



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 6/28/2022 **VisitType:** Complaint Closure

**Arrival:** 11:00 AM

**Departure:** 3:00 PM

**CCLC-594**

**Mother Hubbard's Day Care & Kindergarten #1**

2392 Donald Lee Hollowell Pkwy, NW Atlanta, GA 30318 Fulton County  
(404) 794-0551 motherkindergtn.1@gmail.com

**Regional Consultant**

Twantaye Compton

Phone: (770) 357-1660

Fax: (770) 357-1661

twantaye.compton@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** No

Compliance Zone Designation			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/28/2022	Complaint Closure	Deficient	
04/27/2022	Complaint Investigation Follow Up	Good Standing	
03/29/2022	Complaint Closure	Good Standing	

**Comments**

5/3/2022-Investigative findings were not concluded on this date.

6/28/2022- Investigative findings were concluded on this date.

**Advisement of Potential for Repeated Rule Violations during Pending Investigations**

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decalfga.gov](mailto:CCSRefutations@decalfga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decalfga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

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Louise Bates, Program Official

Date

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Twantaye Compton , Consultant

Date



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### Summary Report

**Date:** 6/28/2022 **VisitType:** Complaint Closure **Arrival:** 11:00 AM **Departure:** 3:00 PM

#### CCLC-594

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#### Regional Consultant

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The following information is associated with a Complaint Closure:

#### Health and Hygiene

591-1-1-.07 Children's Health

Not Met

#### Finding Associated with Complaint

591-1-1-.07(4) requires the Center to have a written plan which outlines how emergency medical services will be obtained, including place(s) the child will be taken for emergency care. When a medical emergency arises involving a child, the Center Staff shall seek prompt emergency medical treatment and provide any certified or licensed emergency medical persons with immediate access to the child. It was determined based on an investigation that center staff failed to seek prompt emergency medical treatment and immediate access to a child as required. On April 25, 2022, a three-year-old child was left alone in a vehicle for several hours and found unresponsive by center staff. A review of records, staff statements and staff interviews confirmed that the victim child was found unresponsive by center staff at approximately 2:00 p.m. Prior to contacting emergency services, center staff attempted to revive the child but eventually drove the child to receive professional medical care. The child was deprived professional medical treatment for approximately one hour before professionals gained access to the child.

