



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 3/30/2022 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 1:05 PM **Departure:** 4:20 PM

CCLC-52745

Chunks Learning Center

6610 Abercorn Street Savannah, GA 31405 Chatham County
 (912) 777-6909 jennylynn@chunkslearningcenter.com

Regional Consultant

Chrissy Miller

Phone: (770) 408-5457

Fax: (770) 408-5461

chrissy.miller@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
03/30/2022	Complaint Investigation & Monitoring Visit	Good Standing	
11/09/2021	Complaint Closure	Good Standing	
10/06/2021	Complaint Investigation Follow Up	Good Standing	

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.
Support - Program performance is demonstrating a need for improvement in meeting rules.
Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	One Year Olds	1	5	C	17	C	NA	NA	Nap
Main	B	One Year Olds and Two Year Olds	1	12	C	16	C	NA	NA	Nap
Main	C	Three Year Olds	2	20	C	23	C	NA	NA	Nap
Main	D	Four Year Olds	1	9	C	23	C	NA	NA	Nap
Main	E	Infants	3	10	C	29	C	NA	NA	Diapering
Main	F (playroom)	Two Year Olds	1	17	C	45	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 132					Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Playground Limitations		
Total # Children this Date: 73		Total Capacity @35 sq. ft.: 132			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	A (right)	26	C
Main	B (back)	18	C

Comments

This is the second regulatory visit of the fiscal year.

The center currently has a two-star rating from quality rated.

Per the Director, the center does not currently dispense medication, provide routine transportation, field trips, or swimming activities.

Plan of Improvement: Developed This Date 03/30/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Jenny-Lynn Cool, Program Official

Date

Chrissy Miller, Consultant

Date

Child # 5

Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing,.08(1)(a)-Work Address Missing

591-1-1-.08 Children's Records

Not Met

Finding

591-1-1-.08(1) requires the Center Staff to maintain a file for each child while such child is in care and for one year after that child is no longer enrolled. In order for the file to be complete, the file shall contain the following: child's name, birth date, sex, address, living arrangement, name of school if applicable; names of both Parents, home and work addresses, and home and work telephone numbers; name(s) and addresses of the person(s) to whom the child may be released including address, telephone numbers, relationship to child and to Parent(s), and other identifying information; name(s) and telephone number(s) of person(s) to contact in emergencies when the Parent cannot be reached; name and telephone number of the child's primary source of health care; and a statement regarding known allergies, physical problems, mental health disorders, mental retardation or developmental disabilities which limit the child's participation in the program. It was determined based on the consultant's review of records that five out of five records reviewed were missing the addresses of the person(s) to whom the child may be released and four out of five records were missing the parent's business addresses for their place of employment list on the enrollment form.

POI (Plan of Improvement)

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

Correction Deadline: 4/29/2022

Recited on 3/30/2022

Finding

591-1-1-.08(1)(b) requires Center Staff to maintain a file for each child that includes parental authorizations, including, but not limited to, written authorization for the Center to obtain emergency medical care for the child when the Parent is not available. It was determined based on the consultant's review of records that five out of five records reviewed were missing evidence of the required parental authorizations for each child.

POI (Plan of Improvement)

The Center will develop and follow a system to place and maintain all types of parental authorizations in these files.

Correction Deadline: 4/29/2022

Recited on 3/30/2022

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

591-1-1-.26(9) - The consultant discussed daily monitoring of the playground and playground equipment to ensure that hazards are not present while children are present for care.

Correction Deadline: 3/30/2022

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) **Met**

Comment

Documentation for medication dispensing observed complete for documents dated March 28, 2022 to April 1, 2022.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures **Met**

Correction Deadline: 9/30/2021

Corrected on 3/30/2022

.21(3) - The consultant observed this rule to be corrected. The Program was observed to have evidence of conducting and documenting fire, tornado, and other safety drills for emergency situations as required for 2022. Please be mindful to conduct a lockdown drill every six months as indicated.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR) **N/A**

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Not Met**

Finding

591-1-1-.30(1)(b)3 requires that sheets or similar coverings for cots or mats shall either be marked for individual use or laundered daily. If marked for individual use, they must be laundered weekly or more frequently if needed. It was determined based on the consultant's observation that the children in room B were not provided a sheet or similar covering for their resting equipment during naptime.

POI (Plan of Improvement)

The Center will ensure that sheets are marked for individual use or washed daily and that marked sheets are washed at least weekly.

Correction Deadline: 4/22/2022

Technical Assistance

591-1-1-.30(1)(b)4 - Please ensure that a light cover is available for each child's use on a cot or mat as required.

Correction Deadline: 3/30/2022

Staff Records

Records Reviewed: 20	Records with Missing/Incomplete Components: 0
-----------------------------	--

Staff # 1 Met

Date of Hire: 08/03/2020

Staff # 2 Met

Date of Hire: 06/24/2020

Staff # 3 Met

Date of Hire: 07/06/2020

Staff # 4 Met

Date of Hire: 08/03/2020

Staff # 5 Met

Date of Hire: 07/12/2021

Staff # 6 Met

Date of Hire: 01/07/2022

Staff # 7 Met

Date of Hire: 03/14/2022

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 8 Met

Date of Hire: 06/24/2020

Staff # 9 Met

Date of Hire: 01/28/2021

Staff # 10 Met

Date of Hire: 04/05/2021

Staff # 11 Met

Date of Hire: 11/22/2021

Staff # 12 Met

Date of Hire: 10/08/2020

Staff # 13 Met

Date of Hire: 01/19/2021

Staff # 14 Met

Date of Hire: 11/01/2021

Staff # 15 Met

Date of Hire: 06/23/2020

Staff # 16 Met

Date of Hire: 01/24/2022

Staff # 17 Met

Date of Hire: 10/05/2021

Staff # 18 Met

Date of Hire: 08/12/2020

Staff # 19 Met

Date of Hire: 06/24/2020

Staff # 20 Met

Staff Credentials Reviewed: 5

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Not Met

Finding

591-1-1-.32(5) requires that during day-time rest or sleeping periods, at least one Staff person is in each room providing direct supervision of the children and all Staff required by these rules relating to Staff: child ratios are in the Center and available to assure safe evacuation in an emergency. Staff: child ratios may be doubled for children three (3) years and older provided these requirements are met. It was determined based on the consultant's observation that classroom B and classroom F did not have an additional staff member in the room, during nap time, as required to meet the ratio requirement for children under three (3) years of age. Classroom B's ratio was 1:12 which consisted of ten (10) one-year-old children and two (2) two-year-old children with one staff member present where a ratio of 1:8 is required. Classroom F's ratio was 1:17 which consisted of seventeen (17) two-year-old children with one staff member present where a ratio of 1:10 is required.

POI (Plan of Improvement)

The Center will rearrange staff schedules to ensure the required number of staff are in each room and available.

Correction Deadline: 3/30/2022

591-1-1-.32 Supervision(CR)

Met

Comment

Discussed naptime ratios.