



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

May 12, 2022

Tunya Lundholm
 620 Talon Street
 Gwinn, MI 49841

RE: License #: DG520315872
 Investigation #: 2022D0741004
 Babies & Beyond

Dear Ms. Lundholm:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.1961(2): Parent notification required; incidents; accidents; illness; disease; isolation.

R 400.1961(3): Parent notification required; incidents; accidents; illness; disease; isolation.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the person who made the complaint, the licensee and parents.
- I completed an onsite inspection on 4/12/22.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report must be filed in your licensing notebook. This report will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,

Michelle A. Marenger

Michelle A. Marenger, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30664
Lansing, MI 48909
(906) 290-2618

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DG520315872
Investigation #:	2022D0741004
Complaint Receipt Date:	03/22/2022
Investigation Initiation Date:	03/22/2022
Report Due Date:	05/21/2022
Licensee Name:	Tunya Lundholm
Licensee Address:	620 Talon St. Gwinn, MI 49841
Licensee Telephone #:	Unknown
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Babies & Beyond
Facility Address:	620 Talon St. Gwinn, MI 49841
Facility Telephone #:	(906) 346-2299
Original Issuance Date:	11/23/2011
License Status:	REGULAR
Effective Date:	05/23/2020
Expiration Date:	05/22/2022
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S):

The complainant alleges:

	Violation Established?
The licensee is not following her sick policy and she is not ensuring that the parents are following it either.	No
The licensee is not cleaning enough to stop the spread of germs.	No

III. METHODOLOGY

03/22/2022	Special Investigation Intake 2022D0741004
03/22/2022	Special Investigation Initiated - Telephone Telephone call to Child A and Child B's Mother
04/12/2022	Inspection Completed On-site: 2:00pm-3:30p
04/12/2022	Contact - Documents Received Information requested from Tunya Lundholm received by email.
04/12/2022	Contact - Document Received Text message from Mrs. Lundholm
04/13/2022	Contact - Document Sent Email sent to Mrs. Lundholm
04/26/2022	Contact - Document Sent Email to Mrs. Lundholm
04/26/2022	Contact - Documents Received Information requested from Mrs. Lundholm received by email.
05/02/2022	Contact - Telephone calls made To Child C and Child D's Mother To Child E's Mother
05/12/2022	Exit conference Telephone call made to Mrs. Lundholm

ALLEGATION: The licensee is not following her sick policy and she is not ensuring that the parents are following it either.

INVESTIGATION: On 3/22/22, Child A and Child B's Mother said that Child A, two-year-old male, and Child B, one-year old female, end up getting sick every time they go to child care. In the last three months, they have only attended about 20 days due to sickness. In the beginning of March, Child A and Child B were home for two weeks, went to child care one day and then ended up sick again. Another time in the middle of March, they attended one day in one week and four days in the week after that and ended up sick again. Child A and Child B's Mother feels that Mrs. Lundholm is not following her sick policy and is not making sure parents follow it either. The Hand, Foot and Mouth illness was in the home in January of 2022 and the RSV illness was in the home before this. Ms. Lundholm let the parents know and asked them to monitor their children. She said if their child had a cough, they should get tested.

On 4/12/22, a visit was made to the child care. Mrs. Lundholm answered my questions about her sickness policy. She said she is very firm about her sickness policy. She often asks parents of a sick child to have their child cleared by a doctor before returning to child care. When RSV went through the child care, a doctor cleared a child to come back without testing the child for RSV. The child came back and then more children got it. Then she started asking doctors to make sure they tested for it. She keeps in close contact with the parents about children being exposed, symptoms to watch for and her expectations on when a child should stay home. In January, all employees got covid and she closed for a week, following the guidelines. Fever is an automatic parent pick-up. If a child has two other symptoms, for example, cough and runny nose, this would require pick-up as well. If a child goes home due to fever, there is a 48-hour window before they can return. If there are more symptoms as well, child has to stay home for 72 hours. The only thing she is a little flexible about is if the child's runny nose is clear and they have no other symptoms. Mrs. Lundholm continues to do drop off and pick up outside so less people are entering the home. Sick children are isolated in a specific area until the parent arrives.

On 5/2/22, Child C and Child D's Mother said Mrs. Lundholm shares her sickness policy with her each year. If it is a communicable disease, she requires a negative test and a doctor's note for a child to return. She monitors child temperatures a lot. Mrs. Lundholm communicates with her about what child's doctor recommended and follows that. She sends parents information about what their child has been exposed to and what to watch for. On one occasion, Mrs. Lundholm asked her to pick up Child C (ten-month-old, male) due to illness.

On 5/2/22, Child E's Mother said Mrs. Lundholm follows her sickness policy. Children have to be fever free to return and she also may require a negative test for a communicable disease. She is very conscientious about her sickness policy and keeps parents informed of what children have been exposed to and possible symptoms. Mrs. Lundholm let her know Child E (twenty-three-month old, female) seemed lethargic once. She did not require pick-up but Child E's Mother picked up Child E anyway.

APPLICABLE RULE	
R 400.1961	Parent notification required; incidents; accidents; illness; disease; isolation.
	(2) A licensee shall isolate a child who is too ill to remain in the group in an area where the child can be supervised and made as comfortable as possible.
ANALYSIS:	Mrs. Lundholm follows her sick policy and expects parents to follow it as well. She notifies parents of sick children and isolates them until they can be picked up.
CONCLUSION:	VIOLATION NOT ESTABLISHED

ALLEGATION: The licensee is not cleaning enough to stop the spread of germs.

INVESTIGATION: On 3/22/22, Child A and Child B's Mother said Mrs. Lundholm told her she is constantly cleaning. Child A and Child B's Mother feels she probably isn't cleaning enough to have all this sickness. She has not really seen inside lately due to drop off and pick up taking place outside.

On 4/12/22, Mrs. Lundholm's home looked very clean. I was on the main level as well as in the child care area located in the basement. She explained her cleaning procedures. Every day at rest time, the entire play area gets sanitized with bleach. Lysol is also used several times a day. Toys that are mouthed get washed right away. Items used by sick children are cleaned and sanitized right away. Children and adults are constantly hand washing. If a child is too young to be at the sink, those children have separate wash rags for their hands each day.

On 5/2/22, Child C and Child D's Mother said she was not concerned about the home being cleaned. Even when she is outside the door, she can see cleaning taking place.

On 5/2/22, Child E's Mother said the home is very clean and she had no concerns about this. When covid struck the child care, even the carpets were pulled and scrubbed.

APPLICABLE RULE	
R 400.1961	Parent notification required; incidents; accidents; illness; disease; isolation.
	(3) Bedding, toys, utensils, toilets, and lavatories, used by an individual who is ill, must be appropriately cleaned and sanitized before being used by another individual.
ANALYSIS:	The home was clean on the day of my unannounced visit. Mrs. Lundholm cleans the play area daily. Items used by sick children or mouthed by a child are cleaned as well.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION:

I recommend no change to the status of the license.

Michelle A. Marenger

05/12/22

Michelle A. Marenger
Licensing Consultant

Date

Approved By:

Rose A. Rafferty

05/12/2022

Rose A. Rafferty
Area Manager

Date