



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/30/2019    **VisitType:** Technical Assistance    **Arrival:** 9:50 AM    **Departure:** 11:20 AM

**CCLC-28905**

**Cricket's Learning Center**

2250 Wheelless Road Augusta, GA 30904 Richmond County  
 (706) 496-8754 ericaalbea@comcast.net

**Regional Consultant**

Mari M. Springs

Phone: (706) 434-7652  
 Fax: (706) 434-7651  
 mari.springs@decal.ga.gov

**Mailing Address**

2250 WHEELLESS RD  
 AUGUSTA, GA 30904

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
03/11/2019	POI Follow Up	Good Standing	
02/07/2019	Monitoring Visit	Deficient	
11/13/2018	POI Follow Up	Good Standing	

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.  
**Support** - Program performance is demonstrating a need for improvement in meeting rules.  
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	Building 2 Classroom		0	0		19	C	NA	NA	
Total Capacity @35 sq. ft.: 19						Total Capacity @25 sq. ft.: 0				
Main	A		0	0		4	C	NA	NA	
Main	B		0	0		4	C	NA	NA	
Main	C		0	0		12	C	NA	NA	
Main	D		0	0		11	C	NA	NA	
Main	E		0	0		31	C	NA	NA	
Total Capacity @35 sq. ft.: 40						Total Capacity @25 sq. ft.: 0		Building capacity limited by Fire Marshall Limitations		
Total # Children this Date: 0		Total Capacity @35 sq. ft.: 224				Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Left Playground	21	C
Main	PG- Right Playground	42	C

**Comments**

Owner notified the consultant of one new hire. The new hire's background check was observed on this date.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

Erica Albea, Program Official

Date

Mari M. Springs, Consultant

Date



**Bright from the Start - Georgia Department of Early Care and Learning**

2 Martin Luther King Jr. Drive SE, 670 East Tower  
 Atlanta, GA 30334  
 Phone: (404)657-5562 www.dec.al.ga.gov

**Date:** 5/30/2019    **Purpose:** Technical Assistance    **Arrival:** 9:50 AM    **Departure:** 11:20 AM

**CCLC-28905**

**Cricket's Learning Center**

2250 Wheelless Road  
 Augusta, GA 30904  
 Richmond County  
 (706) 496-8754  
 ericaalbea@comcast.net

**Consultant**

Mari M. Springs  
 2 Martin Luther King Jr. Drive SE,  
 670 East Tower  
 Atlanta, GA 30334  
 Phone: (706) 434-7652  
 mari.springs@dec.al.ga.gov

							<b>Facility</b>
<b>Rule:</b> 591-1-1-.26(9)Playground-Safe/Clean							
<b>Plan of Improvement:</b> The center will ensure that the playground is free from hazards and other debris to provide the children with a safe outside play environment on a daily basis.							
<b>Step Number</b>	<b>Action Step</b>	<b>Person Responsible</b>	<b>Due Date</b>	<b>Status</b>	<b>Completion Date</b>	<b>Action Taken</b>	<b>Action Date</b>
1	The assistant director will use the Playground Maintenance Checklist form to monitor the playground for any hazards, broken equipment or issues that need repair.	Assistant Director	03/14/2019	Completed		The assistant director continues to use the maintenance checklist daily to monitor the playground daily for any issues.	03/14/2019
2	Director and owner will use the pictures, sent by email, to repair any issues observed on the playground.	Director and owner	04/22/2019	Completed		Owner used pictures emailed to the center's address to assist in monitoring the areas of the playground needed for repair. The owner obtained appropriate supplies and material to repair or remove hazards from the playground area.	05/30/2019

**Rule:** 591-1-1-.26(9)Playground-Safe/Clean

**Plan of Improvement:** The center will ensure that the playground is free from hazards and other debris to provide the children with a safe outside play environment on a daily basis.

Step Number	Action Step	Person Responsible	Due Date	Status	Completion Date	Action Taken	Action Date
3	Owner will obtain a grass killer product to kill and remove any grass inside the resilient surface areas on the playground.	Owner	05/31/2019	Developed			

**Staffing and Supervision**

**Rule:** 591-1-1-.32(1)Ratios

**Plan of Improvement:** The center will ensure that the staff to child ratio is appropriate at all times during the day to provide the children with a safe learning environment.

Step Number	Action Step	Person Responsible	Due Date	Status	Completion Date	Action Taken	Action Date
1	Director will supply the classrooms with a working portable intercom system to be able to contact assistance when needed in the classrooms.	Director	04/22/2019	In-Progress			
2	Owner and director will develop a "cut off" time for children to be allowed to arrive at the center in the morning time. Director will ensure a sign is posted for parents to be notified of the "cut off" time policy.	Owner and director	05/31/2019	Developed			

**Rule:** 591-1-1-.32(7)Supervision-Watchful Oversight

**Plan of Improvement:** The center will ensure that at all times teachers are providing watchful oversight of the children in care to provide a safe learning environment on a daily basis.

Step Number	Action Step	Person Responsible	Due Date	Status	Completion Date	Action Taken	Action Date
1	Director will supply the classrooms with a working portable intercom system to be able to contact assistance when needed in the classrooms.	Director	04/22/2019	In-Progress			