



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 6/5/2019    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 9:30 AM    **Departure:** 2:40 PM

**CCLC-49627**

**Little House of Love Learning Center**

1397 East Washington Avenue East Point, GA 30344 Fulton County  
 (404) 768-3099 littlehouseoflove@bellsouth.net

**Regional Consultant**

Sherri Thompson  
 Phone: (770) 357-7038  
 Fax: (770) 357-7037  
 sherri.thompson@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/05/2019	Complaint Investigation Follow Up	Good Standing	
04/03/2019	Complaint Closure	Good Standing	
04/03/2019	Complaint Investigation & Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Back Building	Room D- 1's	One Year Olds	1	1	C	14	C	NA	NA	Free Play
Back Building	Room E- 2's ( Potty Trained Only)	Two Year Olds	1	9	C	13	C	NA	NA	Music
Back Building	Room F- 3's	Three Year Olds	1	11	C	15	C	NA	NA	Centers
Back Building	Room-G- PreK	PreK	1	13	C	42	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 84					Total Capacity @25 sq. ft.: 133					
Main Building	Rm. B-Middle Room-AS	Five Year Olds and Six Year Olds and Over	1	13	C	17	C	23	C	Circle Time
Main Building	Rm. C- Infants	Infants	2	10	C	20	C	NA	NA	Nap,Feeding
Main Building	Room A- 3's	Three Year Olds	1	9	C	12	C	NA	NA	Transitioning
Total Capacity @35 sq. ft.: 49					Total Capacity @25 sq. ft.: 133					
Total # Children this Date: 66			Total Capacity @35 sq. ft.: 133			Total Capacity @25 sq. ft.: 133				

Building	Playground	Playground Occupancy	Playground Compliance
Back Building	main playground	64	C

**Comments**

The purpose of today's visit was to conduct follow-up with regards to the previous visit conducted on April 3, 2019 and to conduct a complaint investigation.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Shanita Vallejo, Program Official

Date

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Sherri Thompson, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

**Children's Records**

**Records Reviewed: 2**

**Records with Missing/Incomplete Components: 1**

Child # 1

Not Met

"Missing/Incomplete Components"

.08(1)-Emergency Contact information Missing

**591-1-1-.08 Children's Records**

**Not Met**

#### **Finding**

591-1-1-.08(1)(b) requires Center Staff to maintain a file for each child that includes parental authorizations, including, but not limited to, written authorization for the Center to obtain emergency medical care for the child when the Parent is not available. It was determined based on review of records that one child enrolled did not have a written authorization for the Center to obtain emergency medical care for the as required by the Department.

#### **POI (Plan of Improvement)**

The Center will develop and follow a system to place and maintain all types of parental authorizations in these files.

**Correction Deadline: 6/7/2019**

**Recited on 6/5/2019**

**Correction Deadline: 4/3/2019**

**Corrected on 6/5/2019**

**.08(6) - Logs to sign in and out children in care were deemed complete on the day of the visit.**

**Facility**

**Defer**

591-1-1-.26(4)-The playground could not be evaluated on this date due to the presence of law enforcement investigating an incident on the center's playground that was not related to the child care center.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed, regardless if the playground is occupied with children or not.

**Correction Deadline: 6/6/2019****Recited on 1/1/0001**

<b>Staff Records</b>
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**Finding**

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined that based on the consultant's review of the criminal background checks for all 12 staff members, a staff member from an associated facility had a satisfactory comprehensive criminal background check that had not been ported to the current center. The staff member was observed working at the center during the day of the visit.

**POI (Plan of Improvement)**

IMMEDIATE CORRECTION - The Center will ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure CRC rules are maintained.

**Correction Deadline: 6/5/2019**