



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 5/19/2022    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 10:30 AM    **Departure:** 12:00 PM

**CCLC-340**

**Harmony Academy**

3449 Holcomb Bridge Road Norcross, GA 30092 Gwinnett County  
 (770) 248-1928 annielle@bellsouth.net

**Regional Consultant**

Leena Mitchell

Phone: (706) 433-7111

Fax: (706) 310-6944

leena.mitchell@dec.al.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★ ★

| <u>Compliance Zone Designation</u> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 05/10/2022                         | Complaint Closure                 | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 05/09/2022                         | Complaint Investigation Follow Up | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| 01/20/2022                         | Licensing Study                   | Good Standing |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |

**Ratios/License Capacity**

| Building | Room        | Age Group                       | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes       |
|----------|-------------|---------------------------------|-------|----------|------|------------|--------------|------------|--------------|-------------|
| Main     | 1L          |                                 | 0     | 0        | C    | 21         | C            | NA         | NA           | Not In Use  |
| Main     | 1R          | Three Year Olds                 | 1     | 12       | C    | 21         | C            | NA         | NA           | Circle Time |
| Main     | 2L          |                                 | 0     | 0        | C    | 26         | C            | NA         | NA           | Not In Use  |
| Main     | 2R          | One Year Olds and Two Year Olds | 1     | 7        | C    | 16         | C            | NA         | NA           | Lunch       |
| Main     | 3R          |                                 | 0     | 0        | C    | 10         | C            | NA         | NA           | Not In Use  |
| Main     | Back Middle |                                 | 0     | 0        | C    | 12         | C            | NA         | NA           | Not In Use  |

Total Capacity @35 sq. ft.: 106

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 19

Total Capacity @35 sq. ft.: 106

Total Capacity @25 sq. ft.: 0

| Building | Playground         | Playground Occupancy | Playground Compliance |
|----------|--------------------|----------------------|-----------------------|
| Main     | Infant and Toddler | 14                   | C                     |
| Main     | Pre-school         | 53                   | C                     |
| Main     | School-age         | 129                  | C                     |

**Comments**

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Annielle Richardson, Program Official

Date

Leena Mitchell, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 5/19/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:30 AM **Departure:** 12:00 PM

**CCLC-340**

**Harmony Academy**

3449 Holcomb Bridge Road Norcross, GA 30092 Gwinnett County  
(770) 248-1928 annielle@bellsouth.net

**Mailing Address**  
Same

**Regional Consultant**

Leena Mitchell

Phone: (706) 433-7111

Fax: (706) 310-6944

leena.mitchell@decal.ga.gov

The following information is associated with a Complaint Investigation Follow Up:

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following areas were not in good repair:

- Classrooms 2L, 1R and 2R had peeling and chipping paint along the window sills.
- Classrooms 1R and 2R did not have working exhaust fans in the bathrooms.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 1/20/2022**

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Correction Deadline: 2/10/2022**

**Corrected on 5/19/2022**

.26(4) - The consultant observed the previous citation to be corrected in that the consultant observed a new wooden fence was installed.

**Correction Deadline: 1/20/2022**

**Corrected on 5/19/2022**

.26(9) - The consultant observed the previous citation to be corrected in that the consultant observed the playground to be clean and free from litter and free of hazards.

**Staff Records**

Correction Deadline: 2/19/2022

Corrected on 5/19/2022

.14(1) - The consultant observed the previous citation to be corrected in that the consultant observed evidence of 50% of center staff certified in First Aid and CPR.

|                                 |
|---------------------------------|
| <b>Staffing and Supervision</b> |
|---------------------------------|

Correction Deadline: 5/13/2022

Corrected on 5/19/2022

.32(7) - The consultant observed the previous citation to be corrected in that the consultant observed children to be supervised at all times.