



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/28/2019    **VisitType:** Monitoring Visit    **Arrival:** 10:00 AM    **Departure:** 11:50 AM

**CCLC-50331**

**Helping Hands Learning Center**

2115 Windsor Spring Road, Suite 24 Augusta, GA 30906 Richmond County  
(706) 748-7599 dewaynas33@gmail.com

**Mailing Address**  
Same

**Regional Consultant**

Kaycee Purvis  
Phone: (770) 357-4915  
Fax: (404) 478-8085  
kaycee.purvis@decals.ga.gov

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
08/28/2019	Monitoring Visit	Good Standing
02/28/2019	Initial Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A	Infants and One Year Olds	1	6	C	19	C	NA	NA	Floor Play
Main	Room B	One Year Olds	1	8	C	21	C	NA	NA	Diapering, Free Play
Main	Room C	Two Year Olds	2	15	C	21	C	NA	NA	Story
Total Capacity @35 sq. ft.: 40						Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Playground Limitations		
Total # Children this Date: 29			Total Capacity @35 sq. ft.: 40			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	13	C

**Comments**

Plan of Improvement: Developed This Date 08/28/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

Dewayna Stevens, Program Official

Date

Kaycee Purvis, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

<b>Activities and Equipment</b>
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**591-1-1-.03 Activities** **Met**

**Correction Deadline: 2/28/2019**

**Corrected on 8/28/2019**

**.03(14) - Correction of previous citation in that no children were observed watching television on this date.**

**591-1-1-.12 Equipment & Toys(CR)** **Met**

**Correction Deadline: 2/28/2019**

**Corrected on 8/28/2019**

**.12(4) - Correction of previous citation in that all televisions were observed secured to the wall on this date.**

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** **N/A**

**Comment**

Center does not provide swimming activities.

<b>Facility</b>
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**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Correction Deadline: 2/28/2019**

**Corrected on 8/28/2019**

**.25(13) - Correction of previous citation in that no hazards were observed accessible to children on this date.**

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**591-1-1-.26 Playgrounds(CR)****Met****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.26(9) - Correction of previous citation in that the consultant did not observe any exposed concrete protruding on the playground on this date.****Food Service**

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**591-1-1-.15 Food Service & Nutrition****Met****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.15(1) - Correction of previous citation in that the consultant observed meals that meet USDA guidelines on this date.****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.15(6)(b) - Correction of previous citation in that the consultant observed individual plates for children to eat from on this date.****Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)****Not Met****Finding**

591-1-1-.10(4) requires that if diapers are changed on a diaper changing surface, the surface shall be smooth, nonporous, and equipped with a guard or rails to prevent falls. Between each diaper change, the diaper changing surface shall be cleaned with a disinfectant and dried with a single-use disposable towel. It was determined based on observation that the diaper changing pad in Room A and Room C were torn causing the pads to be porous on this date.

**POI (Plan of Improvement)**

The Center will ensure there is a smooth, nonporous changing surface that has a guard or rails for safety in each classroom that houses children wearing diapers. Center Staff will be trained and have adequate supplies to properly clean the diaper changing surface between each diaper change. The director stated that she has ordered new diaper changing pads that will be delivered by 9/4/2019.

**Correction Deadline: 9/4/2019**

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**591-1-1-.17 Hygiene(CR)****Met****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.17(7) - Correction of previous citation in that the consultant observed staff and children to wash hands on this date.****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.17(8) - Correction of previous citation in that based on staff statements staff wash hands after cleaning children's nose.**

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**591-1-1-.20 Medications(CR)****Met****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.20(1) - Correction of previous citation in that the consultant did not observe any medication on this date.**

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.36 Transportation(CR)****N/A****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Not Met****Finding**

591-1-1-.30(1)(a)3 requires that each crib shall have only an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant. It was determined based on observation that six of six crib sheets were not tight fitting on this date.

**POI (Plan of Improvement)**

The center will ensure that each crib has an individual, tight-fitting sheet which is changed daily or more often as needed and prior to a change of occupant.

**Correction Deadline: 8/28/2019****Staff Records****Records Reviewed: 2****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Staff # 2

Met

**Staff Credentials Reviewed: 1****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.09(1)(j) - Correction of previous citation in that the consultant observed satisfactory Comprehensive Records Check Determination letters for all staff completed and ported electronically on this date.****591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Correction Deadline: 2/28/2019****Corrected on 8/28/2019****.32(1) - Correction of previous citation in that the consultant observed appropriate ratios on this date.**

Correction Deadline: 2/28/2019

Corrected on 8/28/2019

.32(7) - Correction of previous citation in that the consultant did not observed children left unattended on this date.