



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

April 26, 2023

Tanya France
 59327 W. Brockton St.
 New Haven, MI 48048

RE: License #: DG500254039
 Investigation #: 2023D0023008
 Tanya France

Dear Ms. France:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.1911(1)	Care; supervision; children.
R 400.1961a(1)(a)	Parent notification required; incidents; accidents; illness; disease; isolation.

The details of the information are in the attached report. To investigate:

- I interviewed: licensee, child care staff member, household member, and parents.
- I completed on-site inspections on the following dates: 01/03/2023.

As a result of this investigation, I found the following violation(s):

R 400.1911(1)	Care; supervision; children.
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I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 05/16/2023. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Linda Pavlovski, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
PO Box 30837
Lansing, MI 48909-8164
(586) 243-9496

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DG500254039
Investigation #:	2023D0023008
Complaint Receipt Date:	12/29/2022
Investigation Initiation Date:	12/29/2022
Report Due Date:	02/27/2023
Licensee Name:	Tanya France
Licensee Address:	59327 W. Brockton St. New Haven, MI 48048
Licensee Telephone #:	(586) 588-0017
Administrator:	N/A
Licensee Designee:	N/A
Name of Facility:	Tanya France
Facility Address:	59327 W. Brockton Street New Haven, MI 48048
Facility Telephone #:	(586) 588-0017
Original Issuance Date:	02/27/2003
License Status:	REGULAR
Effective Date:	08/28/2021
Expiration Date:	08/27/2023
Capacity:	12
Program Type:	CHILD CARE GROUP HOME (CAPACITY 7-12)

II. ALLEGATION(S)

	Violation Established?
On 12/20/22, Child A (male, 2-year-old) was bitten in the face at Tanya France's child care group home and there are concerns about the level of supervision provided.	Yes
Child A's parent was not notified when Child A was injured with a bite.	No

III. METHODOLOGY

12/29/2022	Special Investigation Intake 2023D0023008
12/29/2022	Special Investigation Initiated - Telephone Interviewed Child A's Mother.
01/03/2023	Inspection Completed On-site
01/05/2023	Contact - Document Received E-mail received from Child A's Mother.
01/05/2023	Contact - Document Sent E-mail sent to Child A's Mother.
03/03/2023	Contact - Document Received E-mail from Child A's Mother.
04/17/2023	Contact - Telephone call made Interviewed parents.
04/17/2023	Contact - Document Received Picture received of Child B's injuries.
04/18/2023	Contact - Telephone call made Interviewed Child H's Mother.
04/20/2023	Contact - Telephone call made Interviewed Child I's Mother.
04/20/2023	Exit Conference Exit conference with Ms. France.

04/20/2023	Inspection Completed-BCAL Sub. Compliance
04/21/2023	Corrective Action Plan Requested and Due on 05/16/2023

ALLEGATION: On 12/20/22, Child A (male, 2-year-old) was bitten in the face at Tanya France’s child care group home and there are concerns about the level of supervision provided.

INVESTIGATION:

