



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 4/21/2023    **VisitType:** Monitoring Visit    **Arrival:** 10:25 AM    **Departure:** 1:30 PM

**CCLC-53648**

**KinderCare Learning Center #1527**

115 Bluegrass Valley Parkway Alpharetta, GA 30005 Forsyth County  
 (770) 346-7674 sortiz@kindercare.com

**CCS Coordinator**

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@decal.ga.gov

**Mailing Address**

3051 Parkebrooke Circle  
 Woodstock, GA 30189

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/21/2023	Monitoring Visit	Good Standing	
07/21/2022	Incident Investigation Closure	Good Standing	
05/25/2022	Incident Investigation & Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L - Threes	Three Year Olds and Four Year Olds	1	13	C	18	C	NA	NA	Nap,Transitioning,Outside
Main	1R - Twos		0	0	C	22	C	NA	NA	Not In Use
Main	2R - Infant	Infants and One Year Olds	2	7	C	17	C	NA	NA	Feeding,Free Play,Transitioning,Nap,Floor Play
Main	3R - Toddler	One Year Olds and Two Year Olds	2	10	C	16	C	NA	NA	Nap,Lunch,Transitioning
Main	Center Rear - Pre-K A	GA PreK	2	16	C	26	C	NA	NA	Transitioning,Outside,Nap,Lunch
Main	LF Rear - Afterschool		0	0	C	20	C	NA	NA	Not In Use
Main	RT Rear - Pre - K B	GA PreK	1	19	C	25	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 144					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 65			Total Capacity @35 sq. ft.: 144			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left-side playground - School Age	111	C


Main	RT/Rear Playground - Pre-K	59	C
Main	RT-Side playground Infant/Toddler	40	C

**Comments**

The purpose of this visit was to complete a monitoring visit and to follow-up on the previous visit conducted on May 25, 2022.

Plan of Improvement: Developed This Date 04/21/2023

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.



**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important Quality Rated/CAPS Update:**

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 1 855-800-7747 or [qualityrated@decgal.ga.gov](mailto:qualityrated@decgal.ga.gov) for more information. Free technical assistance is available!**

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Ortiz Stephanie, Program Official

Date

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Margarita Collier, Consultant

Date



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**(Findings Report)**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Comment**

A variety of equipment and toys were observed throughout the center.

**Technical Assistance**

Please continue to monitor equipment and toys for normal wear and tear.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

**Facility**

**591-1-1-.06 Bathrooms**

**Not Met**

**Technical Assistance**

Please monitor bathrooms for necessary supplies.

**Finding**

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on observation that the restroom ventilation located in the following classrooms were inoperable during the visit:

- The front-left restroom located in classroom 3R - Toddler.
- The first front-left restroom and the first-right restroom located in classroom Center Rear - Pre-K.
- The first front-right an second front-right restrooms located in classroom Right Rear - Pre-K B.

**POI (Plan of Improvement)**

The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

**Correction Deadline: 5/5/2023**

**Recited on 4/21/2023**

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**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**

Licensed capacity observed to be routinely met by center.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Technical Assistance**

**Technical Assistance**

Please ensure to keep all hazardous items, materials, and/or equipment out of reach of children.

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**591-1-1-.26 Playgrounds(CR)** **Not Met**

**Technical Assistance**

Please ensure to monitor the playground areas for the following potentially hazardous items:

- Biting and/or stinging insects (i.e., ant mounds, bees, etc.).
- Loose and/or weak tree branches.
- Exposed tree roots.
- Normal wear and tear of the playground fence.
- Normal wear and tear of playground equipment and toys.
- Standing water in and/or around playground equipment and toys.
- Repluff resilient surface as needed.

**Finding**

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that the fall zones surrounding the red, blue, and yellow sliding structure located on the front-right side of playground Right Side - Infant/Toddler and the red, green, and tan sliding structure located on the front-left side of playground Left Side - School-Age did not have the required amount of resilient surface as required. The consultant observed one-inch of resilient surface surrounding the fall zones of each sliding structure. Approximately six-inches of resilient surface was required.

**POI (Plan of Improvement)**

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

**Correction Deadline: 5/1/2023**

<b>Health and Hygiene</b>
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**591-1-1-.07 Children's Health** **Met**

**Correction Deadline: 7/21/2022**

**Corrected on 4/21/2023**

**The previous citation was observed to be corrected. Staff members notify center management if a child expresses and/or is showing signs of discomfort. Center management immediately notifies the parents as needed.**

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**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Proper hand washing observed throughout the center.

**Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Not Evaluated****Comment**

The Provider currently does not dispense/administer medication.

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)****Not Evaluated****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Technical Assistance****Comment**

Pleasant naptime environment observed.

**Technical Assistance**

Please ensure to monitor sheets for normal wear and tear.

**Staff Records**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

The director provided eight files for staff members hired since the previous visit was conducted on May 25, 2022. The consultant observed eight of eight newly hired staff members to have evidence of a current satisfactory comprehensive determination letter on file.

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**591-1-1-.14 First Aid & CPR****Not Met****Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of the records staff member #1, date of hire July 20, 2022, staff member #2, date of hire August 29, 2022, staff member #5, date of hire September 6, 2022, staff member #7, date of hire June 1, 2022, staff member #8, date of hire September 26, 2022, staff member #9, date of hire December 12, 2022, staff member #18, date of hire July 13, 2022, and staff member #20, date of hire September 27, 2022, did not complete the required first aid and CPR training within the first 90-days of their date of hire.

**POI (Plan of Improvement)**

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

**Correction Deadline: 5/21/2023**

**Finding**

591-1-1-.33(1) requires all Employees and Provisional Employees to receive Initial Center orientation prior to assignment to children or task. It was determined based on review of the records staff member #1, date of hire July 20, 2022, staff member #2, date of hire August 29, 2022, staff member #5, date of hire September 6, 2022, staff member #7, date of hire June 1, 2022, staff member #8, date of hire September 26, 2022, staff member #9, date of hire December 12, 2022, staff member #18, date of hire July 13, 2022, and staff member #20, date of hire September 27, 2022, did not have evidence of orientation on file.

**POI (Plan of Improvement)**

The Center will develop and provide orientation for all new Staff prior to their staff's assignment to children or task.

**Correction Deadline: 4/21/2023**

**Finding**

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on review of the records staff member #1, date of hire July 20, 2022, staff member #2, date of hire August 29, 2022, staff member #5, date of hire September 6, 2022, staff member #7, date of hire June 1, 2022, staff member #8, date of hire September 26, 2022, staff member #9, date of hire December 12, 2022, staff member #18, date of hire July 13, 2022, and staff member #20, date of hire September 27, 2022, did not complete the required health and safety orientation training within the first 90-days of their date of hire.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 5/21/2023**

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591-1-1-.31 Staff(CR)

Met

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

**Comment**

Center observed to maintain appropriate staff:child ratios.

**Correction Deadline: 5/25/2022**

**Corrected on 4/21/2023**

**The previous citation was observed to be corrected. The consultant observed all children under three-year-old housed separately from children three-year-old and older.**

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591-1-1-.32 Supervision(CR)

Met

**Technical Assistance**

Please ensure that during meal times staff members are sitting with and/or within arms reach of children under the age of three-year-old and younger.

**Correction Deadline: 7/21/2022**

**Corrected on 4/21/2023**

**The previous citation was observed to be corrected. The consultant observed the staff members to provide direct attention and supervision to the children's needs.**