



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/15/2020 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 9:55 AM **Departure:** 3:15 PM

CCLC-25431

Bright Generations Downtown

300 Central Park Place Atlanta, GA 30312 Fulton County
 (404) 506-1808 michele.cole-jones@brighthorizons.com

Regional Consultant

Lajuana Williams

Phone: (770) 357-7074

Fax: (770) 357-7073

lajuana.williams@decal.ga.gov

Mailing Address

300 Central Park Place NE
 Atlanta, GA 30312

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
01/15/2020	Complaint Investigation & Monitoring Visit	Good Standing	
01/15/2020	Complaint Closure	Good Standing	
12/16/2019	Incident Investigation/Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes					
Main	104- Infant	Infants	2	5	C	12	C	NA	NA	Nap,Feeding					
Main	107- infant	Infants and One Year Olds	2	6	C	14	C	NA	NA	Lunch,Nap					
Main	204- 2 years	Two Year Olds	1	10	C	15	C	NA	NA	Nap					
Main	209 1 year	Two Year Olds	3	13	C	15	C	NA	NA	Nap					
Main	211 1-2 years	One Year Olds	3	13	C	13	C	NA	NA	Nap,Transitioning					
Main	216 1-2 years	One Year Olds	2	11	C	14	C	NA	NA	Nap					
Main	221 3-4 years	Three Year Olds and Four Year Olds	2	16	C	25	C	NA	NA	Lunch					
Main	224 3-4 years	Three Year Olds and Four Year Olds	2	15	C	25	C	NA	NA	Lunch					
Main	228 4-5 years	Four Year Olds and Five Year Olds	2	16	C	34	C	NA	NA	Lunch					
Main	233 5- 12 years		0	0	C	25	C	NA	NA	Not In Use					
Total Capacity @35 sq. ft.: 192						Total Capacity @25 sq. ft.: 0									
Total # Children this Date: 105						Total Capacity @35 sq. ft.: 192					Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	B 1-2 years	43	C
Main	PGR A 6wk- 14 mo	17	C

Comments

Plan of Improvement: Developed This Date 01/15/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Michele Jones, Program Official

Date

Lajuana Williams, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined during an investigation that a one year old child sustained an injury to his leg after falling into a hole or divot on the toddler playground near the sidewalk and sand box area. The area was filled in, however, the ground in the area was not flush to the sidewalk leaving the area not level and posing a possible tripping hazard. Additionally, an area of the ground on the preschool playground by the trash can located near the walkway was not level posing a possible tripping hazard.

POI (Plan of Improvement)

The Center had facilities persons patch the area and other areas on the playground where potential holes may have formed. The center will continue daily playground walk through and monthly the Director or Assistant Director will conduct a walk through with the facilities manager to access the playground for any possible hazards.

Correction Deadline: 1/29/2020

Recited on 1/15/2020

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) Met

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR) Met

Comment

One medication authorization was observed this date. Please ensure the dispensing records is filled out immediately after any medication is dispensed.

Safety

591-1-1-.11 Discipline(CR) Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) N/A

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 0

Staff # 1 Met
Date of Hire: 08/14/2019

Staff # 2 Met
Date of Hire: 07/25/2016

Staff # 3 Met

Records Reviewed: 17

Records with Missing/Incomplete Components: 0

Date of Hire: 06/17/2019

Staff # 4 Met

Date of Hire: 01/08/2018

Staff # 5 Met

Date of Hire: 07/13/2015

Staff # 6 Met

Date of Hire: 02/04/2019

Staff # 7 Met

Date of Hire: 09/08/2015

Staff # 8 Met

Date of Hire: 09/05/2017

Staff # 9 Met

Date of Hire: 03/27/2006

Staff # 10 Met

Date of Hire: 07/20/2011

Staff # 11 Met

Date of Hire: 11/04/2002

Staff # 12 Met

Date of Hire: 03/13/2019

Staff # 13 Met

Date of Hire: 12/27/2006

Staff # 14 Met

Date of Hire: 10/30/2015

Staff # 15 Met

Date of Hire: 06/26/2019

Staff # 16 Met

Staff # 17 Met

Date of Hire: 06/25/2018

Staff Credentials Reviewed: 8

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.