



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

REDACTED REPORT

August 10, 2022

Rachael Jensen
601 E Melendy St
Ludington, MI 49431

RE: License #: DG530409769
Investigation #: 2022D1073013
Adventure Playhouse Daycare

Dear Ms. Jensen:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.1911(1) Care; supervision; children

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: caregivers, witnesses, parents, or others with relevant information.
- I completed on-site inspections on the following dates: 06/06/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.

- The report marked **not for public disclosure** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.

The report marked **redacted report** may have some legally protected information blacked out. The **redacted report** and any related corrective action plans must be placed in your licensing notebook. The **redacted report** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,

A handwritten signature in cursive script that reads "Tarah Kline". The signature is written in black ink and is positioned above the typed name and address.

Tarah Kline, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(616) 916-2490

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DG530409769
Investigation #:	2022D1073013
Complaint Receipt Date:	06/03/2022
Investigation Initiation Date:	06/06/2022
Report Due Date:	08/02/2022
Licensee Name:	Rachael Jensen
Licensee Address:	601 E Melendy St Ludington, MI 49431
Licensee Telephone #:	(231) 690-9646
Administrator:	N/A
Licensee Designee:	
Name of Facility:	Adventure Playhouse Daycare
Facility Address:	601 E Melendy St Ludington, MI 49431
Facility Telephone #:	(231) 690-9646
Original Issuance Date:	12/10/2021
License Status:	ORIGINAL
Effective Date:	12/10/2021
Expiration Date:	06/09/2022
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S)

	Violation Established?
Child A (male, age 3) was bit multiple times over several days. There is a concern that appropriate supervision is not being provided	No

III. METHODOLOGY

06/03/2022	Special Investigation Intake 2022D1073013
06/06/2022	Special Investigation Initiated - On Site 12:20 PM-1:30 PM
06/06/2022	Contact - Telephone call made Spoke with [REDACTED]
06/06/2022	Contact - Telephone call made Spoke with Child B's Mother and Child D's Mother. Left message for Child C's Mother
06/22/2022	Contact-Document Received [REDACTED]

ALLEGATION: Child A (male, age 3) was bit multiple times over several days. There is a concern that appropriate supervision is not being provided.

INVESTIGATION: On 6/6/2022 I called [REDACTED]

[REDACTED]

I completed an onsite inspection at the child care facility on 6/6/2022, there were eight children in care. Licensee Rachael Jenson and child care staff member Anna

Medina were caring for the children and placing them down for nap after lunch time. Neither Child A nor Child B were in care at the time of my visit. Ms. Jenson and I discussed that there was a concern that children in care were being bit several times and that supervision is not being provided by herself or staff.

Ms. Jenson was visibly upset and stated that she has been working very hard with both families to try and keep everyone safe. She stated that she had incident reports for each time a child bit and text message of verifying that she notified the parents. She stated that on all occasions herself or one of her child care staff members were just steps away from the children when the biting occurred. Ms. Jenson stated that the biting occurred on 4/1/22, 4/4/22, 4/5/22, 5/2/2022, 5/24/22, and 5/26/22.

Ms. Jenson stated that between all of these incidents she has actively been working with the Child B's Mother, child care staff members, and taking trainings on biting to help navigate the situation. Herself and the child care staff members would shadow Child B, for example if she was preparing lunch in the kitchen she would have him come sit in the room adjacent to her and color so she had eyes on him while the other children and child care staff member were in the living room. She stated that

Ms. Jenson was very remorseful about the biting and stated that every single time it happened herself or one of the other child care staff members were within just a few steps of the children. She stated that Child B's Mother has been willing to do whatever she can to keep him in care.

Ms. Jenson stated that when Child B's Mother called to enroll Child B in care, she had explained that he was being "kicked out" of his current child care due to behavior issues but she was Then a month or so later, Child A's Mother called to enroll Child A. Child A's mother told Ms. Jenson that she was leaving the same child care that Child B had been enrolled in and that she knew Child B was in her care now, so she believed that Child A would do well having a familiar face. Ms. Jenson later learned that the biting had occurred between Child A and Child B in their previous child care.

