



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 4/20/2022    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 1:50 PM    **Departure:** 5:05 PM

**CCLC-52745**

**Chunks Learning Center**

6610 Abercorn Street Savannah, GA 31405 Chatham County  
 (912) 777-6909 jennylynn@chunkslearningcenter.com

**Regional Consultant**

Chrissy Miller

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chrissy.miller@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
04/13/2022	Complaint Closure	Good Standing
03/30/2022	Complaint Investigation & Monitoring Visit	Good Standing
11/09/2021	Complaint Closure	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	One Year Olds	1	5	C	17	C	NA	NA	Transitioning, Nap, Snack
Main	B	One Year Olds and Two Year Olds	2	13	C	16	C	NA	NA	Snack
Main	C	Three Year Olds	2	18	C	23	C	NA	NA	Snack, Nap, Transitioning
Main	D	Four Year Olds	1	11	C	23	C	NA	NA	Snack, Transitioning
Main	E	Infants and One Year Olds	2	9	C	29	C	NA	NA	Transitioning, Nap
Main	F (playroom)	Two Year Olds and Three Year Olds	3	20	C	45	C	NA	NA	Transitioning, Nap
Total Capacity @35 sq. ft.: 132					Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Playground Limitations			
Total # Children this Date: 76			Total Capacity @35 sq. ft.: 132			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A (right)	26	C
Main	B (back)	18	C

## Comments

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Jenny-Lynn Cool, Program Official

Date

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Chrissy Miller, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.12 - Discussed adding equipment and toys to enhance variety in classroom B (Toddler 1 classroom).

### Children's Records

**591-1-1-.08 Children's Records**

**Defer**

**Defer**

591-1-1-.08(1)- This citation is deferred to the next visit. The center has until April 29, 2022 to correct this citation as indicated on the visit report conducted on March 30, 2022.

**POI (Plan of Improvement)**

Center staff will develop a plan that includes how to obtain all required information for currently enrolled children and how to ensure this is done for future enrollees as well. The plan will also include how and where to maintain files for the required amount of time. The plan will be implemented and followed.

**Correction Deadline: 9/30/2021**

**Defer**

591-1-1-.08(1)(b)- This citation is deferred to the next visit. The center has until April 29, 2022 to correct this citation as indicated on the visit report conducted on March 30, 2022.

**POI (Plan of Improvement)**

The Center will develop and follow a system to place and maintain all types of parental authorizations in these files.

**Correction Deadline: 9/30/2021**

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Technical Assistance**

591-1-1-.11(2) - Regulations regarding proper discipline were discussed with the Director and the staff. Discussed regulations related to this rule including that Personnel should not handle a child roughly or force naps to the children in care.

**Correction Deadline: 4/20/2022**

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<b>Sleeping &amp; Resting Equipment</b>
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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Defer****Defer**

591-1-1-.30(1)(b)3- This citation is deferred to the next visit. The center has until April 22, 2022 to correct this citation as indicated on the visit report conducted on March 30, 2022.

**POI (Plan of Improvement)**

The Center will ensure that sheets are marked for individual use or washed daily and that marked sheets are washed at least weekly.

**Correction Deadline: 4/22/2022**

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<b>Staff Records</b>
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**Records Reviewed: 22****Records with Missing/Incomplete Components: 2**Staff # 1 Met

Date of Hire: 08/03/2020

Staff # 2 Met

Date of Hire: 06/24/2020

Staff # 3 Met

Date of Hire: 07/06/2020

Staff # 4 Met

Date of Hire: 08/03/2020

Staff # 5 Met

Date of Hire: 07/12/2021

Staff # 6 Met

Date of Hire: 01/07/2022

Staff # 7 Met

Date of Hire: 03/14/2022

Reminder - Health & Safety training is required within 90  
calendar days of hired

Staff # 8 Met

Date of Hire: 06/24/2020

Staff # 9 Met

**Records Reviewed: 22****Records with Missing/Incomplete Components: 2**

Date of Hire: 01/28/2021

Staff # 10 Met

Date of Hire: 04/05/2021

Staff # 11 Met

Date of Hire: 11/22/2021

Staff # 12 Met

Date of Hire: 10/08/2020

Staff # 13 Met

Date of Hire: 01/19/2021

Staff # 14 Met

Date of Hire: 11/01/2021

Staff # 15 Met

Date of Hire: 06/23/2020

Staff # 16 Met

Date of Hire: 01/24/2022

Staff # 17 Met

Date of Hire: 10/05/2021

Staff # 18 Met

Date of Hire: 08/12/2020

Staff # 19 Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 20 Not Met

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

Staff # 21 Met

Date of Hire: 06/24/2020

Staff # 22 Met

**Staff Credentials Reviewed: 5****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Not Met**

**Finding**

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on the consultant's observation that two volunteers, staff member #19 and staff member #20, did not submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site, as required.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure the CRC rules are maintained.

**Correction Deadline: 4/20/2022**

**Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on the consultant's observation that staff member #19 and staff member #20 did not have a valid and current satisfactory Comprehensive Records Check Determination on file. The staff was observed to be present with children at the center providing extracurricular activities to the children in care.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will ensure the CRC rules are maintained.

**Correction Deadline: 4/20/2022**

**Staffing and Supervision**

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591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met

**Correction Deadline: 3/30/2022**

**Corrected on 4/20/2022**

**.32(5) - The consultant observed this rule to be corrected. The center was observed to maintain appropriate staff:child ratios during naptime.**

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591-1-1-.32 Supervision(CR) Technical Assistance

**Technical Assistance**

591-1-1-.32 - Discussed proper supervision of children, including being prompt to children's needs, was discussed with the Director.