Correction Deadline: 6/28/2022

#### Safety

**Finding Associated with Complaint**

591-1-1-.36(10) requires that a child never be left unattended in a vehicle. It was determined based on an investigation that On April 25, 2022, center staff failed to ensure that a child is never left unattended in a vehicle. It was reported and confirmed through staff interviews and statements that a center staff used a personal vehicle to transport a child. During the transport of the child, center staff admitted to leaving the three-year-old child in a vehicle unattended.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(2) requires the Center to have available at all times both a licensed driver and a vehicle that meets the safety requirements contained in the rules, or the Center must have a plan approved by the Department for alternative emergency transportation. It was determined based on an investigation that the center failed to ensure that a licensed driver and vehicle that meets safety requirements or have a plan approved by the Department for alternative emergency transportation as required. On April 25, 2022, a three-year-old child was left in a vehicle for several hours. center staff confirmed that the transporter used their personal vehicle to transport the child from the center to the child's school. However, prior to dropping off the child at the school, the child was left in the vehicle for four to five hours and later discovered unresponsive. The transporter used their vehicle to transport the child to receive professional medical attention.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined based on an investigation that center staff failed to ensure that transporting staff obtained and documented two (2) hours of state-approved or accepted biannual transportation training as required. On April 25, 2022, a three-year-old child was left inside a vehicle for several hours. During an investigation conducted at the center on April 27, 2022, a review of documentation revealed that the staff person responsible for transporting the victim child did not have the biannual transportation training on file for review. Center staff confirmed that the transporter did not obtain the two (2) hours of training as required.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(4)(a) requires an annual safety check for each vehicle. The annual safety check, completed by a trained individual, should include a check of the: tires, headlights, horn, taillights, turn signals, brake lights, brakes, suspension, exhaust system, steering, windows, windshields and windshield wipers. A copy of the annual safety check will be kept in the Center or on the vehicle and should include evidence of any repairs and/or replacements that were identified as needed on the inspection report. It was determined based on an investigation that the center failed to obtain an annual safety check for each vehicle as required. On April 25, 2022, a three-year-old child was left alone in a vehicle for four to five hours. Staff interviews and a review of documentation confirmed that the vehicle used to transport the victim child did not have the required annual inspection on file. Center staff could not provide a copy of the annual safety check and confirmed that the vehicle inspection was not conducted.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(6) requires written Parental authorization for routine transportation provided by or on behalf of the Center. Written authorization must include the routine pick-up location, routine pick-up time, routine delivery location, routine delivery times and the name of any person authorized to receive the child. It was determined based on an investigation that the center failed to obtain parent authorization for routine transportation by or on behalf of the Center. The investigation revealed that the center did not obtain written verification to provide transportation for a three-year-old child using center staff's personal vehicle. Center staff admitted that the required documentation to transport the child was not available in the child's file on the day of the incident or on the date of the investigation.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(7)(a) requires that each vehicle contains current information including: the full names of all children to be transported, each child's pick-up location, pick-up time, delivery location, alternate delivery location if a Parent is not at home and name of person authorized to receive each child. In addition, the vehicle shall contain current information identifying the Center's name, telephone number and the name of the driver of the vehicle. It was determined based on an investigation that the center failed to ensure that each vehicle used to transport children contained current information including: the full names of all children to be transported, each child's pick-up location, pick-up time, delivery location or alternative location. On April 25, 2022, a three-year-old child was left in a vehicle for several hours. During an investigation, a review of records and staff interviews revealed that the Center did not obtain parental authorization to transport a child to an alternate location. Center staff confirmed that the required parental authorization form for the transporter's personal vehicle did not contain the documentation needed to transport children to any location on the day of the incident or the day of the investigation.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(7)(b) requires that an emergency medical information record be maintained in the vehicle for each child being transported. The emergency medical information record for each child shall include a listing of the child's full name, date of birth, allergies, special medical needs and conditions, current prescribed medications that the child is required to take on a daily basis for a chronic condition, the name and telephone number of the child's doctor, the local medical facility that the Center uses in the area where the Center is located and the telephone numbers where the Parents can be reached. It was determined based on an investigation that an emergency medical information record was not maintained in the vehicle for each child being transported. On April 25, 2022, a three year old was transported from the center to the person residence of a Center staff. The victim child was left alone in the vehicle for several hours and found unresponsive by the transporting staff. Staff interviews and staff statements confirmed that the transporting staff called the center to obtain emergency medical information for the three-year-old child. Additionally, staff confirmed that emergency medical documentation was not maintained in the vehicle used to transport the victim child on the day of the incident or on April 27, 2022, the day of the investigation.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on an investigation and a review of documents that the center failed to ensure that center staff immediately documented in writing with a check, mark or other symbol to account for each child listed on the passenger transportation checklist. On April 25, 2022, a three-year-old child was left in a vehicle for several hours and center staff could not provide the passenger transportation checklist indicating all child passengers transported on the day of the incident. Center staff confirmed that the required checklist was not available and had not been used to transport children in the center staff's personal vehicle.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(7)(d)1. requires that the first check be conducted immediately upon unloading the last child at any location including, but not limited to, a field trip destination, arrival at the Center, and the last stop during transportation to home or school. The responsible person on the vehicle shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; sign the passenger transportation checklist (s), indicating all of the children have exited the vehicle; and give the passenger transportation checklist(s) to the second designated Staff person. It was determined based on an investigation and a review of records that the center failed to ensure that a first check be conducted immediately upon unloading the last child at any location as required. On April 25, 2022, a three-year-old child was left in a vehicle for several hours. center staff admitted not completing the first check and was unable to produce the required checklist to confirm that the entire vehicle was visually inspected and all children have exited the vehicle.

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**Correction Deadline: 6/28/2022**

**Finding Associated with Complaint**

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. It was determined based on an investigation that the second designated staff person failed to ensure that a check of the vehicle was conducted immediately upon completion of the first check. Based on a review of records and staff statements, a second check was not conducted physically or by telephone as required.

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**Correction Deadline: 6/28/2022**

<b>Staffing and Supervision</b>
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**591-1-1-.32 Supervision(CR)**

**Not Met**

**Finding Associated with Complaint**

591-1-1-.32(7) requires that children be supervised at all times appropriate to the individual age, needs and capabilities of each child. Such supervision must include, but not be limited to, indoor and outdoor activities, mealtimes, naptime, transportation, field trips, and transitions between activities. "Supervision" means that the appropriate number of Staff members are physically present in the area where children are being cared for and are providing watchful oversight to the children, volunteers and Students-in-Training. The persons supervising in the child care area must be alert, positioned to maximize their ability to hear and see the children at all times, and able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the volunteers and Students-in-Training, and provide timely attention to the children's actions and needs. Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger. It was determined based on an investigation that the center failed to ensure that children were supervised at all times. On April 25, 2022, a three-year-old child was left in a vehicle for approximately four to five hours. On the day of the incident, center staff transported, three children of various ages in a personal vehicle a total of 7.1 miles. At the last destination, center staff confirmed that the three-year-old child was left inside a vehicle from approximately 8:30 a.m. to 2:00 p.m. in temperatures ranging from 79 degrees as high as 84 degrees. After center staff found the child in the vehicle unresponsive, the child was transported to receive professional medical attention. The center staff was arrested and charged with cruelty to children.

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**Correction Deadline: 6/28/2022**