



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/6/2020    **VisitType:** Licensing Study    **Arrival:** 8:30 AM    **Departure:** 10:00 AM

**CCLC-28905**

**Cricket's Learning Center**

2250 Wheelless Road Augusta, GA 30904 Richmond County  
 (706) 496-8754 ericaalbea@comcast.net

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455  
 Fax: (706) 434-7640  
 melyn.smith@decal.ga.gov

**Mailing Address**

2250 WHEELLESS RD  
 AUGUSTA, GA 30904

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
08/06/2020	Licensing Study	Good Standing
02/05/2020	Monitoring Visit	Good Standing
08/21/2019	Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	Building 2 Classroom		0	0	C	19	C	NA	NA	
Total Capacity @35 sq. ft.:			19			Total Capacity @25 sq. ft.: 0				
Main	A		0	0	C	4	C	NA	NA	
Main	B		0	0	C	4	C	NA	NA	
Main	C	Two Year Olds	1	5	C	12	C	NA	NA	Nap
Main	D	Five Year Olds	1	8	C	11	C	NA	NA	Nap
Main	E		0	0	C	10	C	NA	NA	
Main	F		0	0	C	12	C	NA	NA	
Total Capacity @35 sq. ft.:			53			Total Capacity @25 sq. ft.: 0				
Total # Children this Date:			13			Total Capacity @35 sq. ft.: 72				
						Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Left Playground	21	C
Main	PG- Right Playground	42	C

**Comments**

An Administrative Review was conducted on August 6, 2020. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on August 18, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on May 12, 2020 was reviewed during the virtual inspection.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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Erica Albea, Program Official

Date

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Melyn Smith, Consultant

Date



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### Findings Report

**Date:** 8/6/2020    **VisitType:** Licensing Study    **Arrival:** 8:30 AM    **Departure:** 10:00 AM

#### CCLC-28905

#### Cricket's Learning Center

2250 Wheelless Road Augusta, GA 30904 Richmond County  
(706) 496-8754 ericalbea@comcast.net

#### Mailing Address

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AUGUSTA, GA 30904

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The following information is associated with a Licensing Study:

### Activities and Equipment

#### 591-1-1-.12 Equipment & Toys(CR)

Met

#### Comment

A variety of equipment and toys were observed throughout the center. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

#### Comment

Center does not provide swimming activities.

### Children's Records

**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 0**

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

**Technical Assistance**

591-1-1-.08(1) - The consultant discussed with the director to ensure the complete street address was provided for release persons, as two of five children's files reviewed contained only the city and state for the release persons on this date.

**Correction Deadline: 8/6/2020**

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<b>Facility</b>
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**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Technical Assistance****Comment**

No hazards observed accessible to children on this date. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

**Technical Assistance**

591-1-1-.25(3) - The consultant discussed with the director to ensure the cable line was securely attached to the wall, as it was observed during the virtual walk through to be hanging low on this date. The director stated that the center had the repair on its maintenance list to be completed this week.

**Correction Deadline: 8/6/2020**

**591-1-1-.26 Playgrounds(CR)****Met****Comment**

Playground observed to be clean and in good repair.

**Correction Deadline: 2/5/2020**

**Corrected on 8/6/2020**

**.26(9) - Previous citation corrected, based on observation, in that the playgrounds were observed to be kept clean, free of litter, and free of hazards on this date during the virtual walk through.**

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<b>Food Service</b>
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**591-1-1-.15 Food Service & Nutrition****Met****Comment**

Center menu meets USDA guidelines.

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<b>Health and Hygiene</b>
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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Hand washing and sanitizing requirements for diapering were discussed with the Director on this date.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Hand washing requirements were discussed with the Director on this date.

**591-1-1-.20 Medications(CR)****N/A****Comment**

The Provider currently does not dispense/administer medication.

## Policies and Procedures

### 591-1-1-.21 Operational Policies & Procedures

Defer

#### Defer

591-1-1-.21(3)- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit.

#### POI (Plan of Improvement)

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

**Correction Deadline: 2/28/2020**

## Safety

### 591-1-1-.11 Discipline(CR)

Met

#### Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director on this date.

### 591-1-1-.13 Field Trips(CR)

N/A

#### Comment

Center does not participate in field trips at this time.

### 591-1-1-.36 Transportation(CR)

Met

#### Comment

A current/completed inspection was observed for all vehicles used in transporting children this date.

#### Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Routine transportation had been suspended due to due to the Executive Order issued on May 12, 2020. The director stated that routine school transportation would resume with the start of Richmond County Schools on September 8, 2020. Paperwork, checklist, permission forms, annual inspection form, and proper check of the vehicle after transportation were discussed with the director.

## Sleeping & Resting Equipment

### 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

#### Comment

Pleasant naptime environment observed. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

## Staff Records

**Records Reviewed: 6**

**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 04/02/2009	
Staff # 2	Met
Date of Hire: 04/02/2009	
Staff # 3	Met

**Records Reviewed: 6**

**Records with Missing/Incomplete Components: 0**

Date of Hire: 05/25/2020

Staff # 4

Met

Date of Hire: 01/06/2015

Staff # 5

Met

Date of Hire: 04/22/2009

Staff # 6

Met

Date of Hire: 02/17/2020

**Staff Credentials Reviewed: 6**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Met**

**Comment**

Criminal record checks were observed to be complete.

**591-1-1-.14 First Aid & CPR**

**Met**

**Comment**

Evidence observed of 100% of center staff certified in First Aid and CPR.

**591-1-1-.33 Staff Training**

**Met**

**Comment**

Documentation observed of required staff training.

**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

**Correction Deadline: 8/5/2020**

**Corrected on 8/6/2020**

**.31(2)(b)2. - Previous citation corrected, based on review of records, in that staff identified as lead caregivers met minimum academic requirements or had a Professional Learning Plan in place to meet the minimum academic requirement on this date.**

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Adequate supervision observed on this date during the virtual walk through.