



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

Marlon I. Brown, DPA
ACTING DIRECTOR

12/12/2023

Amanda Casler
340 W Randall St,
Coopersville, MI, 49404

License Number: DG700403565
Special Investigation Number: SI-00079267

Dear Amanda Casler,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.1908(1)	The licensee shall ensure that the actual number of unrelated children in care at any 1 time does not exceed the number of children for which the child care home is licensed, not more than 6 children for a family child care home and not more than 12 children for a group child care home.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: Licensee, Child Care Staff Member (CCSM) 1, Child A's Mother, Child B's Mother, and Child C's Mother
- I completed on-site inspections on the following dates: 11/8/2023

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
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This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Laura Pastotnik, at (616) 373-0198 or pastotnikl@michigan.gov. In the event that Laura Pastotnik is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Laura Pastotnik, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 12/12/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00079267	11/6/2023
Investigation Initiation Date	Report Due Date
11/8/2023	1/7/2024
License Number	Licensee Name(s)
DG700403565	Amanda Casler
Capacity	Facility Name
14	CuddleBug Daycare
Program Type	Mailing Address
Group Home	340 W Randall St, Coopersville, MI, 49404
Facility Address	Facility Email Address
340 W Randall St, Coopersville, MI, 49404	amandacasler96@gmail.com
Facility Phone Number	License Status:
6162731070	Regular
Original License Issuance Date	License Expiration Date:
5/28/2020	11/27/2024
License Effective Date:	
11/28/2022	

ALLEGATION(S)

	Violation Established?
Amanda Casler's child care group home operates over the licensed capacity.	No

METHODOLOGY

Date	Activity
11/8/2023	Special Investigation Case Created SI-00079267
11/8/2023	Special Investigation Initiated via On-site Interviewed licensee Amanda Casler and Child Care Staff Member 1 (CCSM1;) Obtained records
11/13/2023	Contact – Phone Call Made Contact-Telephone call made; interview with Child B's Mother
11/13/2023	Contact-Telephone call made; attempted interview with Child A's Mother, left voicemail requesting a return call

11/14/2023	Contact-Telephone call made; interview with Child A's Mother
11/14/2023	Contact-Telephone call made; attempted interview with Child C's Mother, left voicemail requesting a return call
11/16/2023	Contact – Phone Call Made Contact-Telephone call made; interview with Child C's Mother

ALLEGATION: Amanda Casler's child care group home operates over the licensed capacity.

INVESTIGATION:

On 11/8/2023, I completed an on-site inspection. I observed six children present. I interviewed Amanda Casler and Child Care Staff Member 1 (CCSM 1). Amanda Casler stated she is licensed for 14 unrelated children but only has 12 children enrolled in care. There has never been a time that she has had more than 12 children at one time. She described having some issues with one parent arriving late to pick up their children, but this has never caused her to be over on capacity or personnel to child ratio.

Amanda Casler provided me with children's attendance records for the week of 10/9/2023, 10/17/2023, 10/23/2023, 10/30/2023, and 11/6/2023 and child information cards. I took photographs of the attendance records and information cards. Amanda Casler stated that she did not have arrival and departure times for her child care staff member because she was not aware that she was required to maintain such records. Technical assistance was provided to maintain attendance records for personnel.

CCSM 1 denied there ever being a time that there were more than 12 children in care at one time. CCSM 1 is present when there are more than six children in care.

On 11/13/2023, I reviewed the attendance records provided. Based on the attendance records, there were never more than 12 children present between 10/9/2023-11/8/2023.

On 11/13/2023, I left a voicemail message for Child A's Mother requesting a return telephone call.

On 11/13/2023, Child B's Mother stated that she can't recall the number of children typically present when she picks up and drops off her children but stated that Amanda Casler "definitely stays in ratio." Her understanding of ratio is six children per adult. If more than six children are present, CCSM 1 is present.


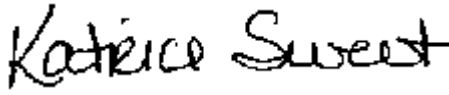
On 11/14/2023, Child A's Mother stated that there are typically three children present during drop off and pick up. She has never observed more than five children present at one time.

On 11/14/2023, I left a voicemail message for Child C's Mother requesting a return telephone call.

On 11/16/2023, Child C's Mother stated that there are typically five children present at drop off, and only one when she picks up. She has never observed more than five children at a time, but there have been times that she thinks there have been more than five children because it seems noisier than normal at drop off. This has only been observed on days that there is no school, and CCSM 1 is always present with Amanda Casler.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.1908(1)	The licensee shall ensure that the actual number of unrelated children in care at any 1 time does not exceed the number of children for which the child care home is licensed, not more than 6 children for a family child care home and not more than 12 children for a group child care home.
ANALYSIS:	Amanda Casler was operating within the approved license capacity for her child care family home.
CONCLUSION:	Violation Not Established

Approved By:	
 Laura Pastotnik Consultant	 Katrice Sweet Area Manager
Date 11/21/2023	Date: 12/12/2023