



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

Marlon I. Brown, DPA  
ACTING DIRECTOR

**Report Type** : Interim  
**Inspection Type:** Interim

**Date of Inspection:** 10/25/2023  
**Date of Report:** 10/26/2023

Licensee Name(s)	License Number	Capacity
Ngoi Nicole Banza	DG410411418	14
Facility Name	Program Type	
Ngoi Banza	Group Home	
Facility Address	Mailing Address	
3172 Pinedale SW, Grandville, MI, 49418	3172 Pinedale Dr SW, Grandville, MI, 49418	
Facility Phone Number	Facility Email Address	
6165703733	ngoinicole1977@gmail.com	

### Findings of the Inspection

A copy of this Interim inspection report and any associated corrective action plans is available on the Child Care Licensing Bureau [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when interim inspection reports are completed can be found under [Overview of Licensing Reports](#).

The purpose of the Interim inspection was to determine compliance with applicable licensing statutes and administrative rules for child care Group Home.

During the interim inspection, licensing consultant, Laura Pastotnik, found 8 violations. The violations are listed and explained below. Due to the violations, the licensee/licensee designee must send the bureau a [corrective action plan](#) by 11/16/2023. The corrective action plan may be submitted in the [Child Care Hub Information Record Portal \(CCHIRP\)](#). The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

If you have any questions regarding the report, please contact licensing consultant, Laura Pastotnik, at (616) 373-0198. In the event that Laura Pastotnik is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

<b>Inspection Details</b>		
<i>Number of Rules/Statutes Reviewed</i>	<i>Number of Rules/Statute Violations</i>	<i>Number of Rules/Statutes where Technical Assistance was Provided</i>
202	8	3
<i>Number of Children's Records Reviewed : Number of Children Enrolled</i>	<i>Number of Staff Employed : Number of Staff Files Reviewed</i>	<i>Number of Home Volunteers : Number of Volunteer Files Reviewed</i>
10 : 15	2 : 1	0 : 0
<i>Number of Children Observed : Number of Children Present During Inspection</i>	<i>Number of Child Care Staff Members Observed : Number of Child Care Staff Members Present During Inspection</i>	<i>Number of Volunteers Observed a: Number of Volunteers Present During Inspection</i>
1 : 1	1 : 1	0 : 0
<i>Licensee Interviewed</i>	<i>Child Care Staff Members Interviewed</i>	<i>Pets</i>
Yes	Yes	There are no pets in the home.
<i>Water or Other Hazards</i>	<i>Outdoor Space</i>	
No hazards were identified.	The outdoor play space is located in a fully fenced backyard.	

<b>Documentation of Required Inspections</b>		
<i>Type of Inspection</i>	<i>Date of Inspection</i>	<i>Findings</i>

<i>Rule Number</i>	<i>Rule</i>	<i>Analysis</i>	<i>Conclusion</i>
R 400.1945(4)	Emergency; plan; drill. Fire drills must be practiced while children are in care at least once quarterly, and a written record that includes the date and time it takes to evacuate must be maintained.	Ngoi Banza has not documented quarterly fire drills. In 2022, there were two fire drills documented. No fire drills have been documented in 2023.	Repeat Violation Established  Reference: 9/7/2022 Violation Established
R 400.1945(5)	Emergency; plan; drill. At least 2 tornado drills must be practiced while children are in care between March	Ngoi Banza has no documentation of tornado drills for 2022 or 2023.	Repeat Violation Established


	and November, and a written record of these drills that includes the date must be maintained.		Reference: 9/7/2022 Violation Established
R 400.1904a(2)(c)	Child care staff member; employment requirements. Proof of training in the prevention of infectious disease, including immunizations. Hours of training in the prevention of infectious disease from MiRegistry will be allowed to count for training hours to meet this requirement."	A child care staff member did not complete training in prevention of infectious disease, including immunizations. Only the 2022 and 2023 health and safety refresher courses were completed.	Violation Established
R 400.1905(9)	Training. When the department of licensing and regulatory affairs or the department of education publishes a notice that a new health and safety update document or a new health and safety update training activity has been published on MiRegistry, the licensee shall ensure that all personnel read and acknowledge the document or complete the activity within 6 months of the notice.	Ngoi Banza did not complete the 2022 health and safety refresher training.	Violation Established
R 400.1907(1)(a)	Child's record. A completed child information card on a form provided by the department or a comparable substitute approved by the department.	Nine of 10 child information cards reviewed were incomplete. Five of nine were missing an admission date, two were missing consent for emergency medical treatment, three were missing allergies, two were missing emergency	Violation Established

		contacts, and one was not signed.	
R 400.1907(1)(b)	Child's record. A child in care statement or receipt using a form provided by the department and signed by the parent certifying all of the following:	Out of 10 child files reviewed, two were missing child in care statements.	Repeat Violation Established  Reference: 9/7/2022 Violation Established
R 400.1905(4)	Training. Within 90 days after receiving a child care license or of being hired at a child care home, a licensee, a child care staff member, and a child care assistant shall complete training on all of the following topics:	A child care staff member did not complete training in child development, administration of medication, prevention of and response to emergencies due to food and allergic reactions, handling and storage of hazardous materials and the appropriate disposal of bio-contaminants, precautions in transporting children, building and physical premises safety, or all hazards emergency preparedness and response planning within 90 days of hire. Only the 2022 and 2023 health and safety refresher courses were completed.	Violation Established
722.115n	Application for or renewal of license to operate child care center, group child care home, or family child care home; household member or child care staff member; criminal history check; requirements; duties of department. Application for or renewal of license to operate child care center, group child care home, or family child care home;	There is a new adult household member who has not had a criminal history check completed.	Violation Established

	household member or child care staff member; criminal history check; requirements; duties of department.		
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Technical Assistance	
Rule Number	Rule
R 400.1907(2)	Records in subrule (1) of this rule must be reviewed and updated annually or when information changes.
R 400.1925(2)(e)	Within the department's child care background check system, accurately complete and maintain the connection, disconnection, or withdrawn status of each individual associated with the license."
R 400.1906(1)(g)	A written statement, signed and dated by the child care staff member or child care assistant at the time of hiring, indicating all of the following information:"

Bureau Recommendation
Upon receipt of an acceptable corrective action plan, I recommend the no change in the status of the license.

<b>Approved By:</b> _____			
			
Laura Pastotnik <b>Licensing Consultant</b>	10/26/2023 <b>Date</b>		