



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/2/2017      **VisitType:** Monitoring Visit      **Arrival:** 11:25 AM      **Departure:** 1:10 PM

**FR-000010559**

**Sorrows, Joy L**

4726 KELLOGG DRIVE Lilburn, GA 30047 Gwinnett County  
(770) 736-8899 JOYSORROWS@HOTMAIL.COM

**Regional Consultant**

Dianne Clarke

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**Mailing Address**

4726 KELLOGG DRIVE  
LILBURN, GA 30047

<b>Compliance Zone Designation</b>		
08/02/2017	Monitoring Visit	Good Standing
04/17/2017	Licensing Study	Good Standing
04/17/2017	Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Age Ranges	Children Present	Child For Pay	CAPS	Not for Pay	Provider Children
Infant (0-11 mos)	0	0	0	0	0
1 & 2 Years	6	9	0	1	0
3 & 4 Years	1	1	0	0	0
School Age(5+) Years	1	1	0	2	1
<b>Total Under 13 Years</b>	8	11	0	3	1
<b>Total Under 18 Years</b>	8				

Children Present: 8

Total Children: 15

Caregivers/Helpers Present: 2


Total Caregivers/Helpers: 6

**Comments**

One day letter left on this date. Reminder to ensure Health and Safety Orientation Training is completed.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	<p><b>Reminder:</b> All employees of child care programs must be fingerprinted before <b>January 1, 2017</b>. For instructions and to submit records check applications online, please visit <a href="http://www.decalkoala.com">www.decalkoala.com</a>. You are encouraged not to wait and to complete the process as soon as possible.</p>
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Joy Sorrows, Program Official

Date

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Dianne Clarke, Consultant

Date



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### Findings Report

**Date:** 8/2/2017    **VisitType:** Monitoring Visit    **Arrival:** 11:25 AM    **Departure:** 1:10 PM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**290-2-3-.12 Equipment and Supplies(CR)** Met

**Comment**

Observed-Variety Of Equipment

**290-2-3-.19 Infant-Sleeping Safety Requirements(CR)** Met

**Comment**

Observed-Pleasant Naptime Environment

**290-2-3-.07 Swimming Pools & Water-related Activities(CR)** Met

**Comment**

No Swimming Activities Provided

### Facility

**290-2-3-.11 Physical Plant - Safe Environment(CR)** Met

**Comment**

Observation-No Hazards Accessible

**290-2-3-.13 Physical Plant-Structural/Mechanical(CR)** Met

**Comment**

Home Clean, Free of Hazards

**290-2-3-.13 Playgrounds(CR)** Met

**Comment**

Outside Area Clean, Well Maintained

### Health and Hygiene

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**290-2-3-.11 Children's Health and Hygiene(CR)** **Met**

**Comment**

Observed-Proper Handwashing.

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**290-2-3-.11 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff Stated Proper Knowledge

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**290-2-3-.11 Medications(CR)** **Met**

**Comment**

The provider stated that no medication is dispensed since the last visit.

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**Licensure**

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**290-2-3-.04 Application Requirements(CR)** **Met**

**Comment**

Appropriate number of children

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**Safety and Discipline**

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**290-2-3-.11 Discipline(CR)** **Met**

**Comment**

Observed-Discussion/Redirection

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**290-2-3-.11 Transportation(CR)** **Met**

**Comment**

No Routine Transportation Provided

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**Staff Records**

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**290-2-3-.21 Criminal Records Check(CR)** **Not Met**

**Correction Deadline: 4/17/2017**

**Corrected on 8/2/2017**

**.21(1)( d) - The previous citation regarding an employee not having completed a fingerprint background check within 21 days was observed to be corrected. The consultant observed a completed background check for the employee who is no longer employed at the facility.**

**Finding**

290-2-3-.21(1)(a) requires the Home to ensure that the Provider, every actual and potential Employee and Provisional Employee has a Satisfactory Records Check Determination before the individual is present at the Home while any child is present at the Home. It was determined based on observation and information from the provider that a 17 year-old resident did not have evidence of a satisfactory records check letter and was present in the home.

**POI (Plan of Improvement)**

The Home Provider will obtain the required satisfactory records check determination(s). The Home will ensure that the Provider, every actual and potential Employee and Provisional Employee has a Satisfactory Records Check Determination. The Provider, Employees, and Provisional Employees MUST have a Satisfactory Records Check Determination to reside in and be at the Home when a child is present for care.

**Correction Deadline: 8/2/2017**

**Correction Deadline: 4/18/2017**

**Corrected on 8/2/2017**

**.21(1)(e) - The previous citation regarding a helper not having a satisfactory fingerprint records check was observed to be corrected. The consultant observed a satisfactory fingerprint letter for the helper.**

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**290-2-3-.07 Staff Qualifications(CR)**

**Met**

**Comment**

Staff qualifications/compliance with law

<b>Staff:Child Ratios and Supervision</b>
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**290-2-3-.07 Staff:Child Ratios(CR)**

**Met**

**Comment**

Appropriate Ratios Observed

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**290-2-3-.07 Supervision(CR)**

**Met**

**Comment**

Observed-Adequate Supervision