



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/27/2019    **VisitType:** Complaint Investigation & Monitoring Visit    **Arrival:** 12:35 PM    **Departure:** 4:25 PM

**CCLC-36048**

**Ms. Niecy's Home Away From Home Learning Center**

2520 Old Hapeville Rd., SW Atlanta, GA 30315 Fulton County  
 (404) 767-4177 msniecyschildcare@yahoo.com

**Regional Consultant**

Lajuana Williams

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**Mailing Address**  
 Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
09/27/2019	Complaint Investigation & Monitoring Visit	Good Standing
05/31/2019	POI Follow Up	Good Standing
04/25/2019	Licensing Study	Deficient

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**


Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Bldg II	A 1L	PreK	2	15	C	17	C	23	C	Transitioning
Bldg II	B 1R		0	0	C	15	C	21	C	Not In Use
Total Capacity @35 sq. ft.: 32			Total Capacity @25 sq. ft.: 132							
Building III	Main	Six Year Olds and Over	1	8	C	17	C	24	C	Floor Play
Total Capacity @35 sq. ft.: 17			Total Capacity @25 sq. ft.: 132							
Main	A-Front Rm.	One Year Olds	1	7	C	15	C	NA	NA	Snack
Main	B- PreK Left Room	Three Year Olds and Four Year Olds	1	14	C	23	C	NA	NA	Nap, Transitioning
Main	C- Right Room		0	0	C	7	C	NA	NA	Not In Use, Centers
Main	D- 3	Two Year Olds	1	9	C	20	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 65			Total Capacity @25 sq. ft.: 132							
Main-Downstairs	Rm. E- 1's-2's	Infants and One Year Olds	1	5	C	12	C	NA	NA	Floor Play, Music
Total Capacity @35 sq. ft.: 12			Total Capacity @25 sq. ft.: 132							
Total # Children this Date: 58			Total Capacity @35 sq. ft.: 126			Total Capacity @25 sq. ft.: 132				

<b>Building</b>	<b>Playground</b>	<b>Playground Occupancy</b>	<b>Playground Compliance</b>
Main	Playground	178	C

**Comments**

Plan of Improvement: Developed This Date 09/27/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decgal.ga.gov/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decgal.ga.gov](mailto:CCSRefutations@decgal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decgal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Jeanne Beals, Program Official

Date

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Lajuana Williams, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

#### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** Met

**Comment**

Equipment and furniture observed to be properly secured, as applicable.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** N/A

**Comment**

Center does not provide swimming activities.

#### Facility

**591-1-1-.19 License Capacity(CR)** Met

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** Met

**Comment**

No hazards observed accessible to children on this date.

**591-1-1-.26 Playgrounds(CR)** Met

**Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute. Please ensure black walnuts are maintained removed the playground so as to not have an accumulation on the play area.

#### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)** Met

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)** **Met**

**Comment**

The Provider currently does not dispense/administer medication.

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**Safety**

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**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Staff were observed to maintain a positive learning environment on this date.

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**591-1-1-.36 Transportation(CR)** **Met**

**Comment**

Documentation of transportation observed. Please ensure paperwork is checked daily.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

Pleasant naptime environment observed.

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**Staff Records**

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**Records Reviewed: 11**

**Records with Missing/Incomplete Components: 1**

Staff # 1 Met

Date of Hire: 06/03/2013

Staff # 2 Met

Date of Hire: 10/27/2018

Staff # 3 Met

Date of Hire: 08/16/2019

Staff # 4 Met

Date of Hire: 02/25/2019

Staff # 5 Met

Date of Hire: 07/01/2013

Staff # 6 Met

Date of Hire: 07/01/2013

Staff # 7 Met

Staff # 8 Met

**Records Reviewed: 11****Records with Missing/Incomplete Components: 1**

Date of Hire: 05/21/2019

Staff # 9

Met

Date of Hire: 10/02/2013

Staff # 10

Met

Date of Hire: 08/08/2016

Staff # 11

Not Met

Date of Hire: 09/20/2019

"Missing/Incomplete Components"

.09-Criminal Records Check Missing

**Staff Credentials Reviewed: 7****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Not Met****Finding**

591-1-1-.09(1)(a) requires that a Center ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site. It was determined based on the observation of staff records and observation of Koala Outback that an application was not submitted for the new driver hired in September.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every actual and potential Director, Employee and Provisional Employee of a Child Care Learning Center submit both a Records Check Application to the Department and Fingerprints to an authorized fingerprinting site as required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will review the rules and complete required information in Decal Koala to ensure the CRC rules are maintained.

**Correction Deadline: 9/27/2019****Finding**

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on the observation of staff records that a criminal records check determination was not on file for the new driver hired in September.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will review the rules] to ensure the CRC rules are maintained.

**Correction Deadline: 9/27/2019****591-1-1-.31 Staff(CR)****Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Adequate supervision observed on this date.