



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/15/2022    **VisitType:** Complaint Investigation & Monitoring Visit    **Arrival:** 9:30 AM    **Departure:** 4:00 PM

**CCLC-47180**

**Creative Image Learning Center**

3718 Covington Hwy. Decatur, GA 30032 DeKalb County  
(404) 289-2065 creativeimageadm@gmail.com

**Regional Consultant**

Jessica Johnson

Phone: (770) 357-5090

Fax:

jessica.johnson@decal.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
09/15/2022	Complaint Closure	Good Standing
09/15/2022	Complaint Investigation & Monitoring Visit	Deficient
06/22/2022	Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	C-3 rd right		0	1	C	22	C	NA	NA	
Main	E-5th right		0	1	C	20	C	NA	NA	
Main	J-5th left		0	1	C	18	C	NA	NA	
Main	K-Downstairs		0	1	C	25	C	NA	NA	
Total Capacity @35 sq. ft.: 250						Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Building Department		
Total # Children this Date: 4		Total Capacity @35 sq. ft.: 250				Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	187	C

**Comments**

An on-site Monitoring Visit/complaint/incident investigation was conducted on September 15, 2022. Background checks were all reviewed on September 15, 2022.

Plan of Improvement: To Be Submitted

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

Vedratna Suyal, Program Official

Date

Jessica Johnson, Consultant

Date



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**(Findings Report)**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.03 Activities**

**Met**

**Correction Deadline: 6/22/2022**

**Corrected on 9/15/2022**

**.03(2) - Citation corrected. Consultant observed current lesson plans.**

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation that the television on the left side next to the cubbies was unsecured.

**Correction Deadline: 9/15/2022**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

**Children's Records**

**591-1-1-.08 Children's Records**

**Met**

**Correction Deadline: 6/29/2022**

**Corrected on 9/15/2022**

**.08(1) - Citation observed corrected. Consultant reviewed children's records.**

**Evening Care**

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**591-1-1-.32 Staffing/Supervision(CR)**

**Met**

**Comment**

Director stated no evening care hours provided.

	<b>Facility</b>
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**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined based on observation that the following hazards were observed:

- At the bottom of the first staircase, the carpet was loose and not securely fastened which was a potential tripping hazard.
- There was a broken floor tile in front of the restroom door.
- There is a missing floor tile on the right side of the front desk.

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**Correction Deadline: 9/29/2022**

**Recited on 9/15/2022**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were observed:

A-1st right

- extension cord plugged into the back socket next to the exit door.

B- 2nd right

- Uncovered cots.
- Diaper wipes in the cubby.
- Mop next to the entrance door.
- Hanging cord from laminating machine.
- Hanging cord from the printer/laptop.

C- 3rd right

- Hanging television cord.
- Broom and dust pan accessible.

D- 4th right

- Plastic grocery bag in cubby.

H-3rd left

- There was baby lotion and baby powder.

I-4th left

- There was vitamin D medication in the diapering bag.

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**Correction Deadline: 9/15/2022**

**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that the following hazards were observed:

- Leak in the ceiling above the cubbies in the B-2nd Right Classroom.
- There were multiple holes in the walls in the L-DS and M – Down Back classrooms.

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**Correction Deadline: 9/29/2022**

**Recited on 9/15/2022**

**Finding**

591-1-1-.25(8) requires protective caps on all unused electrical outlets within children's reach and requires that electrical outlets in use be made inaccessible to children. It was determined based on observation that there were multiple missing protective caps in the L-DS and M - Down Back classrooms.

**Correction Deadline: 9/16/2022**

**Recited on 9/15/2022**

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Correction Deadline: 6/22/2022**

**Corrected on 9/15/2022**

**.26(4) - Citation observed corrected on this date**

**Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that there was peeling paint on the blue climbing play structure.

**Correction Deadline: 9/29/2022**

**Recited on 9/15/2022**

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that approximately one inch of resilient surfacing was measured under the red climbing dome and blue climbing dome on the preschool playground, six inches of resilient surfacing was required. It was further determined that approximately two inches of resilient surfacing was measured under the swings on the preschool playground, six inches of resilient surfacing was required.

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**Correction Deadline: 9/29/2022**

**Finding**

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that the following hazards were observed:

Preschool Playground

- There was rust on the swing chains.
- Discarded green carpet on the left side.
- Rocks throughout the playground.
- Eight active wasp nests under the pavilions.
- An active ant bed on the left side.
- Exposed concrete on the back fence post and around the white drainage pipes.
- Exposed drainage pipe.
- Broken window on the left side of the building.

Infant Playground

- There was rust on the swing chains.
- Vines growing through the fence on the right side.

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**Correction Deadline: 9/16/2022**

**Recited on 9/15/2022**

**Food Service**

**Finding**

591-1-1-.15(2)(a) requires Center Personnel to hold and feed infants less than six months of age and older children who cannot hold their own bottles or sit alone. Baby bottles shall never be propped; the infant's head shall be elevated while feeding. It was determined based on observation that an infant who could not hold their own bottle or sit alone, was not being held by a staff member while having their bottle. It was further determined that an infant had a baby bottle propped in their mouth while sitting in the activity chair.

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**Correction Deadline: 9/15/2022**

**Recited on 9/15/2022**

**Finding**

591-1-1-.15(3) requires baby bottles and formula to be labeled with the individual child's name; supplied by the Parent daily in bottles; and refrigerated at a temperature of forty (40) degrees Fahrenheit or less. Only the current day's formula or breast milk shall be served. If formula must be provided by the Center, only commercially prepared, ready-to-feed formula shall be used. Refrigerated or frozen breast milk shall only be heated or thawed under warm running water or in a container of warm water. It was determined based on observation that not all of the children's bottles were labeled with the individual child's name as required.

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**Correction Deadline: 9/16/2022**

**Recited on 9/15/2022**

**591-1-1-.18 Kitchen Operations**

**Met**

**Correction Deadline: 6/22/2022**

**Corrected on 9/15/2022**

**.18(6) - Citation corrected on this date.**

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Hand washing requirements for diapering were discussed with the director on this date.

**Correction Deadline: 6/22/2022**

**Corrected on 9/15/2022**

**.10(6) - Citation corrected on this date.**



**Correction Deadline: 9/16/2022**

**Finding**

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined based on a review of documentation that the Center did not have the required emergency medical information on file on this date, for five of five children's records.

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**Correction Deadline: 9/15/2022**

**Recited on 9/15/2022**

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met**

**Comment**

Discussed SIDS and infant sleeping position.

**Correction Deadline: 6/22/2022**

**Corrected on 9/15/2022**

**.30(1)(d) - Citation corrected.**

**Staff Records**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR Met**

**Correction Deadline: 7/22/2022**

**Corrected on 9/15/2022**

**.14(1) - Citation corrected. Consultant reviewed First aid and CPR certifications.**

**591-1-1-.33 Staff Training Met**

**Correction Deadline: 7/22/2022**

**Corrected on 9/15/2022**

**.33(3) - Citation corrected. Consultant reviewed staff health and safety orientation training.**

**Correction Deadline: 9/29/2022**

Corrected on 9/15/2022

.33(5) - Citation corrected. Consultant reviewed staff training hours.

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591-1-1-.31 Staff(CR)

Met

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

**Comment**

Adequate supervision observed on this date.

**Comment**

Center observed to maintain appropriate staff:child ratios.

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591-1-1-.32 Supervision(CR)

Met

**Correction Deadline: 6/22/2022**

Corrected on 9/15/2022

.32(7) - Citation observed corrected during this visit.