



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/25/2023 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:10 AM **Departure:** 4:00 PM

CCLC-47083

Friendship Learning Center of Tucker

6000 Mimosa Circle Tucker, GA 30084 Gwinnett County
(770) 279-7800 friendshiplearningtucker@gmail.com

Regional Consultant

Dianne Clarke

Phone: (770) 357-4923

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Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
01/25/2023	Complaint Investigation Follow Up	Good Standing
01/09/2023	Monitoring Visit	Good Standing
09/12/2022	Incident Investigation Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1L		0	0	C	26	C	NA	NA	Not In Use
Main	B- 2L		0	0	C	24	C	NA	NA	Not In Use
Main	C- 3L		0	0	C	25	C	NA	NA	
Main	D- 4L		0	0	C	26	C	NA	NA	Not In Use
Main	E- Back Cafe		0	0	C	23	C	NA	NA	Not In Use
Main	F- Back 1L	GA PreK	2	21	C	21	C	NA	NA	Centers
Main	G- Back 2L	GA PreK	2	20	C	21	C	NA	NA	Centers
Main	H- Back 3L	GA PreK	2	19	C	23	C	NA	NA	Centers
Main	I- 4R	Three Year Olds and Four Year Olds	1	15	C	19	C	NA	NA	Centers
Main	J- 3R	Infants and One Year Olds	1	6	C	23	C	NA	NA	Free Play
Main	K- 2R	Two Year Olds and Three Year Olds	1	14	C	22	C	NA	NA	Art,Free Play
Main	L- 1R	One Year Olds and Two Year Olds	2	15	C	24	C	NA	NA	Free Play,Centers

Total Capacity @35 sq. ft.: 277

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 110

Total Capacity @35 sq. ft.: 277

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A- 1L	30	C

Main	B- Back Left	238	C
Main	C- Middle	25	C
Main	D- Right	73	C

Comments

This is a complaint investigation and follow up visit.

Reminders: Refer to the published communicable disease chart for guidance regarding communicable diseases. In most scenarios, only outbreaks/clusters should be reported to the local health districts.

Please be sure to contact the Gwinnett County Department of Health, if there are outbreaks/clusters of positive COVID-19 cases immediately, and get their guidance. Please be sure to also complete a Required Report in DECAL KOALA for all individual cases of communicable diseases within 24 hours. Be sure to select "Notifiable Communicable Diseases" to report closures for COVID cases.

Please be sure to enter all temporary closures in DECAL KOALA under the Required Report tab whenever your facility is closed temporarily for one day or more.

Incident Reports are to be submitted via DECAL KOALA with all signed staff statements for staff and the director.

All amendments are required to be electronically entered in DECAL KOALA effective August 2, 2021.

Please be sure to hide staff who are no longer employed in your DECAL KOALA account. Please reach out for help with this, if needed.

For centers conducting transportation, please remember that the transportation training certificates must be renewed every two years for everyone participating in transportation including the director.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.



Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

 
Important Quality Rated/CAPS Update:
As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.
Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov for more information. Free technical assistance is available!

Don McDaniel, Program Official	Date	Dianne Clarke, Consultant	Date
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(Findings Report)

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The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Defer

Defer

591-1-1-.25(3)-The citation is deferred until February 3, 2023 due to current repairs.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 1/23/2023

Safety

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 1/10/2023

Corrected on 1/25/2023

.36(7)(c)2. - The previous citation was observed to be corrected in that the driver was observed to record when children entered and exited the vehicle during the week of January 9, 2023 and January 16, 2023. Please be sure that the drivers are recording when the children enter and exit the vehicle at all times.

Correction Deadline: 1/10/2023

Corrected on 1/25/2023

.36(7)(c)3. - The previous citation was observed to be corrected in that the times were observed to be recorded for the week of January 9 and January 16, 2023. Please ensure that staff are completing the times on the checklist at all times.

Correction Deadline: 1/10/2023

Corrected on 1/25/2023

.36(7)(d)1. - The previous citation was observed to be corrected in that the first check was observed to be completed for the week of January 9 and January 16, 2023. Please ensure that staff are completing the first check and recording on the checklist at all times.

Correction Deadline: 1/9/2023

Corrected on 1/25/2023

.36(7)(d)2. - The previous citation was observed to be corrected in that the second check was observed to be completed for the week of January 9 and January 16, 2023. Please ensure that staff are completing and recording the second checks on the checklist at all times.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 1/9/2023

Corrected on 1/25/2023

.30(1)(b)3 - The previous citation was observed to be corrected in that the children were observed to have sheets during naptime. Please ensure that teachers make sure they provide sheets to children at naptime at all times.

Correction Deadline: 1/9/2023

Corrected on 1/25/2023

.30(1)(b)4 - The previous citation was observed to be corrected in that children were observed to have blankets during naptime. Please ensure that staff make sure to provide blankets to children during naptime at all times.