



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/28/2021 **VisitType:** Monitoring Visit **Arrival:** 12:00 PM **Departure:** 2:00 PM

CCLC-47215

White Oak Learning Academy #3

2982 Grizzle Road Dawsonville, GA 30534 Dawson County
 (706) 216-3842 jenniferw@whiteoakacademy.com

Regional Consultant

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation		
07/28/2021	Monitoring Visit	Good Standing
05/25/2021	Licensing Study	Good Standing
12/18/2020	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Beginners	Infants and One Year Olds	2	7	C	15	C	NA	NA	Free Play,Feeding,Flo or Play
Main	Infants	Infants	1	6	C	14	C	NA	NA	Field Trip,Nap
Main	PreK/ AS 1	Four Year Olds	1	16	C	26	C	NA	NA	Lunch
Main	PreK/ AS 2	Five Year Olds	2	22	C	22	C	NA	NA	Lunch
Main	PreK/ AS 3	Six Year Olds and Over	1	19	C	22	C	NA	NA	Transitioning
Main	PreK/ AS 4	Six Year Olds and Over	1	19	C	20	C	NA	NA	Lunch
Main	Preschool 1	One Year Olds and Two Year Olds	2	14	C	23	C	NA	NA	Nap
Main	Preschool 2	Two Year Olds	2	20	C	23	C	NA	NA	Nap
Main	Preschool 3	Two Year Olds and Three Year Olds	2	20	C	28	C	NA	NA	Nap
Main	Preschool 4	Three Year Olds and Four Year Olds	1	15	C	26	C	NA	NA	Nap
Main	Toddlers	One Year Olds	1	7	C	18	C	NA	NA	Nap
Total Capacity @35 sq. ft.:			237			Total Capacity @25 sq. ft.: 0				
Total # Children this Date:			165			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	U - Left	20	C
Main	V- Right Front	69	C

Comments

An administrative review was completed on July 28, 2021. Staff file, training, and background checks were all reviewed. A virtual inspection was conducted on July 28, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Jennifer Welteroth, Program Official

Date

Margarita Collier, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 7/28/2021 **VisitType:** Monitoring Visit **Arrival:** 12:00 PM **Departure:** 2:00 PM

CCLC-47215

White Oak Learning Academy #3

2982 Grizzle Road Dawsonville, GA 30534 Dawson County
(706) 216-3842 jenniferw@whiteoakacademy.com

Mailing Address
Same

Regional Consultant

Margarita Collier

Phone: (770) 342-7934

Fax: (678) 891-5989

margarita.collier@decal.ga.gov

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records

Met

Correction Deadline: 5/25/2021

Corrected on 7/28/2021

The previous citation was observed to be corrected. The consultant observed five of five children's file to include the parents' work telephone number and work addresses.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Technical Assistance

During the virtual visit, the consultant observed the younger playground closed due to new resilient surface being installed throughout the playground. Please ensure to monitor the playground areas for the following hazards:

- Normal wear and tear of playground equipment and toys.
- Potential entrapment hazards in the fence surrounding the playground area.
- Biting and/or stinging insects (i.e. ants, bees, etc.).
- Loose and/or weak tree branches surrounding the playground area.
- Standing water in and around playground equipment after inclement weather.
- Monitoring turf resilient surface for normal wear and tear.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Staff stated the proper handwashing procedures for children and staff members.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation.

Comment

The consultant observed the following vehicles to have evidence of a current vehicle inspection report:

- Vehicle Tag # EHP669 - Expires June 16, 2022
- Vehicle Tag # EHP671 - Expires June 16, 2022
- Vehicle Tag # EHP679 - Expires June 14, 2022
- Vehicle Tag # EHP678 - Expires June 14, 2022