On 12/29/2022, I interviewed Child A’s Mother. Child A’s Mother expressed that Child A will not return to Ms. France’s child care. Child A experienced multiple biting injuries from other children that were all under Ms. France’s care. On 12/20/2022, Child A was bitten by another child on his face and arm during circle time while the children were singing songs. According to Ms. France, another child from child care came up to Child A without being provoked and bit him on his face and then arm. The incident was explained by Ms. France as something that happened so fast and out of nowhere. If that were the only incident, Child A’s Mother would be understanding of the situation. However, there were more incidents with bites that occurred prior to 12/20/2022. On 09/07/2022, Child A was bitten by another child on his arm while in Ms. France’s care. According to Ms. France, Child A and another child were sitting next to each other and the other child at some point bit Child A on his right arm. These two biting incidents Ms. France was aware of, but it did not appear like Ms. France was taking them serious enough since she simply expressed that “kids will be kids.” Ms. France did not communicate any kind of safety plan after those known incidents occurred, other than the children apologizing to Child A for the biting upon pick up. In addition, there were two other bite marks found on Child A upon returning home from being cared by Ms. France. On 05/11/2022, Child A was bit on his right arm leaving a distinct mark, and on 05/17/2022 a bite mark was found on Child A’s right top foot. Both injuries were discovered by Child A’s Mother, and she inquired with Ms. France who was unable to explain how or when the incidents occurred. In addition, a week during 6/11/2022 - 6/16/2022 Child A had multiple bug bites from playing outside. There were also a couple of days upon pick up where Child A’s face had scratches, and Ms. France did not know how it happened. With all these incidents and multiple injuries, Child A’s Mother did not feel like Child A was safe to remain in Ms. France’s care. Child A’s Mother provided copies of Child A’s injuries while in Ms. France’s care and they were consistent with Child A’s descriptions.

On 01/03/2023, I conducted an onsite inspection and interviewed Tanya France. Ms. France stated that she does the best she can to ensure all the children are cared for while they are with her. Child A did get bit by other children while in care a couple times and felt bad for those incidents. The first incident occurred when Child A and Child I (male, 1 year old) were sitting next to each other during lunch time in the Fall. Child I was in his highchair and Child A was attempting to grab something

from Child I and, and that is when Child I bit Child A on the arm. Ms. France picked up Child A who was not crying but soothed him and made sure the boys were separated the rest of the day. Discussed this with Child I's Mother because it was an unusual behavior for Child I. The second incident that Ms. France is aware of is when they were doing circle time around the last week of child care before the holidays. The children were looking for letters and colors on the carpet floor and there was no fighting between the children. Child I was toddling around Child A while he was bending over to point to patterns and bit him on the cheek and arm. The bite came out of nowhere. Upon pick up for both times, Child A's Mother and Child I's Mother were informed of the incidents and Child I's Mother apologized for Child I's behavior. Discussed redirecting and talking to the children when these kinds of incidents occur with the parents. Discussed disenrolling Child I if the biting behaviors continue with Child I's Mother. There was another child, Child E (female, 2-year-old), that also bit Child A in the lip area while they were dancing and singing at circle time, but Ms. France could not provide a time other than it occurred in the Spring or Summer time. Child A was shocked that he got bit on the lip and Child E felt bad afterwards. Child A was picked up and moved away from Child E. Child A's lips were cleaned, and he returned to playing with no issue. The parents were informed of the incident and Child E apologized to Child A. There were no other incidents that Ms. France was aware of with Child A or any other child.

On 01/03/2023, I interviewed Household Member 1 who stated that she assists Ms. France with the child care children whenever it is needed and loves being around children. Ms. France is always with Household Member 1 whenever assistance is needed. Household Member 1 never directly witnessed any of the biting incidents that happened since she was always in another area of the home at the time of the incidents. If Household Member 1 ever encountered an unsafe situation between two children, they would be gently separated and talked to at their level explaining it is not safe to bite each other and will continue to watch over them throughout the rest of the day. Ms. France provides appropriate care and watches the children appropriately.

On 03/02/2023, I received an email from Child A's Mother. Child A's Mother expressed that Child A's new daycare has been patiently working with him because he is terrified of children running up to him because he has fears that they will hurt him based on his child care experience under Ms. France's care.

