



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 6/16/2021 **VisitType:** Monitoring Visit

**Arrival:** 10:00 AM

**Departure:** 12:00 PM

**CCLC-47083**

**Friendship Learning Center of Tucker**

6000 Mimosa Circle Tucker, GA 30084 Gwinnett County  
 (770) 279-7800 friendshiplearningtucker@gmail.com

**Regional Consultant**

Dianne Clarke

Phone: (770) 357-4923

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dianne.clarke@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★ ★

<b>Compliance Zone Designation</b>		
06/16/2021	Complaint Investigation & Monitoring Visit	Good Standing
05/24/2021	Complaint Investigation by Phone	Good Standing
12/31/2020	Complaint Investigation by Phone	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L	Infants	2	2	C	26	C	NA	NA	Free Play,Diapering
Main	B- 2L	One Year Olds	2	8	C	24	C	NA	NA	Story
Main	C- 3L	Six Year Olds and Over	1	19	C	25	C	NA	NA	Outside
Main	D- 4L		0	0	C	26	C	NA	NA	Not In Use
Main	E- Back Cafe		0	0	C	23	C	NA	NA	
Main	F- Back 1L	Five Year Olds	2	11	C	21	C	NA	NA	Centers
Main	G- Back 2L	Five Year Olds	2	10	C	21	C	NA	NA	Centers
Main	H- Back 3L	Five Year Olds and Six Year Olds and Over	1	15	C	23	C	NA	NA	Outside
Main	I- 4R	Four Year Olds	1	17	C	19	C	NA	NA	Outside
Main	J- 3R		0	0	C	23	C	NA	NA	Not In Use
Main	K- 2R	Three Year Olds	1	15	C	22	C	NA	NA	Lunch
Main	L- 1R	Two Year Olds	1	10	C	24	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 277					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 107			Total Capacity @35 sq. ft.: 277			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- 1L	30	C
Main	B- Back Left	238	C
Main	C- Middle	25	C

### Comments

A virtual inspection was conducted on June 16, 2021 with the CurriculumCoordinator. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on May 28, 2021, was reviewed during the virtual inspection.

Plan of Improvement: Developed This Date 06/16/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important New Deadlines:

Due to the ongoing COVID restrictions, the deadline to become Quality Rated for programs who want to continue to receive Childcare and Parent Services (CAPS), has been extended to at least December 31, 2021.

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Don McDaniel, Program Official

Date

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Dianne Clarke, Consultant

Date



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**Findings Report**

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The following information is associated with a Monitoring Visit:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Technical Assistance**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. A variety of equipment and toys were observed throughout the center.

**Technical Assistance**

591-1-1-.12(4) - Please ensure that there are no more than 4 chairs stacked in the classroom to prevent tipping or pulling over in the C-3L classroom.

**Correction Deadline: 6/16/2021**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Center does not provide swimming activities.

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. No hazards observed accessible to children on this date.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Playground observed to be clean and in good repair.

**Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

**Food Service**

**591-1-1-.15 Food Service & Nutrition** **Met**

**Correction Deadline: 12/31/2020**

**Corrected on 6/16/2021**

**.15(9) - The previous citation was corrected in that staff was given a verbal warning and there are allergy lists posted. Please ensure to review with all staff when they enter into a classroom that is not their usual assignment.**

**Health and Hygiene**

**591-1-1-.07 Children's Health** **Met**

**Correction Deadline: 5/24/2021**

**Corrected on 6/16/2021**

**.07(2) - The previous citation is corrected in that center ensures that staff communicates with management when there is an incident. Please continue to review this with staff.**

**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Hand washing and sanitizing requirements for diapering were discussed with the Director on this date.

**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Hand washing requirements were discussed with the Director on this date.

**591-1-1-.20 Medications(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Documentation for medication dispensing observed complete.

**Safety**

**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director on this date. Positive redirection is used to discipline children.

**591-1-1-.36 Transportation(CR)** **Technical Assistance**

**Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date. Inspections were observed for vehicle tag number ATW 8816 completed on October 27, 2020 and CHR 9228 completed on November 19, 2020.

**Technical Assistance**

591-1-1-.36(6) - Please ensure that the drop off and pick up times are listed on children being transported agreement forms.

**Correction Deadline: 6/17/2021**

**Technical Assistance**

591-1-1-.36(7)(b) - Please ensure that medical emergency forms are completed, including the physician's information, for all children being transported.

**Correction Deadline: 6/17/2021**

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Technical Assistance**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

**Technical Assistance**

591-1-1-.30(1)(a)2 - Please ensure that torn crib mats are not in use and removed from the environment.

**Correction Deadline: 6/16/2021**

**Staff Records**

**Records Reviewed: 22**

**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 10/23/2017	
Staff # 2	Met
Date of Hire: 06/11/2021	
Staff # 3	Met
Date of Hire: 03/30/2017	
Staff # 4	Met
Date of Hire: 05/19/2021	
Staff # 5	Met
Date of Hire: 11/09/2020	
Staff # 6	Met
Date of Hire: 06/08/2021	
Staff # 7	Met
Date of Hire: 07/06/2020	
Staff # 8	Met
Date of Hire: 08/10/2020	
Staff # 9	Met
Date of Hire: 05/06/2019	
Staff # 10	Met

**Records Reviewed: 22****Records with Missing/Incomplete Components: 0**

Date of Hire: 08/13/2018

Staff # 11 Met

Date of Hire: 12/27/2018

Staff # 12 Met

Date of Hire: 06/10/2021

Staff # 13 Met

Date of Hire: 09/03/2019

Staff # 14 Met

Date of Hire: 03/30/2017

Staff # 15 Met

Date of Hire: 03/30/2017

Staff # 16 Met

Date of Hire: 10/29/2019

Staff # 17 Met

Date of Hire: 03/30/2017

Staff # 18 Met

Date of Hire: 04/10/2017

Staff # 19 Met

Staff # 20 Met

Date of Hire: 06/03/2021

Staff # 21 Met

Date of Hire: 08/04/2020

Staff # 22 Met

Date of Hire: 05/25/2018

**Staff Credentials Reviewed: 9****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Criminal record checks were observed to be complete. Please ensure that applicants/staff are listing exact dates (including month/day/year) on 10 year work history form in order to determine any breaks in service from the child care industry. Please ensure that records checks are redone if there is a six-month break in service. Please also ensure that satisfactory records checks are updated before the expiration date.

**591-1-1-.31 Staff(CR)****Met**

Correction Deadline: 1/15/2021

Corrected on 6/16/2021

.31(2)(b)2. - The previous citation has been corrected in that the teacher has been made an assistant. Please ensure that all listed lead teachers have the credential or are working on their credential and have a professional development plan in place indicating this on file.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Adequate supervision observed on this date. Discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.