



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/26/2018 **VisitType:** Incident Investigation
 Closure from visit on
 11/07/2018

Arrival: 2:30 PM

Departure: 5:00 PM

CCLC-24537

Noah's Ark Christian Academy

199 Hiram-Douglasville Hwy Hiram, GA 30141 Paulding County
 (678) 402-8765 naca@noahsark-christianacademy.com

Regional Consultant

Monique Chambers

Phone: (770) 357-7006

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monique.chambers@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/26/2018	Incident Investigation Closure	Good Standing	
11/07/2018	Incident Investigation & Follow Up	Good Standing	
10/10/2018	Monitoring Visit	Good Standing	

Comments

November 7, 2018: The purpose of this visit was to conduct an incident investigation. The investigative findings were not concluded on this date pending further investigation. Once completed, the findings will be reviewed via telephone and a copy of the report will be emailed to the center.

November 26, 2018: The incident investigation was concluded on this date. There were five rule violations found associated. A copy of the report was sent to the center.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Lindsay Childers, Program Official

Date

Monique Chambers , Consultant

Date



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Summary Report

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The following information is associated with a Incident Investigation Closure:

Safety

591-1-1-.36 Transportation(CR)

Not Met

Finding Associated with Complaint

591-1-1-.36(10) requires that a child never be left unattended in a vehicle. During an investigation, it was determined that on October 31, 2018, a seven-year-old child was left unattended on a vehicle for approximately ten to fifteen minutes. The child fell asleep on the last row, during routine morning transportation, and failed to exit the vehicle and their elementary school. Center staff were unaware that the child was missing until the parent called and inquired about the child's whereabouts, after receiving a telephone call from the elementary school. The weather outside, according to accuweather.com, was between 52 degrees fahrenheit and 77 degrees fahrenheit.

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Correction Deadline: 11/26/2018

Finding Associated with Complaint

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. During an investigation, it was determined that on October 31, 2018, the center driver failed to document each time a child entered or exited the vehicle and the checklist was erroneously completed to indicate that a check of the vehicle had been done. A seven-year-old child was left alone on the center vehicle after falling asleep and center staff were not aware until the elementary school administration inquired about the child's attendance.

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Correction Deadline: 11/26/2018

Finding Associated with Complaint

591-1-1-.36(7)(d)1. requires that the first check be conducted immediately upon unloading the last child at any location including, but not limited to, a field trip destination, arrival at the Center, and the last stop during transportation to home or school. The responsible person on the vehicle shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; sign the passenger transportation checklist (s), indicating all of the children have exited the vehicle; and give the passenger transportation checklist(s) to the second designated Staff person. During an investigation, it was determined that on October 31, 2018, center failed to conduct a complete first check of the vehicle as required and the checklist was erroneously completed to indicate that a first check of the vehicle was done. As a result, a seven-year-old child was left unattended on the vehicle for approximately ten to fifteen minutes, from the time the vehicle arrived at the child's school, until the time the center staff found the child asleep on the vehicle.

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Correction Deadline: 11/26/2018

Finding Associated with Complaint

591-1-1-.36(7)(d)2. requires that the second designated Staff person conduct a check of the vehicle immediately upon the completion of the first check of the vehicle. The responsible person shall physically walk through the entire vehicle; visually inspect all seat surfaces, under all seats and in all compartments or recesses in the vehicle's interior; and sign the passenger transportation checklist(s), indicating all of the children have exited the vehicle. There shall be continuous watchful oversight of the vehicle between the first check and second check. During an investigation, it was determined that on October 31, 2018, center staff failed to conduct a second check of the vehicle immediately following the completion of the first check and the checklist was erroneously completed to indicate that a check of the vehicle was done. As a result, a seven-year-old child was left unattended on the vehicle, while asleep, for approximately ten to fifteen minutes.

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Correction Deadline: 11/26/2018

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Not Met

Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. During an investigation, it was determined that on October 31, 2018, a seven-year-old child was left unsupervised on the center vehicle for approximately thirty minutes. The child fell asleep during routine morning transportation and center staff were unaware that the child had not exited the vehicle, until the parent called and inquired about the child's whereabouts. According to accuweather.com, the temperature outside was between 53 degrees fahrenheit and 77 degrees fahrenheit.

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Correction Deadline: 11/26/2018