



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/22/2021 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:00 AM **Departure:** 12:00 PM

CCLC-50326

Primrose School of Johns Creek Northwest

11130 Jones Bridge Rd. Alpharetta, GA 30022 Fulton County
 (770) 664-8911 jammopur@hotmail.com

Regional Consultant

LaToya Longshore

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Fax:

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Mailing Address
 Same

Quality Rated: No

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/22/2021	Complaint Investigation & Monitoring Visit	Good Standing	
10/14/2020	Licensing Study	Good Standing	
09/04/2019	Licensing Study	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-Front-Infants	One Year Olds	2	9	C	13	C	NA	NA	Transitioning
Main	B-1L Back-Infants	Infants	2	7	C	12	C	NA	NA	Floor Play
Main	C-2L-Young Toddlers		0	0	C	15	C	NA	NA	
Main	D-Front Middle-Early Preschool	Two Year Olds	3	21	C	29	C	NA	NA	Centers
Main	E-Back Right-4's & Up		0	0	C	25	C	34	C	
Main	F-2R Front-Preschool-Front	Three Year Olds	2	19	C	22	C	31	C	Centers
Main	G-2R Back-Preschool	Three Year Olds	2	17	C	21	C	30	C	Outside
Main	H-1R Front- Pre K	PreK	2	20	C	18	NC	NA	NA	Outside
Main	I-1R Back-Pre K	PreK	1	10	C	18	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 173			Total Capacity @25 sq. ft.: 175							
Total # Children this Date: 103			Total Capacity @35 sq. ft.: 173		Total Capacity @25 sq. ft.: 175		Building @25 capacity limited by Insufficient Toilets/Sinks			

Building	Playground	Playground Occupancy	Playground Compliance
Main	Field	38	C
Main	Infants	8	C
Main	Preschool	34	C
Main	Toddlers	36	C

Comments

The purpose of this visit was to conduct a Complaint Investigation/Monitoring visit. The visit was conducted on April 22, 2021. Staff files, children's files, and background checks were all reviewed. A virtual inspection was conducted on April 22, 2021 with the Provider. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on April 8, 2021 was reviewed during the virtual inspection.

Plan of Improvement: Developed This Date 04/22/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Pushpa Mopur, Program Official

Date

LaToya Longshore, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Technical Assistance

Technical Assistance

During the virtual walk through, diapering procedures observed. Consultant discussed with provider to ensure all children hands are washed immediately after diapering on this date.

591-1-1-.17 Hygiene(CR)	Met
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Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)	Met
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Comment

The Provider currently does not dispense/administer medication.

	Safety
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591-1-1-.11 Discipline(CR)	Met
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Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)	Met
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Comment

Center does not provide routine transportation.

	Sleeping & Resting Equipment
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591-1-1-.30 Safe Sleeping and Resting Requirements(CR)	Met
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Comment

Pleasant naptime environment observed.

	Staff Records
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Records Reviewed: 28

Records with Missing/Incomplete Components: 0

Staff # 1	Met
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Date of Hire: 01/21/2021

Staff # 2	Met
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Date of Hire: 06/08/2020

Staff # 3	Met
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Date of Hire: 08/14/2020

Staff # 4	Met
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Date of Hire: 03/05/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 5	Met
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Date of Hire: 04/19/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 6	Met
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Date of Hire: 04/09/2019

Staff # 7	Met
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Records Reviewed: 28**Records with Missing/Incomplete Components: 0**

Date of Hire: 04/01/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 8

Met

Date of Hire: 08/28/2017

Staff # 9

Met

Date of Hire: 06/01/2020

Staff # 10

Met

Date of Hire: 08/10/2020

Staff # 11

Met

Date of Hire: 03/03/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 12

Met

Date of Hire: 04/12/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 13

Met

Date of Hire: 08/03/2020

Staff # 14

Met

Date of Hire: 08/21/2013

Staff # 15

Met

Date of Hire: 12/14/2018

Staff # 16

Met

Date of Hire: 12/14/2018

Staff # 17

Met

Date of Hire: 08/10/2020

Staff # 18

Met

Date of Hire: 04/01/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 19

Met

Date of Hire: 01/05/2021

Staff # 20

Met

Date of Hire: 02/27/2020

Staff # 21

Met

Date of Hire: 04/12/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Records Reviewed: 28**Records with Missing/Incomplete Components: 0**

Staff # 22	Met
Date of Hire: 04/19/2021	<u>Reminder - Health & Safety training is required within 90 calendar days of hired</u>
Staff # 23	Met
Date of Hire: 01/03/2020	
Staff # 24	Met
Date of Hire: 07/05/2019	
Staff # 25	Met
Date of Hire: 09/03/2019	
Staff # 26	Met
Date of Hire: 02/16/2020	
Staff # 27	Met
Date of Hire: 11/20/2017	
Staff # 28	Met
Date of Hire: 03/02/2020	

Staff Credentials Reviewed: 1**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met****Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

591-1-1-.31 Staff(CR) **Not Met****Finding**

591-1-1-.31(13) prohibits Center Staff from committing any criminal act, as defined under Georgia law, in the presence of any child enrolled in the Center and requires Center staff to comply with all applicable laws and regulations. It was determined based on staff interviews, staff failed to comply with the Executive Order issued on March 2020 for all childcare programs to limit unnecessary visitors in the programs to prevent to the spread of Covid-19.

POI (Plan of Improvement)

The Center will ensure that all Staff comply with all applicable laws and regulations.

Correction Deadline: 4/22/2021**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Staff observed to provide direct supervision and be attentive to children's needs.