



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Cover Sheet**

**Date:** 10/21/2022 **VisitType:** Complaint Investigation **Arrival:** 12:30 PM **Departure:** 4:30 PM  
 Follow Up

**CCLC-39820**

**The Children's Courtyard**

201 Center Pointe Parkway Stockbridge, GA 30281 Henry County  
 (678) 289-4777 3210@childrenscourtyard.com

**Regional Consultant**

April Brown

Phone: (770) 357-5101

Fax: (770) 357-5102

april.brown@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★

| <b>Compliance Zone Designation</b> |                                   |               |
|------------------------------------|-----------------------------------|---------------|
| 10/21/2022                         | Complaint Closure                 | Good Standing |
| 10/21/2022                         | Complaint Investigation Follow Up | Good Standing |
| 07/28/2022                         | Complaint Closure                 | Good Standing |

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

| Building | Room             | Age Group       | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                 |
|----------|------------------|-----------------|-------|----------|------|------------|--------------|------------|--------------|-----------------------|
| Main     | A-Front Middle   |                 | 0     | 0        | C    | 11         | C            | NA         | NA           | Not In Use            |
| Main     | B-Front Left     | Infants         | 1     | 4        | C    | 13         | C            | NA         | NA           | Floor Play, Free Play |
| Main     | C-2nd Left       | One Year Olds   | 1     | 7        | C    | 13         | C            | NA         | NA           | Nap                   |
| Main     | D-3rd Left       | One Year Olds   | 2     | 13       | C    | 17         | C            | NA         | NA           | Free Play             |
| Main     | E-4th Left       | Two Year Olds   | 1     | 10       | C    | 17         | C            | NA         | NA           | Transitioning         |
| Main     | F-Back Left Side | Two Year Olds   | 1     | 10       | C    | 25         | C            | NA         | NA           | Free Play             |
| Main     | G-Back Middle    | Three Year Olds | 1     | 14       | C    | 25         | C            | NA         | NA           | Free Play             |
| Main     | H-Front Right    | Infants         | 1     | 4        | C    | 25         | C            | NA         | NA           | Nap                   |
| Main     | I-2nd Right      |                 | 0     | 0        | C    | 25         | C            | NA         | NA           | Not In Use            |
| Main     | J-2nd Middle     |                 | 0     | 0        | C    | 25         | C            | NA         | NA           | Not In Use            |

Total Capacity @35 sq. ft.: 196

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 62

Total Capacity @35 sq. ft.: 196

Total Capacity @25 sq. ft.: 0

| Building | Playground       | Playground Occupancy | Playground Compliance |
|----------|------------------|----------------------|-----------------------|
| Main     | Plgd-Front Left  | 33                   | C                     |
| Main     | Plgd-Front Right | 10                   | C                     |
| Main     | Plgd-Rear Left   | 29                   | C                     |
| Main     | Plgd-Rear Right  | 51                   | C                     |

## Comments

CIFU completed on this date.

Plan of Improvement: Developed This Date 10/21/2022

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee



### Important Quality Rated/CAPS Update:

As January 1, 2022, child care providers must be Quality Rated to receive Childcare and Parent Services (CAPS). Newly licensed, or new to CAPS providers may be eligible for the new CAPS/QR Provisional Status, allowing for scholarships while working toward a star rating.

**Contact the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us) for more information. Free technical assistance is available!**

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), do the following:

- 1) Log into DECAL KOALA [www.decalkoala.com](http://www.decalkoala.com) with the userid for your program
- 2) On the home page scroll down to the Inspection Reports and select 'Refute Citation' for the visit report in dispute
- 3) Select the specific rule number(s) that you are refuting, add the reason for disagreement regarding the rule citation, and upload supporting documentation
- 4) Submit the refutation in DECAL KOALA to Child Care Services (CCS) within 10 business days of the completion date.

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.'

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Darasha Gaines, Program Official

Date

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April Brown, Consultant

Date



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**Findings Report**

**Date:** 10/21/2022 **VisitType:** Complaint Investigation **Arrival:** 12:30 PM **Departure:** 4:30 PM  
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The following information is associated with a Complaint Investigation Follow Up:

**Activities and Equipment**

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Correction Deadline: 7/26/2022**

**Corrected on 10/21/2022**

**Correction of citation in that the television was removed.**

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined the following hazards were accessible to children in care:

- \* Classroom C (second left) - plastic bags and baby wipes labeled as a suffocation hazard were underneath the diaper changing table in an unlocked cabinet.
- \* Classroom E (fourth left) - plastic bags, and a first aid kit with items labeled as "keep out of reach of children" was located in an unlocked cabinet.
- \* Classroom F (back left) - boy's toilet was not operable

