



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

September 14, 2022

Ngoi Banza
3172 Pinedale Dr. SW
Grandville, MI 49418

RE: License #: DG410411418
Ngoi Banza
3172 Pinedale SW
Grandville, MI 49418

Dear Mrs. Banza:

This letter is to advise you that the 08/23/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Renewal Licensing Study Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
1906(1)(b)	The provider uses an assistant caregiver and she does not record her arrival and departure times.	The provider will begin to record arrival and departure time.	8/23/22
1907(1)(b)	Out of five child files reviewed, two were missing child in care statements that contain the above information.	The caregivers will obtain the statements.	8/23/2022
1915(2)	During my on-site inspection, the provider was using the garage as child use space during lunchtime for the children.	The provider will no longer use this space.	8/23/2022

1919(2)	The provider's assistant caregiver did not have a medical clearance on file for this renewal.	The assistant will obtain a medical clearance.	9/6/2022
1920(1)	A board attached to the deck in the outdoor play area was falling and had nails sticking out. A board by the playset was broken and had sharp looking ends. There was garbage under the deck and in the yard where the children play.	The provider will fix the boards and clean the back yard.	8/23/2022
1931(13)	During my on-site inspection I observed children walking around while eating and eating while having their diaper changed.	The provider will no longer allow this.	8/23/2022
1945(4)(5)	There are no fire drills recorded since February 2022 and no tornado drills have been completed and recorded.	Going forward the drills will be completed and recorded.	8/23/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0183.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Dufon". The signature is written in a cursive, flowing style.

Mary Dufon, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 295-6530