



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/19/2019 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:55 AM **Departure:** 5:15 PM

**CCLC-46519**

**Sheltering Arms - D. H. Stanton**

195 Tuskegee Street, SE Atlanta, GA 30315 Fulton County  
 (770) 568-0659 losmith@shelteringarmsforkids.com

**Regional Consultant**

Lajuana Williams

Phone: (770) 357-7074

Fax: (770) 357-7073

lajuana.williams@decal.ga.gov

**Mailing Address**

385 Centennial Olympic Park Drive  
 Atlanta, GA 30313

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
12/19/2019	Complaint Closure	Good Standing	
12/19/2019	Complaint Investigation & Monitoring Visit	Good Standing	
10/22/2019	Complaint Investigation & Monitoring Visit	Good Standing	

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.  
**Support** - Program performance is demonstrating a need for improvement in meeting rules.  
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - 104	Infants and One Year Olds	1	6	C	17	C	NA	NA	Snack, Floor Play
Main	B - 106	One Year Olds	2	9	C	17	C	NA	NA	Nap
Main	C - 108	Two Year Olds	3	9	C	17	C	NA	NA	Floor Play, Diapering
Main	D - 110	Three Year Olds	1	7	C	25	C	NA	NA	Floor Play
Main	E - 120	Infants and One Year Olds	2	3	C	22	C	NA	NA	Snack, Floor Play
Main	F - 119		0	0	C	35	C	NA	NA	Not In Use
Main	G - 117		0	0	C	26	C	NA	NA	Not In Use
Main	H - 115	Three Year Olds and Four Year Olds	2	4	C	28	C	NA	NA	Centers
Main	I - 228	Infants	2	7	C	16	C	NA	NA	Floor Play, Nap
Main	J - 226	One Year Olds	2	7	C	18	C	NA	NA	Transitioning, Diapering
Main	K - 222	Two Year Olds and Three Year Olds	1	8	C	26	C	NA	NA	Transitioning
Main	L - 220	Three Year Olds	2	10	C	31	C	NA	NA	Centers
Main	M - 216	PreK	2	6	C	38	C	NA	NA	Centers
Main	N - 213	PreK	2	15	C	34	C	NA	NA	Centers

Total Capacity @35 sq. ft.: 350

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 91

Total Capacity @35 sq. ft.: 350


Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Up left	17	C
Main	B - Up back	70	C
Main	C - Downstairs Rt	22	C
Main	D - Down Splash Pad	19	C
Main	E - Nature Walk	9	C
Main	F - Down Garden	15	C
Main	G - Downstairs Back	31	C

**Comments**

Plan of Improvement: Developed This Date 12/19/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Loni Smith, Program Official

Date

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Lajuana Williams, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**N/A**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair.

### Health and Hygiene

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Please ensure staff wash the children's hand immediately after diapering and remove the child from the area prior to using any disinfectant.

Please ensure staff are not simultaneously touching other children or other times while in the middle of diapering.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)****Met****Comment**

Discussed proper medication documentation and procedures.

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Please be mindful of voice tone in redirecting children.

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**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

**Staff Records**

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**Records Reviewed: 29****Records with Missing/Incomplete Components: 1**

Staff # 1 Met

Date of Hire: 09/11/2006

Staff # 2 Met

Staff # 3 Met

Date of Hire: 06/06/2019

Staff # 4 Met

Date of Hire: 01/22/2019

Staff # 5 Met

Date of Hire: 12/21/2019

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Staff # 6 Date of Hire: 12/06/2018	Met
Staff # 7	Met
Staff # 8 Date of Hire: 12/20/2019	Met
Staff # 9 Date of Hire: 12/19/2019	Met
Staff # 10 Date of Hire: 12/11/2019	Met
Staff # 11 Date of Hire: 06/06/2019	Met
Staff # 12 Date of Hire: 07/23/2019	Met
Staff # 13 Date of Hire: 03/25/2019	Met
Staff # 14 Date of Hire: 12/12/2019 <u>"Missing/Incomplete Components"</u> .09-Criminal Records Check Missing	Not Met
Staff # 15 Date of Hire: 11/25/2019	Met
Staff # 16 Date of Hire: 02/24/2000	Met
Staff # 17 Date of Hire: 07/18/2007	Met
Staff # 18 Date of Hire: 12/06/2018	Met
Staff # 19 Date of Hire: 10/18/2017	Met
Staff # 20 Date of Hire: 07/17/2017	Met

Staff # 21 Date of Hire: 10/31/2017	Met
Staff # 22 Date of Hire: 04/22/2019	Met
Staff # 23 Date of Hire: 01/22/2019	Met
Staff # 24 Date of Hire: 07/23/2019	Met
Staff # 25 Date of Hire: 07/24/2006	Met
Staff # 26	Met
Staff # 27 Date of Hire: 08/27/2019	Met
Staff # 28	Met
Staff # 29 Date of Hire: 08/27/2019	Met

**Staff Credentials Reviewed: 13**


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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Director provided four file(s) for employees hired since last visit. Clearance letters for seven subs were ported while the Consultant was on site.

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**591-1-1-.14 First Aid & CPR Met**

**Correction Deadline: 7/17/2019**

**Corrected on 12/19/2019**

**.14(2) - Previous cite corrected. Staff person no longer employed.**

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**591-1-1-.33 Staff Training Defer**

**Defer**

591-1-1-.33(3)-Training will be reviewed on the next licensing visit.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

**Correction Deadline: 6/21/2019**

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**591-1-1-.31 Staff(CR) Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Correction Deadline: 10/22/2019**

**Corrected on 12/19/2019**

**.32(1) - Previous cite observed to be corrected. Age appropriate ratios observed this date.**

**The following information is associated with a Complaint Investigation Visit:**

**Staffing and Supervision**

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**591-1-1-.32 Supervision(CR)**

**Met**

**Correction Deadline: 10/22/2019**

**Corrected on 12/19/2019**

**.32(7) - Adequate supervision observed this date.**