



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 2/16/2018    **VisitType:** Licensing Study    **Arrival:** 7:50 AM    **Departure:** 11:50 AM

**CCLC-32735**

**KinderCare Learning Center #1527**

115 Bluegrass Valley Parkway Alpharetta, GA 30005 Forsyth County  
 (770) 346-7674 sortiz@kindercare.com

**Regional Consultant**

Candace Gilbert

Phone: (866) 371-4935  
 Fax: (866) 371-7713  
 candace.gilbert@decal.ga.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
02/16/2018	Licensing Study	Good Standing	
09/13/2017	Monitoring Visit	Good Standing	
03/29/2017	Licensing Study	Good Standing	

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.  
**Support** - Program performance is demonstrating a need for improvement in meeting rules.  
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Three Year Olds and Six Year Olds and Over and PreK	1	8	C	18	C	NA	NA	Free Play,Breakfast
Main	1R	One Year Olds	1	5	C	22	C	NA	NA	Breakfast
Main	2L		0	0	C	15	C	NA	NA	
Main	2R		0	0	C	17	C	NA	NA	
Main	3R		0	0	C	16	C	NA	NA	
Main	Center Rear		0	0	C	26	C	NA	NA	
Main	LF Rear		0	0	C	20	C	NA	NA	
Main	RT Rear		0	0	C	25	C	NA	NA	
Total Capacity @35 sq. ft.: 159						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 13			Total Capacity @35 sq. ft.: 159			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left-side playground	111	C
Main	RT/Rear Playground	59	C
Main	RT-Side playground	40	C

**Comments**

The purpose of this visit was to complete a licenisng study to follow up to the previous visit conducted on September 13, 2017. Due to computer issues consultant sent the report to the provider over email. Consulntant reviewed the report with the provider while still at the center.

Plan of Improvement: Developed This Date 02/16/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

---

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

---

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

---

Ortiz Stephanie, Program Official

Date

---

Candace Gilbert, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 2/16/2018 **VisitType:** Licensing Study **Arrival:** 7:50 AM **Departure:** 11:50 AM

#### CCLC-32735

#### KinderCare Learning Center #1527

115 Bluegrass Valley Parkway Alpharetta, GA 30005 Forsyth County  
(770) 346-7674 sortiz@kindercare.com

**Mailing Address**  
Same

#### Regional Consultant

Candace Gilbert  
Phone: (866) 371-4935  
Fax: (866) 371-7713  
candace.gilbert@decal.ga.gov

The following information is associated with a Licensing Study:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** **Met**

#### Comment

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** **Met**

#### Comment

Center does not provide swimming activities.

### Children's Records

**591-1-1-.08 Children's Records** **Technical Assistance**

#### Comment

Records were observed to be complete and well organized.

#### Technical Assistance

591-1-1-.08(6) - Consultant discussed with provider ensuring parents complete sign in and sign out daily and consistently.

**Correction Deadline: 2/16/2018**

### Facility

**591-1-1-.19 License Capacity(CR)** **Met**

#### Comment

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Correction Deadline: 10/4/2017**

Corrected on 2/16/2018

.25(3) - Consultant discussed overall repair and cleanliness of bathrooms (even when they are not in use)

591-1-1-.26 Playgrounds(CR) Met

**Comment**

Playground observed to be clean and in good repair.

**Food Service**

591-1-1-.15 Food Service & Nutrition Met

**Comment**

Center menu meets USDA guidelines. Consultant observed appropriate meals being served during visit.

591-1-1-.18 Kitchen Operations Met

**Comment**

Kitchen appears clean and well organized.

**Health and Hygiene**

591-1-1-.10 Diapering Areas & Practices(CR) Met

**Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) Met

**Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR) Met

**Comment**

Provider stated no medication has been administered at the center since previous visit.

**Policies and Procedures**

591-1-1-.21 Operational Policies & Procedures Technical Assistance

**Technical Assistance**

591-1-1-.21(1)(p) - Consultant discussed with provider ensuring center emergency plan had required components. Consultant recommended viewing emergency plan template online and comparing to center document.

**Correction Deadline: 2/21/2018**

**Technical Assistance**

591-1-1-.21(3) - Consultant discussed with provider to ensure that they completed lock down drill at least every six months.

**Correction Deadline: 2/21/2018**

591-1-1-.27 Posted Notices Met

**Comment**

Observed all required posted notices.

**Safety**

---

**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Age-appropriate discussion and/or redirection observed.

---

**591-1-1-.13 Field Trips(CR)** **Met**

**Comment**

Center does not participate in field trips at this time.

---

**591-1-1-.36 Transportation(CR)** **Met**

**Comment**

Center does not provide routine transportation.

---

**Sleeping & Resting Equipment**

---

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

Discussed SIDS and infant sleeping position.

---

**Staff Records**

---

**591-1-1-.09 Criminal Records Check(CR)** **Met**

**Comment**

Criminal records checks were observed to be complete.

---

**591-1-1-.14 First Aid & CPR** **Met**

**Correction Deadline: 10/13/2017**

**Corrected on 2/16/2018**

**.14(2) - 100% of staff with current CPR and First Aid certification.**

---

**591-1-1-.33 Staff Training** **Not Met**

**Comment**

Documentation observed of required annual staff training.

**Finding**

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on review of records by consultant that one staff member did not have proof of completion of Health and Safety Orientation.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

**Correction Deadline: 3/18/2018**

---

**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Consultant observed staff to follow all applicable laws and regulations.

**Correction Deadline: 2/16/2018**

---

**Staffing and Supervision**

---

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

---

**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date.