On 04/17/2023, I interviewed Child B's Mother. Child B's Mother stated that she no longer has Child B (male, 2-year-old) in Ms. France's care because she was concerned with the level of care that was being provided after a couple of incidents over time. Child B was bitten five times on one day under Ms. France's care when he was around 7 months old—three times on one arm, and then two times on the other arm in November 2021. Child B's Mother provided a copy of Child B's injuries. Ms. France was reportedly changing diapers when this incident happened and was apologetic for the incident. It is unknown who bit Child B and Child B's Mother tried to be understanding. The bite marks were significant and did leave marks on both of

Child B's arms. The concern is how long was Ms. France away and not supervising when this incident occurred. Child B's Mother explained that the other concern that made her reconsider child care with Ms. France is when her 7-year-old, Child C, who would occasionally stay at Ms. France's child care reported that the child care children would stay downstairs and play with no adult supervision. An adult would come downstairs to check on the children, but not stay downstairs for too long. This incident occurred around September 2022. Ms. France was mostly present in the home during child care hours but unclear if there was appropriate supervision based on the two incidents just between Child B's Mother's children while they were in care.

On 04/17/2023, I interviewed Child D's Mother, Child E's Mother, Child F's Mother, Child G's Mother, Child H's Mother, and Child I's Mother. All the parents reported that they have never experienced their child/children being injured while in child care with Ms. France. Also, Child D's Mother, Child E's Mother, Child F's Mother, Child G's Mother, Child H's Mother, and Child I's Mother never had any issues of inappropriate care to their knowledge. An adult household member or Ms. France is always present in the home upon drop off or pick up.

On 04/20/2023, I conducted an exit conference with Ms. France. It was explained that due to the multiple bites found on both Child A and Child B while they were in Ms. France's care, the rule violation of appropriate care and supervision will be cited. Ms. France agreed to completing a corrective action plan.

APPLICABLE RULE	
R 400.1911	Care; supervision; children.
	(1) A licensee shall ensure appropriate care and supervision of children at all times.
ANALYSIS:	Child care staff member and licensee Tanya France did not provide appropriate care and supervision for Child A and Child B. Child A was bit multiple times between May 2022 to December 2022 under the care and supervision of Ms. France. Child B was bit five times on his arms on the same day per Child B's Mother. Both children were left with significant bite marks and bruising after the incidents. Child C also reported that while in care with Ms. France, all the children were left unattended downstairs without adult supervision on a day in September 2022.
CONCLUSION:	VIOLATION ESTABLISHED

ALLEGATION: Child A's parent was not notified when Child A was injured with a bite.

INVESTIGATION:

On 12/29/2022, I interviewed Child A's Mother. Child A's Mother explained that Ms. France did notify her for the two incidents she was aware of in person upon pick up. Ms. France did not have anything in writing but did report the two incidents in person.

On 01/03/2023, I conducted an onsite inspection and interviewed Tanya France. Ms. France stated that each time she was aware of an injury with any of the children, including Child A, she would notify the parent and inform them either in text message, phone call, and in person upon pick up. Ms. France stated that she did not have any incident reports to provide the parents since none of incidents that occurred required a written incident report—none of the incidents required medical treatment.

On 04/17/2023, I interviewed Child B's Mother. Child B's Mother stated that when she discovered that Child B had multiple bites on him, Ms. France did notify her through text message and then again in person upon pick up.

On 04/17/2023, I interviewed Child D's Mother, Child E's Mother, Child F's Mother, Child G's Mother, Child H's Mother, and Child I's Mother. All the parents reported that if they have experienced any incidents with the children while in care, Ms. France did notify them.

APPLICABLE RULE	
R 400.1961	Parent notification required; incidents; accidents; illness; disease; isolation.
	(1) A licensee shall promptly report to a child's parent any of the following: (a) Any incidents, accidents, suspected illness, or other changes observed in the health of a child.
ANALYSIS:	According to all the parents interviewed, including Child A's Mother and Child B's Mother; Ms. France did notify them of incidents that were known to her through a text message, phone call, and in person.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

Upon receiving an acceptable corrective action plan, I recommend no change in the license status. Increased monitoring is also recommended due to the care and supervision issues of the multiple incidents of bites on the children while in Ms. France's care.



04/25/2023

Linda Pavlovski
Licensing Consultant

Date

Approved By:



04/26/2023

Crecendra Boone
Area Manager

Date