



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

May 6, 2022

Robin Dorman
2890 Vulcan St.
Muskegon, MI 49444

RE: License #: DG610385594
Investigation #: 2022D1073006
Robin Dorman

Dear Ms. Dorman:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.1932(2) Home maintenance and safety.
R400.1931(7) Food preparation and service.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: child care consultant, licensee, and parents
- I completed on-site inspections on the following dates: 3/15/22.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☐

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,

A handwritten signature in black ink that reads "Tarah Kline". The signature is written in a cursive style with a large, looped "K" and a distinct "T".

Tarah Kline, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(616) 916-2490

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DG610385594
Investigation #:	2022D1073006
Complaint Receipt Date:	03/08/2022
Investigation Initiation Date:	03/08/2022
Report Due Date:	05/07/2022
Licensee Name:	Robin Dorman
Licensee Address:	2890 Vulcan St. Muskegon, MI 49444
Licensee Telephone #:	(231) 733-1766
Administrator:	N/A
Licensee Designee:	
Name of Facility:	Robin Dorman
Facility Address:	2890 Vulcan St. Norton Shores, MI 49444
Facility Telephone #:	(231) 733-1766
Original Issuance Date:	01/13/2017
License Status:	REGULAR
Effective Date:	07/13/2021
Expiration Date:	07/12/2023
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S)

	Violation Established?
Caregiver uses bleach around child in care.	No
Caregiver feed Child A (male, age 2 months) too much formula.	No

III. METHODOLOGY

03/08/2022	Special Investigation Intake 2022D1073006
03/08/2022	Special Investigation Initiated - Telephone Spoke with licensing consultant, Kortney Williams
03/08/2022	Inspection Completed On-site
04/29/2022	Contact - Telephone call made Left message for Child A's Mother, Child C's Mother and Child D's Mother
04/29/2022	Contact - Telephone call made Spoke with Child B's Mother

ALLEGATION: Caregiver uses bleach around child in care.

INVESTIGATION: I spoke with licensing consultant Kortney Williams on 3/8/2022. Ms. Williams is the child care licensing consultant that is assigned to Ms. Dorman's child care. I asked Ms. Williams if she has ever had a concern with an overwhelming smell of bleach. Ms. Williams stated that she has never had any concerns with the smell of bleach at the child care. She also indicated that she has never seen bleach in access to the children in care. Ms. Williams indicated that the child care is always very clean and well cared for.

I completed an onsite inspection at the child care on 3/15/2022. During my inspection, I was able to observe the child care and did not have any concerns with a bleach smell. I also did not observe bleach in reach of children in care. I asked Ms. Dorman about her sanitization process for the diaper changing area. She indicated that she sanitizes the changing pad between each child. Ms. Dorman uses Clorox clean up sanitizing spray to sanitize the changing pad. During the first day of using, it she did note that it even after allowing it to dry in between children it left bleach marks on the pants of Child A. She stated that as soon as she noticed it, she started wiping it down with water after spraying the sanitizing spray. She offered to replace

the pants that Child A was wearing due to it leaving a small bleach mark, but Child A's Mother indicated it was not necessary.

I spoke with Child B's Mother on 4/29/2022 in regard to the care Child B (male, age 4) is provided at Ms. Dorman's home. Child B's mother stated that Child B loves goes to child care and when he is picked up, he always says that he has fun. She stated that she has never had a concern of the child care smelling like bleach during drop off and pick up. Child B has never had bleach marks on his clothes from child care.

I left messages with Child C's Mother and Child D's Mother on 4/29/2022, at the time of this report writing the phone calls have not been returned.

I reviewed Ms. Dorman's child care licensing reports for the last two years, she has not been found in violation of any hazardous materials in reach of children.

APPLICABLE RULE	
R 400.1923	Home maintenance and safety.
	(2) All dangerous and hazardous materials or items must be stored securely and out of the reach of children.
ANALYSIS:	The child care was not observed to smell like bleach by myself, Ms. Williams, or Child B's Mother. There has been no concerns with hazardous materials being in reach of children. Ms. Dorman indicated that she uses Clorox clean up for sanitizing the child care. At one time, she did observe the residue from the cleaner left a bleach mark on Child A's clothing. Since this observation she has started to wipe down the area with water after sanitizing.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: Ms. Dorman overfeeds Child A (male, age 2 months).

INVESTIGATION: Ms. Dorman indicated that she uses an app to record infant's daily records. She stated that at times she has had made the entry in the app without changing the time so it looks like Child A would eat two bottles right in a row. Ms. Dorman stated that she had several conversations with Child A's mother about their feeding amount and schedule. Ms. Dorman stated that she followed the instructions given.

Child B's Mother stated that Child B is a very picky eater and she has instructed Ms. Dorman that if he does not eat what is provided at the child care not to force him to eat it. Child B never complains about being fed too much or too less. Sometimes he will be offered a different snack because he does not like what is being served but if not, he just eats when he gets home. Child B's mother stated that she loves the care at Ms. Dorman's home and has no concerns.

APPLICABLE RULE	
R 400.1931	Food preparation and service.
	(7) Children should be encouraged to taste new foods, but shall not be required to eat anything they do not want.
ANALYSIS:	Ms. Dorman indicated that she documents the infant feedings on an app called Brightwheel. She stated that at times she will enter the feedings at the same time without remembering to change the times so it will appear that the child received double the number of ounces. Ms. Dorman indicated that she had several conversations with Child A's Mother about the times and amounts to feed him. Child B's Mother reported having no issues with Ms. Dorman and her nutritional plan for children.
CONCLUSION:	VIOLATION NOT ESTABLISHED

Note: The complaint indicated concerns about being charged for care when children are sick and not in care. The department does not regulate payments in child care so this was not investigated.

IV. RECOMMENDATION

I recommend no change in license status.



05/06/2022

Tarah Kline
Licensing Consultant

Date

Approved By:



05/06/2022

Candice Case-French
Area Manager

Date