

Health and Hygiene

591-1-1-.17 Hygiene(CR) **Met**

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.17(7) - Correction - Hand washing signs were posted on the classroom doors and the hand washing policy was reviewed with all staff persons.

591-1-1-.20 Medications(CR) **Met**

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.20(4) - Correction - Backpacks are no longer allowed in the classrooms.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Met**

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.21(3) - Correction - A fire drill reminder was added to the office calendar and to the management checklist.

Safety

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.36(3)(a-b) - Correction - Completed transportation training was observed for both staff persons.

Finding

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on a review of records that van ending in 2673 and 9610 had annual safety inspections that expired in March 2022.,591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on a review of records that van ending in tags 2032 had expired annual safety check that expired in March 2022. It was further determined that van ending in tag 9610 had an expired annual safety check that expired in September 2022.

POI (Plan of Improvement)

The Center will obtain the annual vehicle inspection.,The Center will obtain the annual vehicle inspection., Inspections are scheduled for April 3, 2023.

Correction Deadline: 3/17/2023

Recited on 3/17/2023

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.36(4)(b) - Correction - All buses have been cleaned. The staff person conducting the second check of the vehicle will ensure the buses are clean before they are parked. Additionally, no food or drink is allowed on the buses.

Finding

591-1-1-.36(4)(c) requires that each vehicle be equipped with a fire extinguisher maintained in working order and kept inaccessible to children. It was determined based on observation that van ending in tag number 2673 did not have a fire extinguisher.

POI (Plan of Improvement)

The center will ensure that each vehicle has a working fire extinguisher and that the fire extinguisher is kept out of reach of children.

Correction Deadline: 3/17/2023

Recited on 3/17/2023

Correction Deadline: 3/14/2023

Corrected on 3/17/2023

.36(8) - Correction - The approximate travel time from Bethlehem Elementary School to the center is 13 minutes. The passenger checklist was corrected to reflect this.

Sleeping & Resting Equipment

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.30(2) - Correction - All infants will be moved to crib immediately upon falling asleep.

Staff Records

591-1-1-.14 First Aid & CPR Met

Correction Deadline: 4/12/2023

Corrected on 3/17/2023

.14(2) - Correction - Documentation of current first aid and CPR was observed.

591-1-1-.33 Staff Training Met

Correction Deadline: 4/12/2023

Corrected on 3/17/2023

.33(3) - Correction

Staffing and Supervision

591-1-1-.32 Supervision(CR) Met

Correction Deadline: 3/13/2023

Corrected on 3/17/2023

.32(7) - Correction - Supervision was reviewed with all staff persons and will be monitored by management.