



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 6/15/2021    **VisitType:** Licensing Study    **Arrival:** 4:00 PM    **Departure:** 5:00 PM

**CCLC-3150**

**Creme de la Creme**

4669 Roswell Road Atlanta, GA 30342 Fulton County  
 (404) 256-4488 dhodgson@cremedelacreme.com

**Regional Consultant**

Emma Smith

Phone: (770) 357-5106

Fax: (770) 357-5107

emma.smith@dec.al.gov

**Mailing Address**

4669 Roswell Rd NE  
 Atlanta, GA 30342

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/15/2021	Licensing Study	Good Standing	
04/01/2021	Complaint Investigation by Phone	Good Standing	
10/20/2020	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Infant A	Infants	7	25	C	40	C	NA	NA	Diapering, Feeding, Floor Play, Nap
Main	Infant B	Infants	4	10	C	27	C	NA	NA	Nap, Floor Play
Main	Infant C	One Year Olds	4	17	C	35	C	NA	NA	Floor Play, Free Play, Transitioning
Main	Creme Prep	PreK	2	15	C	28	C	NA	NA	Floor Play, Circle Time, Homework
Main	G2: Carpet	Two Year Olds	5	26	C	27	C	NA	NA	Transitioning, Outside
Main	G2: Tile		0	0	C	19	C	NA	NA	
Main	G3: Carpet	Three Year Olds	3	27	C	29	C	NA	NA	Circle Time, Transitioning, Floor Play
Main	G3: Tile	Three Year Olds	1	9	C	13	C	NA	NA	Circle Time
Main	G4: Carpet	Three Year Olds and Four Year Olds	2	17	C	23	C	NA	NA	Circle Time
Main	G4: Tile		0	0	C	9	C	NA	NA	
Main	G4: Back room	Four Year Olds	1	12	C	15	C	NA	NA	Outside
Main	Kindergarten	Five Year Olds and Six Year Olds and Over	2	24	C	24	C	NA	NA	Outside
Main	Music		0	0	C	0	C	NA	NA	
Main	Smart Board		0	0	C	0	C	NA	NA	

Main	Toddlers	One Year Olds and Two Year Olds	4	26	C	28	C	NA	NA	Snack, Outside, Transitioning
------	----------	---------------------------------	---	----	---	----	---	----	----	-------------------------------

Total Capacity @35 sq. ft.: 317					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 208			Total Capacity @35 sq. ft.: 317			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A- Left	6	C
Main	Playground B - Water Play	7	C
Main	Playground C - Back	17	C
Main	Playground D- Back right	17	C
Main	Playground E- Back far right	9	C
Main	Playground F- Right	7	C


**Comments**

An Administrative Review was conducted on June 16, 2021. Staff files, children’s files, training, and background checks were all reviewed. A virtual inspection was conducted on June 17, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on June 15, 2021, was reviewed during the virtual inspection.

Discussed new revision to the supervision rule, restricted food rule, and written feeding plans for children under the age of 1 years old with the Director on this date.

Plan of Improvement: Developed This Date 06/15/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

---

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decals.ga.gov](mailto:CCSRefutations@decals.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

---

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decals.ga.gov](mailto:qualityrated@decals.ga.gov)

---

Denise Hodgson, Program Official

Date

---

Emma Smith, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 6/15/2021    **VisitType:** Licensing Study    **Arrival:** 4:00 PM    **Departure:** 5:00 PM

**CCLC-3150****Creme de la Creme**

4669 Roswell Road Atlanta, GA 30342 Fulton County  
(404) 256-4488 dhodgson@cremedelacreme.com

**Mailing Address**

4669 Roswell Rd NE  
Atlanta, GA 30342

**Regional Consultant**

Emma Smith

Phone: (770) 357-5106

Fax: (770) 357-5107

emma.smith@decal.ga.gov

The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)****Met****Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)****Met****Comment**

Splash pad observed to be clean and well-maintained on this date.

