



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Cover Sheet

Date: 10/31/2022 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:30 AM **Departure:** 12:30 PM

CCLC-53765

Dogwood Hills Academy

8039 Union Hill Rd. Canton, GA 30115 Cherokee County
 (770) 345-3220 301942@kindercare.com

Mailing Address

3051 Parkbrooke Circle
 Woodstock, GA 30115

Regional Consultant

Jennifer Bailey

Phone: (770) 357-7024

Fax: (770) 357-7023

jennifer.bailey@decal.ga.gov

Joint with: Karyn Presley

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/31/2022	Complaint Investigation Follow Up	Good Standing	
10/12/2022	Incident Investigation Closure	Good Standing	
10/12/2022	Incident Investigation/Initial Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A. Left side 1st Left Sunflowers		0	0	C	15	C	NA	NA	Not In Use
Main	B. Left side 2nd Left - Caterpillars	Infants	1	5	C	18	C	NA	NA	Floor Play,Nap
Main	C. Left side 2nd Right- Butterflies	One Year Olds	1	5	C	18	C	NA	NA	Outside
Main	D. Left side 1st Right Turtles		0	0	C	20	C	NA	NA	Not In Use
Main	E. Left side Straight - Fireflies	Two Year Olds	1	9	C	22	C	NA	NA	Outside
Main	F. Right side 1st Right Bunnies I	Two Year Olds and Three Year Olds	1	13	C	20	C	NA	NA	Centers
Main	G. Right side 2nd Right Honey Bees	PreK	2	17	C	22	C	NA	NA	Centers
Main	H. Right side 1st Left - Frogs		0	0	C	23	C	NA	NA	Not In Use
Main	I. Dragon Flies	PreK	2	19	C	21	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 179					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 68			Total Capacity @35 sq. ft.: 179			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A 6w-12m	11	C

Main	PG B 18m-35m	72	C
Main	PG C 3-10y	101	C

Comments

The purpose of this visit was to follow-up the the visit conducted on October 12, 2022 and conduct a complaint investigation. The investigation was left open on October 31, 2022 to obtain additional staff statements.

Plan of Improvement: No Plan Developed 01/01/0001

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

Contact the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us for more information. Free technical assistance is available!

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA www.decalkoala.com with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Jessica Kay, Program Official

Date

Jennifer Bailey, Consultant

Date

Karyn Presley, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Safety

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 10/12/2022

Corrected on 10/31/2022

.11(2) - Previous citation corrected on this date. Staff stated appropriate discipline and that redirection was used in the classroom.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Technical Assistance

Technical Assistance

591-1-1-.32(7) - Discussed ensuring that staff are providing adequate supervision at all times; such as circulating and not sitting on the playgrounds and ensuring that staff are supervising during bathroom and diapering and calling for assistance when needed.

Correction Deadline: 10/31/2022