



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 3/28/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:00 AM **Departure:** 11:00 AM

CCLC-53086

Start Bright Academy Hiram

64 Greystone Pkwy Hiram, GA 30141 Paulding County
 (770) 943-0058 startbrightinc@gmail.com

Regional Consultant

Brionne Higgins

Phone: (404) 232-1903

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brionne.higgins@dec.al.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation		
03/28/2022	Complaint Investigation Follow Up	Good Standing
01/27/2022	Monitoring Visit	Good Standing
11/22/2021	Incident Investigation Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Left Side 1L	Infants	2	7	C	21	C	NA	NA	Floor Play
Main	B- Left side 2R	One Year Olds	2	9	C	17	C	NA	NA	Art
Main	C- Left side 1R	Two Year Olds	2	14	C	18	C	NA	NA	Centers
Main	D- Back center		0	0	C	22	C	NA	NA	
Main	E- Right Side 2R	GA PreK	2	22	C	37	C	NA	NA	Centers
Main	F- Right side 1R	Three Year Olds	2	16	C	29	C	NA	NA	Story

Total Capacity @35 sq. ft.: 144

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 68

Total Capacity @35 sq. ft.: 144

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back side of Bldg	64	C
Main	Left side of Bldg	23	C
Main	Right side of Bldg	114	C

Comments

The purpose of today's visit was to conduct follow-up from a visit conducted on January 27, 2022 and to conduct a complaint investigation.

Plan of Improvement: Developed This Date 03/28/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@decgal.ga.gov for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Deslee Lentz, Program Official

Date

Brionne Higgins, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.26 Playgrounds(CR)

Defer

Defer

591-1-1-.26(4)- Consultant was unable to adequately access the fence during virtual visit and will re-access during in person visit.

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 2/28/2022

Correction Deadline: 2/10/2022

Corrected on 3/28/2022

.26(9) - Consultant observed the playground to be free from litter and hazards on this date. Additionally, consultant observed the PVC pipe used as a barrier to be reconnected.

Safety

591-1-1-.36 Transportation(CR)

Not Met

Correction Deadline: 2/10/2022

Corrected on 3/28/2022

.36(4)(b) - Previous citation corrected on this date. Consultant observed interior of all vehicles to be clean.

Correction Deadline: 2/10/2022

Corrected on 3/28/2022

.36(4)(c) - Previous citation was corrected on this date. Consultant observed vehicle with tag number TAX6469 to be equipped with a fire extinguisher.

Finding

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on a review of records that the center failed to write a mark or symbol for several children present on the vehicle during afternoon transportation routes:

*March 28, 2022 and April 1, 2022 route from Hiram Elementary to Start Bright was missing one afternoon load and unload mark for one child

*March 25, 2022 route from Hiram Elementary to the Start Bright was missing an afternoon load and unload mark for seven children

POI (Plan of Improvement)

The driver/other designated person will immediately document in writing with a check/mark/symbol each time a child gets on and off the vehicle.

Correction Deadline: 3/28/2022

Recited on 3/28/2022

Correction Deadline: 2/10/2022

Corrected on 3/28/2022

.36(7)(d)2. - Previous citation corrected on this date. Consultant observed first and second check signatures to be documented on all transportation forms.

Staff Records

591-1-1-.14 First Aid & CPR

Met

Correction Deadline: 2/10/2022

Corrected on 3/28/2022

.14(3) - Previous citation corrected on this date. Consultant observed all vehicles used for transportation to have a first aid kit.