



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/29/2018 **VisitType:** Monitoring Visit **Arrival:** 10:25 AM **Departure:** 12:45 PM

CCLC-47739

Still Waters Learning Center

1560 Oakbrook Drive Norcross, GA 30093 Gwinnett County
 (404) 966-8948 Carol.Rateman@stillwaters.academy

Regional Consultant

Tamra Thomas

Phone: (770) 405-7962

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tamra.thomas@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation		
01/29/2018	Monitoring Visit	Good Standing
09/14/2017	Initial Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1R - Room A - Infant	Infants	1	2	C	8	C	NA	NA	Diapering, Floor Play
Main	2R - Room B - Preschool 4	Two Year Olds and Three Year Olds and Four Year Olds	1	10	C	39	C	NA	NA	Circle Time
Main	3R - Room C - Preschool 3	One Year Olds and Two Year Olds	1	7	C	34	C	NA	NA	Story
Main	4R - Room D - Toddler 2		0	0	C	16	C	NA	NA	
Main	5R - Room E - Toddler 1		0	0	C	11	C	NA	NA	
Total Capacity @35 sq. ft.: 108						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 19						Total Capacity @35 sq. ft.: 108				
						Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground - Infant - School - Age	50	C

Comments

Discussed with the provider to review the Core Rules Guidance manual with staff.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Carol Raterman, Program Official

Date

Tamra Thomas, Consultant

Date



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Findings Report

Date: 1/29/2018 **VisitType:** Monitoring Visit **Arrival:** 10:25 AM **Departure:** 12:45 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Not Met**

Comment

A variety of equipment and toys were observed throughout the center.

Finding

591-1-1-.12(4) requires that equipment and furniture is secured if it is of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over. It was determined based on observation in class 2R a large flat screen TV on a rolling stand with no secure belts.

POI (Plan of Improvement)

The Center will ensure that the identified equipment or furniture and any other such existing or future items are secured adequately and will have a system for checking these for stability.

Correction Deadline: 1/29/2018

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **Met**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR) **Met**

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation the following hazards were accessible to the children:

Class 2R-restroom had a jar of vaseline and baby wipes sitting on the sink and diaper butt paste in a child's cubby.

Class 3R black cabinet was not latched with a can of lysol and febreze spray can.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 1/29/2018**Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined, based on Consultant observation, one ceiling tile is missing above the changing table in classroom 1R and 3R on this date. Class 4R has dried up wall putty on the back wall outside the restrooms.

POI (Plan of Improvement)

The Center Director stated the ceiling tiles will be replaced and the wall will be painted by the weekend of this week.

Correction Deadline: 2/2/2018**Recited on 1/29/2018**

591-1-1-.26 Playgrounds(CR)**Not Met****Correction Deadline: 9/29/2017****Corrected on 1/29/2018**

Correction of previous citation. The provider has changed the route to the playground preventing the children from having access to the air conditioning units.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined, based on Consultant observation, that exposed tree stumps were present on the playground and tree roots were exposed in route to the playground adjacent to the sidewalk.

POI (Plan of Improvement)

The Center Director stated that the Center will repair all hazards on the playground route and will routinely monitor the playground route to prevent further hazards. The provider stated DECAL playground checklist will be use to monitor playground compliance.

Correction Deadline: 2/2/2018**Recited on 1/29/2018**

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 10**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 05/23/2011	
Staff # 2	Met
Staff # 3	Met
Date of Hire: 09/14/2017	
Staff # 4	Met
Date of Hire: 09/14/2017	
Staff # 5	Met
Date of Hire: 08/08/2013	
Staff # 6	Met
Date of Hire: 09/14/2017	
Staff # 7	Met
Date of Hire: 08/01/2013	
Staff # 8	Met
Date of Hire: 09/14/2017	
Staff # 9	Met

Records Reviewed: 10

Records with Missing/Incomplete Components: 0

Date of Hire: 09/14/2017

Staff # 10

Met

Date of Hire: 08/03/2015

Staff Credentials Reviewed: 10

591-1-1-.09 Criminal Records Check(CR)

Met

Comment

Criminal records checks were observed to be complete.

591-1-1-.31 Staff(CR)

Met

Comment

The provider has a Lead Teacher assigned to each classroom with the required credentials on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Technical Assistance

Technical Assistance

Discussed with the Director to ensure the Infant Room staff does not move the cribs across the hall until another staff is present in the classroom.