Ms. Jenson has developed a biting policy, the policy indicates:

"The first time your child bites parents will only be notified. The second time it occurs a conversation between the caregivers and parents will take place in order to start to come up with some solutions that may be beneficial in helping solve the behavior. The third time a couple different steps will take place. First you will be asked to come in and talk with your child when notified of the incident. Depending on the severity of the bite you may also be asked to take your child home for the remainder of the day. You will also be asked to take a training on biting with the resources we provide so that we are working together simultaneously on solutions to best help your child. This is also when we will set a reasonable time limit together for working on the biting. During the time frame agreed upon to correct the behavior if your child bites you will be asked to come

in each time to help with corrective action. If it continues to be a problem when our time limit has been reached we will have no other option but to discontinue care at this point as ALL efforts will have been made"

When reviewing the incident reports it was found that on 4/1/2022, Child A bit Child B on his back; one child care staff member was changing a diaper and the other one was finishing breakfast.

On 4/4/2022, Child B bit Child A on his upper back and arm. Everyone was coming from outside. Child B was the first one in and he went into the playroom. The child care staff members were helping the other children get their shoes off and wash their hands for snack. Child A followed Child B into the playroom and Child A bit him.

On 4/5/2022, Child A grabbed a toy out of Child B's hand and Child B retaliated by biting his arm. No picture was taken for this incident because the child care staff member was able to intervene before he completed the bite, but an incident report was completed and the parents were notified.

The incident report from 5/2/2022 states that Child B bit Child A on the ear, after Child A took a toy from Child B and attempted to walk away. Child B came up from behind and bit him.

On 5/24/2022, Ms. Jenson was pushing children on the swing and one child care staff member had taken a child in to change its diaper. Child A came walking out of the playhouse crying and he was observed to have a bite mark on his back. After the caregivers talked to Child A and Child B it was learned that Child A took a truck that Child B had so he bit him.

The incident report on 5/26/2022 states that Child B was having a snack in the back porch area and Child A was in the living room. The child care staff member that was with the children in the back porch area, opened the door to let the older school age children in. At this time, Child B got up and went into the living room. Ms. Jenson was in the living room with the children and was speaking to a parent of a child that was leaving when she heard Child A crying. She turned around to see Child B standing next to Child A and he had a bite mark on his face.

I spoke with Child B's Mother and Child D's Mother on 6/6/2022. I left a message for Child C's Mother.

Child B's Mother stated that she is so grateful for the extra mile Ms. Jenson has gone for Child B. She stated that her son is [REDACTED] and they are all working together to help him be verbal instead of physical. She feels awful that her son bit another child and wanted to reach out to Child A's Mother to apologize. Child B's Mother stated that she has no concerns in regards to Mr. Jenson, the care her child is receiving or the supervision in the child care.

Child C's Mother stated that Child C (female, age 3) has been going to the child care since she opened. She stated that she has had no concerns and always feels Ms. Jenson communicates well. he stated that her child has never been bitten but she did receive a biting policy recently from Ms. Jenson.

I reviewed [REDACTED]

[REDACTED] Ms. Jenson reported that most of the biting incidents occurred during transition times; now they set for 5 minutes before the transition takes place and the children receive a verbal 5-minute warning when it is set. Child B now has a necklace specifically used for [REDACTED] children who bite that they have been implementing that and it has been going great. He wears the necklace at transition times as well. He is also shadowed as much as possible by an adult at transitions now.

APPLICABLE RULE	
R 400.1911	Care; supervision; children.
	(1) A licensee shall ensure appropriate care and supervision of children at all times.
ANALYSIS:	Ms. Jenson has actively been working towards insuring all children in her care are always provided appropriate care. She implemented shadowing of the children that were having issues with biting, worked with parents on notification of the injuries and getting resources. All incidents happened within a time of transition that Ms. Jenson and child care staff members were providing appropriate supervision of children in care. Child A and Child B had a history of biting incidents between the two of them and a plan was being put in place to eliminate any stress during transition time when Child A was removed from Ms. Jenson's care.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in license status.



8/10/2022

Tarah Kline
Licensing Consultant

Date

Approved By:



8/10/2022

Candice Case-French
Area Manager

Date