



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/20/2017    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 10:40 AM    **Departure:** 1:45 PM

**CCLC-39318**

**New Born Learning Center, Inc.**

2335 Bethsaida Road Riverdale, GA 30296 Fulton County  
(770) 996-7685 shaneen32@bellsouth.net

**Regional Consultant**

Monique Chambers

Phone: (770) 357-7006

Fax: (770) 357-7005

monique.chambers@decals.ga.gov

**Mailing Address**

Same

<b>Compliance Zone Designation</b>		
01/20/2017	Complaint Investigation Follow Up	Good Standing
08/03/2016	Licensing Study	Good Standing
02/02/2016	Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Front Room	Two Year Olds and Four Year Olds	2	2	C	16	C	NA	NA	Free Play
Main	B- Back Room		0	0	C	5	C	NA	NA	
Total Capacity @35 sq. ft.: 18			Total Capacity @25 sq. ft.: 0			Building capacity limited by Health Department Limitations				
Total # Children this Date: 2			Total Capacity @35 sq. ft.: 18			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	19	C

**Comments**

January 20, 2017: The purpose of this visit was to conduct a complaint investigation and follow- up visit.

Plan of Improvement: To Be Submitted 02/14/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

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Shaneen Davis, Program Official

Date

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Monique Chambers, Consultant

Date



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**Summary Report**

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The following information is associated with a Complaint Investigation Follow Up:

	<b>Facility</b>
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**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(3) requires that the Center and surrounding premises be clean, free of debris and in good repair. It was determined based on observation that the following areas/items were found to be noncompliant: the ceiling in the center lobby/entrance was observed to be cracked and caving in due to water damage.

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**Correction Deadline: 1/27/2017**

**Recited on 1/20/2017**

**591-1-1-.26 Playgrounds(CR)**

**Not Met**

**Finding**

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on observation that the back left side of the playground fence had become detached from the pole at the top. The fence was observed to slouch due to this and did not measure 4 feet high.

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**Correction Deadline: 1/25/2017**

**Recited on 1/20/2017**

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**Correction Deadline: 8/3/2016**

**Corrected on 1/20/2017**

**.26(6) - Consultant observed broken equipment to be removed from the playground on this date.**

**Finding**

591-1-1-.26(8) requires the playground to be kept clean, free of litter and hazards. It was determined based on observation that the following potential hazards were observed on the playground: exposed black plastic was present under the swing set presenting a tripping hazard, and there was an accumulation of weeds present.

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**Correction Deadline: 1/25/2017**

**Recited on 1/20/2017**

<b>Health and Hygiene</b>
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**591-1-1-.17 Hygiene(CR)**

**Not Met**

**Finding**

591-1-1-17(7)(a-d) requires that children wash their hands with liquid soap and warm running water upon arrival for care, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after eating meals and snacks, handling or touching food, playing in water; after toileting and diapering, playing in sand, touching animals or pets, and contact with bodily fluids; after contamination by any other means. It was determined based on consultant's observation that children were observed to not wash their hands as required in that the center does not have warm running water. Staff stated that the hot water heater needed to be replaced.

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**Correction Deadline: 1/25/2017**

**Recited on 1/20/2017**

**Finding**

591-1-1-.17(8)(a-d) requires staff to wash their hands with liquid soap and warm running water upon arrival for the day, when moving from one child care group to another, upon re-entering the child care area after outside play, before and after diapering each child, dispensing medication, applying topical medications, handling and preparing food, eating, drinking, preparing bottles, feeding each child, assisting children with eating and drinking, after toileting or assisting children with toileting, using tobacco products, handling garbage and organic waste, touching animals or pets, handling bodily fluids and after contamination by any means. It was determined based on consultant's observation that staff were observed to not wash their hands as required in that the center does not have warm running water due to busted pipes.

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**Correction Deadline: 1/25/2017**

**Recited on 1/20/2017**