### Children's Records

**Records Reviewed: 5****Records with Missing/Incomplete Components: 0**

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

**591-1-1-.08 Children's Records****Met****Comment**

Records were observed to be complete and well organized.

### Facility

---

**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**

Licensed capacity observed to be routinely met by center.

---

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Comment**

Center appears clean and well maintained.

**Comment**

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

---

**591-1-1-.26 Playgrounds(CR)** **Met**

**Comment**

Playground observed to be clean and in good repair.

---

**Food Service**

---

**591-1-1-.15 Food Service & Nutrition** **Technical Assistance**

**Technical Assistance**

591-1-1-.15 - Discussed new revision to restricted food rule which states: Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking.

**Technical Assistance**

591-1-1-.15 - Please ensure the new updated infant feeding form is used. Discussed revision to the written feeding plans for children under the age of 1 years old. Age-appropriate solid foods (including cereal) shall not be given to infants or children less than one (1) year of age until recommended as developmentally appropriate by the child's primary care physician and indicated in writing by the Parent(s). As soon as the feeding plan indicates that a child is ready for solid foods, the child shall be fed from individual spoons and individual containers or dishes. A child shall not be fed directly from the original baby food container if the contents are to be fed to the child at more than one (1) meal or to more than one (1) child.

**Comment**

Center menu meets USDA guidelines.

---

**591-1-1-.18 Kitchen Operations** **Met**

**Comment**

Kitchen appears clean and well organized.

---

**Health and Hygiene**

---

**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

591-1-1-.10 - Hand washing and sanitizing requirements for diapering were discussed with the staff on this date. During the virtual walk through the diapering was observed and the staff displayed proper knowledge of the rules and regulations.

---

**591-1-1-.17 Hygiene(CR)** **Technical Assistance**

**Technical Assistance**

591-1-1-.17 - Hand washing and sanitizing requirements were discussed with the director and staff on this date. Liquid soap and paper towels were observed accessible in the restroom area.

---

**591-1-1-.20 Medications(CR)** **Met**

**Comment**

Documentation for medication dispensing observed complete for five medications on this date.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures**

**Met**

**Comment**

Consultant observed complete emergency drills on this date with the last fire drill conducted on May 13, 2021 and last tornado drill conducted December of 2020.

**Comment**

Consultant observed complete emergency preparedness plans on this date.

**Safety**

**591-1-1-.11 Discipline(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.11 - A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director and staff on this date.

**591-1-1-.36 Transportation(CR)**

**Met**

**Comment**

Center does not provide routine transportation.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Not Met**

**Comment**

591-1-1-.30 - Discussed SIDS and infant sleeping position and observed pleasant nap time environment.

**Technical Assistance**

591-1-1-.30(1)(b)2 - Discussed that cots and mats must used by the same child daily and marked for individual use.

**Correction Deadline: 6/15/2021**

**Finding**

591-1-1-.30(4). requires that if cots and mats are stored in the children's activity room or area, they shall be stored to prevent children's access to them and to allow maximum use of play space. When storage is available and used for the storage of cots and mats that allows the cots, mats and any bedding to be stored without touching any other cots, mats or bedding, the bedding may be left on the cot or mat. When such storage is not available for the cots and mats, each child's bedding shall be kept separate from other children's bedding and stored in containers marked for individual use, such as, but not limited to, bins, cubbies, or bags. It was determined based on observation that each mat and child's bedding was not kept separate from other children's bedding and stored in containers marked for individual use.

**POI (Plan of Improvement)**

The Center will store cots and mats so children do not have access to them and they don't take up play space and will store them so each child's bedding is separate from the others.

