



STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

GRETCHEN WHITMER
GOVERNOR

ORLENE HAWKS
DIRECTOR

July 8, 2022

Terri Carter
1916 Hoyt
Muskegon, MI 49442

RE: License #: DG610320968
Investigation #: 2022D1073010
Carter, Terri

Dear Ms. Carter:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.1911(1) Care; supervision; children

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: licensee and caregivers
- I completed on-site inspections on the following dates: 5/16/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,

A handwritten signature in cursive script that reads "Tarah Kline". The signature is written in black ink and is positioned above the typed name.

Tarah Kline, Licensing Consultant
Bureau of Community and Health Systems
enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DG610320968
Investigation #:	2022D1073010
Complaint Receipt Date:	05/10/2022
Investigation Initiation Date:	05/16/2022
Report Due Date:	07/09/2022
Licensee Name:	Terri Carter
Licensee Address:	1916 Hoyt Muskegon, MI 49442
Licensee Telephone #:	(231) 737-6121
Administrator:	N/A
Licensee Designee:	
Name of Facility:	Carter, Terri
Facility Address:	1916 Hoyt Muskegon, MI 49442
Facility Telephone #:	(231) 206-3801
Original Issuance Date:	11/29/2012
License Status:	REGULAR
Effective Date:	05/29/2021
Expiration Date:	05/28/2023
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S)

	Violation Established?
Child A (male, age 2) is left in his highchair for a long period of time. There is also concern that Child A is physically disciplined because he flinches when parents reached for him.	No

III. METHODOLOGY

05/10/2022	Special Investigation Intake 2022D1073010
05/16/2022	Special Investigation Initiated - On Site
07/05/2022	Contact - Telephone call made Left message for Child A's Mother, Child B and Child C's Mother Attempted contact with Child D's Father phone disconnected

ALLEGATION: Child A (male, age 2) is left in his highchair for a long period of time. There is also concern that Child A is physically disciplined in child care as he flinched when his parents reached for him.

INVESTIGATION: I completed an onsite inspection at the child care home on 5/16/2022, I spoke with licensee Terri Carter and child care staff member Doris Greenburg.

When I arrived at the child care facility, I met with Ms. Carter. I explained that we had received allegations that she was not caring for children appropriately and leaving them in highchairs for too long. Ms. Carter was unaware of anytime that she left a child in a highchair for an extended amount of time. I asked if Child A sat in a highchair when he was fed and, at first, Ms. Carter did not recall Child A. After a short amount of time, Ms. Carter stated that she did remember him and that he was only in care for about two weeks. She stated that one day the parents picked him up and he was in the highchair outside because he was having a snack and she did not want him to choke while walking around.

I referred to Child A in regard to the allegation that he had possibly been physically disciplined at the child care. Ms. Carter stated that Child A was a well-mannered child and was never disciplined. Ms. Carter also stated that no child in care is physically disciplined.

She stated that the parents never brought any concerns to her about the care that Child A was provided.

I also spoke with child care staff member Doris Greenbarry. Ms. Greenbarry has been working with Ms. Carter for several years. She did recall Child A but said he was not here for very long. She stated that Child A was never disciplined while in child care and that he was never left in a highchair for a long period of time. She stated that most of the time toddlers eat at the small table inside but on occasion if they have snack outside, they will bring the highchairs out to help them stay seated.

I attempted to contact Child A's Mother, Child B and Child C's Mother and Child D's Father. I left a message for Child A's Mother at this time I have not received a call back. I attempted to contact Child B and Child C's Mother but the number listed on the child information card was not accurate and Child D's Father's number is no longer working.

APPLICABLE RULE	
R 400.1911	Care; supervision; children.
	(1) A licensee shall ensure appropriate care and supervision of children at all times.
ANALYSIS:	There is no evidence to support that Ms. Carter left Child A in a high chair for long periods of time or physically disciplined him.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in license status.



7/8/2022

Tarah Kline
Licensing Consultant

Date

Approved By:



7/8/2022

Candice Case-French
Area Manager

Date