



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 11/14/2017 **VisitType:** Licensing Study

**Arrival:** 10:45 AM

**Departure:** 2:00 PM

**CCLC-32939**

**An Angel's Touch Learning Center**

4230 Stonewall Tell Rd. # 3 & 4 College Park, GA 30349 Fulton County  
 (770) 892-7770 anangels.touch@yahoo.com

**Regional Consultant**

Princess Walton

Phone: (770) 357-7030

Fax: (770) 357-7029

princess.walton@dec.al.ga.gov

**Mailing Address**

4230 Stonewall Tell Rd. # 3  
 College Park, GA 30349

**Quality Rated:**

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/14/2017	Licensing Study	Good Standing	
03/15/2017	Monitoring Visit	Good Standing	
10/20/2016	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Rm A- Rt	Infants and One Year Olds	2	7	C	15	C	NA	NA	Nap,Lunch,Free Play
Main	Rm B - Left		0	0	C	11	C	15	C	
Main	Room C	Three Year Olds and Four Year Olds	2	12	NC	22	C	NA	NA	Lunch,Story,Nap
Total Capacity @35 sq. ft.: 48						Total Capacity @25 sq. ft.: 52				
Total # Children this Date: 19			Total Capacity @35 sq. ft.: 48			Total Capacity @25 sq. ft.: 52				

Building	Playground	Playground Occupancy	Playground Compliance
Main	All Children	25	C

**Comments**

The purpose of this visit is to complete a licensing study visit and to follow-up to previous visit.

Plan of Improvement: Developed This Date 11/14/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

Saijorie Semple, Program Official

Date

Princess Walton, Consultant

Date



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### Findings Report

**Date:** 11/14/2017 **VisitType:** Licensing Study

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The following information is associated with a Licensing Study:

### Activities and Equipment

#### 591-1-1-.12 Equipment & Toys(CR)

Met

#### Comment

Observed-Variety Throughout Center

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

#### Comment

No Swimming Activities Provided

### Evening Care

#### 591-1-1-.32 Staffing/Supervision(CR)

Met

#### Comment

Consultant did not observed evening care hours on this day.

### Facility

#### 591-1-1-.19 License Capacity(CR)

Not Met

#### Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on consultant observation that the center was using a space that is not license from Bright from the Start.

#### POI (Plan of Improvement)

The Center will limit the number of children in this space to the licensed capacity. The center has submitted a amendment to consultant.

**Correction Deadline: 11/14/2017**

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Comment**

Observation-Center Clean/Well Maintained

**591-1-1-.26 Playgrounds(CR)** **Met**

**Comment**

Observation-Clean/Good Repair

**Food Service**

**591-1-1-.15 Food Service & Nutrition** **Technical Assistance**

**Technical Assistance**

591-1-1-.15(2) - Please ensure that a feeding plan is posted for all children 12months and under.

**Correction Deadline: 11/14/2017**

**591-1-1-.18 Kitchen Operations** **Met**

**Comment**

591-1-1-.18(1) - Consultant discuss food preparation with staff.

**Correction Deadline: 11/14/2017**

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff Stated Proper Knowledge

**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Observed-Proper Hand Washing Throughout

**591-1-1-.20 Medications(CR)** **Met**

**Comment**

Director stated that the center doesn't dispense medication.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures** **Not Met**

**Finding**

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on consultant review that no monthly fire or tornado drills had been conducted for the months of May, June, July, August, September, and October2017.

**POI (Plan of Improvement)**

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

**Correction Deadline: 11/19/2017**

**Safety**

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**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Observed-Positive Learning Environment

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**591-1-1-.13 Field Trips(CR)** **Met**

**Comment**

No Field Trips at This Time

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**591-1-1-.36 Transportation(CR)** **Met**

**Comment**

No Routine Transportation Provided

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

Discussed-SIDS/Infant Sleeping Position

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**Staff Records**

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**Records Reviewed: 6**

**Records with Missing/Incomplete Components: 2**

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Staff # 1 Met  
Date of Hire: 11/11/2016

Staff # 2 Not Met  
Date of Hire: 08/03/2015

"Missing/Incomplete Components"  
.33(3)-Health & Safety Certificate

Staff # 3 Met  
Date of Hire: 09/30/2013

Staff # 4 Met  
Date of Hire: 10/27/2017

Staff # 5 Not Met  
Date of Hire: 01/04/2017

"Missing/Incomplete Components"  
.33(3)-Health & Safety Certificate

Staff # 6 Met  
Date of Hire: 09/30/2011

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**Staff Credentials Reviewed: 6**

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**591-1-1-.09 Criminal Records Check(CR)****Met****Comment**

Criminal Records Check complete

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**591-1-1-.33 Staff Training****Not Met****Finding**

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on consultant observation that the two staff did not have the required health and safety training.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

**Correction Deadline: 12/14/2017****Defer**

591-1-1-.33(3)-Consultant will check staff training on next visit.

**POI (Plan of Improvement)**

The center will plan and schedule training and follow up to ensure that direct care staff complete the required training.

**Correction Deadline: 4/14/2017**

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**591-1-1-.31 Staff(CR)****Met****Comment**

Lead staff education requirements

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Observed-Adequate Supervision

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Observed-Appropriate Staff:Child Ratios