**Correction Deadline: 6/15/2021**

**Staff Records**

Staff # 1	Met
Staff # 2	Met
Date of Hire: 09/07/2012	
Staff # 3	Met
Date of Hire: 04/14/2016	
Staff # 4	Met
Date of Hire: 08/01/2011	
Staff # 5	Met
Date of Hire: 05/04/2015	
Staff # 6	Met
Date of Hire: 08/01/1987	
Staff # 7	Met
Date of Hire: 04/05/2021	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 8	Met
Date of Hire: 02/01/2000	
Staff # 9	Met
Date of Hire: 05/31/2016	
Staff # 10	Met
Date of Hire: 10/26/2020	
Staff # 11	Met
Date of Hire: 11/07/2019	
Staff # 12	Met
Date of Hire: 10/26/2020	
Staff # 13	Met
Staff # 14	Met
Staff # 15	Not Met
Date of Hire: 08/26/2019	
<u>"Missing/Incomplete Components"</u>	
.33(3)-Health & Safety Certificate	
Staff # 16	Not Met

Date of Hire: 01/19/2021

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 17 Met

Date of Hire: 08/29/2005

Staff # 18 Met

Staff # 19 Met

Date of Hire: 03/14/2014

Staff # 20 Met

Staff # 21 Met

Date of Hire: 08/05/2015

Staff # 22 Not Met

Date of Hire: 10/14/2019

"Missing/Incomplete Components"

.33(3)-Health & Safety Certificate

Staff # 23 Met

Staff # 24 Met

Staff # 25 Met

Staff # 26 Met

Date of Hire: 04/20/2003

Staff # 27 Met

Staff # 28 Met

Date of Hire: 05/10/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 29 Met

Staff # 30 Met

Staff # 31 Met

Date of Hire: 08/24/2020

Staff # 32 Met

Staff # 33 Met

**Records Reviewed: 45**

**Records with Missing/Incomplete Components: 3**

Staff # 34	Met
Staff # 35	Met
Staff # 36	Met
Staff # 37	Met
Staff # 38	Met
Staff # 39	Met
Staff # 40	Met
Staff # 41	Met
Date of Hire: 04/25/2006	
Staff # 42	Met
Date of Hire: 11/26/2018	
Staff # 43	Met
Date of Hire: 03/29/2021	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 44	Met
Staff # 45	Met
Date of Hire: 08/08/2020	

**Staff Credentials Reviewed: 7**

---

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**

Criminal record checks were observed to be complete.

---

**591-1-1-.14 First Aid & CPR Met**

**Comment**

Evidence observed of 100% of center staff certified in First Aid and CPR.

---

**591-1-1-.33 Staff Training Not Met**

**Technical Assistance**

591-1-1-.33 - Discussed health and safety training requirements with the director on this date.

**Finding**

591-1-1-.33(3) requires each Staff member with direct care responsibilities to complete health and safety orientation training within the first 90 days of employment. The state-approved training hours obtained will count toward required first year training hours. The training must address the following health and safety topics: prevention and control of infectious diseases (including immunizations); prevention of sudden infant death syndrome and use of safe sleeping practices; administration of medication, consistent with standards for parental consent; prevention of and response to emergencies due to food and allergic reactions; building and physical premises safety, including identification of and protection from hazards that can cause bodily injury such as electrical hazards, bodies of water, and vehicular traffic; prevention of shaken baby syndrome, abusive head trauma and child maltreatment; emergency preparedness and response planning for emergencies resulting from a natural disaster or a human-caused event (such as violence at a child care facility); handling and storage of hazardous materials and the appropriate disposal of bio contaminants; precautions in transporting children; recognition and reporting of child abuse and neglect; and child development. It was determined based on review of records that three staff did not complete health and safety orientation training within the first 90 days of employment.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 7/15/2021**

**Technical Assistance**

591-1-1-.33(4) - Discussed food preparation and nutrition training requirements with the director on this date.

**Correction Deadline: 7/15/2021**

---

**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

---

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

---

**591-1-1-.32 Supervision(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.32 - Discussed new revision to the supervision rule which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.

**Comment**

Adequate supervision observed on this date.