Sleeping & Resting Equipment

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records**Records Reviewed: 53****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 07/31/2017	
Staff # 2	Met
Date of Hire: 08/07/2020	
Staff # 3	Met
Date of Hire: 10/09/2019	
Staff # 4	Met
Date of Hire: 08/06/2007	
Staff # 5	Met
Date of Hire: 05/17/2021	
Staff # 6	Met
Date of Hire: 06/02/2021	
Staff # 7	Met
Date of Hire: 08/01/2019	
Staff # 8	Met
Date of Hire: 07/12/2019	
Staff # 9	Met
Date of Hire: 02/27/2019	
Staff # 10	Met
Date of Hire: 10/08/2018	
Staff # 11	Met
Date of Hire: 01/02/2015	
Staff # 12	Met
Date of Hire: 04/12/2021	
Staff # 13	Met

Date of Hire: 10/08/2017

Staff # 14 Met

Date of Hire: 08/31/2018

Staff # 15 Met

Staff # 16 Met

Date of Hire: 06/03/2021

Staff # 17 Met

Date of Hire: 04/29/2019

Staff # 18 Met

Date of Hire: 07/31/2017

Staff # 19 Met

Date of Hire: 07/31/2017

Staff # 20 Met

Date of Hire: 05/03/2021

Staff # 21 Met

Date of Hire: 05/18/2021

Staff # 22 Met

Staff # 23 Met

Date of Hire: 08/31/2018

Staff # 24 Met

Date of Hire: 07/27/2020

Staff # 25 Met

Date of Hire: 06/24/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 26 Met

Date of Hire: 06/21/2021

Staff # 27 Met

Date of Hire: 07/10/2017

Staff # 28 Met

Date of Hire: 06/21/2021

Staff # 29 Met

Date of Hire: 01/06/2020

Staff # 30 Met

Date of Hire: 06/02/2021

Staff # 31 Met

Date of Hire: 12/12/2019

Staff # 32 Met

Staff # 33 Met

Date of Hire: 03/30/2021

Staff # 34 Met

Date of Hire: 01/15/2021

Staff # 35 Met

Date of Hire: 12/19/2017

Staff # 36 Met

Date of Hire: 08/26/2020

Staff # 37 Met

Date of Hire: 08/31/2018

Staff # 38 Met

Date of Hire: 10/07/2014

Staff # 39 Met

Date of Hire: 08/31/2018

Staff # 40 Met

Date of Hire: 11/03/2020

Staff # 41 Met

Date of Hire: 12/28/2020

Staff # 42 Met

Date of Hire: 06/01/2021

Staff # 43 Met

Date of Hire: 08/01/2010

Staff # 44 Met

Staff # 45 Met

Records Reviewed: 53**Records with Missing/Incomplete Components: 0**

Date of Hire: 12/02/2020

Staff # 46 Met

Date of Hire: 09/15/2020

Staff # 47 Met

Date of Hire: 09/10/2018

Staff # 48 Met

Date of Hire: 02/27/2020

Staff # 49 Met

Date of Hire: 05/20/2019

Staff # 50 Met

Staff # 51 Met

Date of Hire: 07/31/2017

Staff # 52 Met

Staff # 53 Met

Staff Credentials Reviewed: 9**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Technical Assistance****Technical Assistance**

The consultant discussed the following information regarding criminal record checks with the director:

- Monitor the expiration dates of all staff members', therapist, independent contractors, and/or volunteers criminal record check letters.
- Submit a portability request via DECAL KOALA for newly hired staff members, therapist, independent contractors and/or volunteers that have a previous satisfactory comprehensive criminal record check letter issued by the department.
- Ensure that all newly hired staff members, therapist, independent contractors, and/or volunteers have evidence of a satisfactory comprehensive criminal record check letter prior to providing services to children present for care.
- Ensure that all newly hired, seasonal staff members, therapist, and/or independent contractors with a six-month break of employment from child care submit an updated criminal record check application and complete the fingerprinting process prior to rendering services for child care services.

Comment

The director provided eight files for staff members hired since the previous visit was conducted on May 25, 2021. The consultant observed eight of eight newly hired staff members to have evidence of a satisfactory comprehensive criminal record check letter on file.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.