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 11/4/2022**

**Recited on 10/21/2022**

**Defer**

This citation was deferred and will be evaluated during the next regulatory visit. All repairs were corrected except for the chipped paint on the back blue wall in Classroom I (second right). The director put in two work orders after the last visit. A two week extension was granted on this date.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 11/4/2022**

**Recited on 1/1/0001**

**Food Service**

**591-1-1-.15 Food Service & Nutrition**

**Not Met**

**Finding**

591-1-1-.15(1) requires that meals and snacks are served, with serving sizes dependent upon the age of the child, that meet nutritional guidelines as established by the United States Department of Agriculture Child and Adult Care Food Program. Meals and snacks shall be varied daily, and additional servings of nutritious food shall be offered to children over and above the required daily minimum, if not contraindicated by special diets. It was determined based on observation the menu did not list out all meals and snacks as required.

**POI (Plan of Improvement)**

Center Staff will prepare menus and/or serve foods that meet the USDA guidelines and will offer and serve seconds to children.

**Correction Deadline: 10/28/2022**

**Correction Deadline: 7/26/2022**

**Corrected on 10/21/2022**

**Correction of citation in that infant bottles were labeled as required on this date.**

**Safety**

**591-1-1-.36 Transportation(CR)**

**Met**

**Correction Deadline: 7/26/2022**

**Corrected on 10/21/2022**

**Correction of citation in that the driver or other designated person documented in writing the time of arrival and departure for each time the vehicle departed from the center, loaded and unloaded at each school as required from October 10, 2022 through October 20, 2022.**

**Correction Deadline: 7/26/2022**

**Corrected on 10/21/2022**

**Correction of citation in the second designated staff person conducted a check of the vehicle immediately upon the completion of the first check of the vehicle during routine transportation from October 10, 2022 through October 20, 2022.**

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Met**

**Correction Deadline: 7/26/2022**

**Corrected on 10/21/2022**

**Correction of citation in that blankets were stored properly and were not touching as required.**

**Staff Records**

|                          |   |
|--------------------------|---|
| Staff # 1                | Met   |
| Date of Hire: 09/09/2022 | <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| Staff # 2                | Met   |
| Date of Hire: 10/11/2021 |   |
| Staff # 3                | Met   |
| Date of Hire: 07/19/2022 |   |
| Staff # 4                | Met   |
| Date of Hire: 04/25/2022 |   |
| Staff # 5                | Met   |
| Staff # 6                | Met   |
| Date of Hire: 07/28/2021 |   |
| Staff # 7                | Met   |
| Date of Hire: 09/09/2022 | <u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u> |
| Staff # 8                | Met   |
| Staff # 9                | Met   |
| Date of Hire: 04/22/2021 |   |
| Staff # 10               | Met   |
| Date of Hire: 12/06/2021 |   |
| Staff # 11               | Met   |
| Date of Hire: 03/15/2022 |   |
| Staff # 12               | Met   |
| Date of Hire: 08/05/2020 |   |
| Staff # 13               | Met   |
| Date of Hire: 04/04/2022 |   |
| Staff # 14               | Met   |
| Date of Hire: 06/24/2021 |   |
| Staff # 15               | Met   |
| Date of Hire: 03/09/2019 |   |
| Staff # 16               | Met   |

Date of Hire: 05/09/2014

Staff # 17 Met

Date of Hire: 10/27/2021

Staff # 18 Met

Date of Hire: 06/05/2020

Staff # 19 Met

Date of Hire: 06/18/2016

Staff # 20 Met

Date of Hire: 06/10/2021

Staff # 21 Met

Date of Hire: 03/28/2016

Staff # 22 Met

Date of Hire: 06/27/2022

Staff # 23 Met

Date of Hire: 04/15/2022

Staff # 24 Met

Date of Hire: 06/18/2016

**Staff Credentials Reviewed: 5**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Technical Assistance**

**Technical Assistance**

Consultant discussed with the director portability requirements: Rule 591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed.

**Correction Deadline: 10/21/2022**

**591-1-1-.14 First Aid & CPR**

**Met**

**Correction Deadline: 8/25/2022**

**Corrected on 10/21/2022**

**Correction of citation in that the staff persons completed hands on / in person First Aid and CPR as required. Two staff person's were no longer employed.**

**Staffing and Supervision**

Correction Deadline: 7/26/2022

Corrected on 10/21/2022

Correction of citation in that appropriate supervision was observed on this date.