



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 1, 2022

Veronique Bitondo
6640 Madison Ave. SE
Grand Rapids, MI 49548

RE: License #: DG410411120
Veronique Bitondo
6640 Madison Ave SE
Grand Rapids, MI 49548

Dear Mrs. Bitondo:

Attached is your renewal inspection report. You can find a copy of this renewal inspection report and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

During the renewal inspection on 11/22/2022, I found 4 violation(s) listed below and explained in the attached report:

- 1906 (1)(b) Records of a licensee; child care staff member; child care assistant.
- 1906 (1)(g)(i) Records of a licensee; child care staff member; child care assistant.
- 1907(1)(a) Child's records.
- 1932(1) Home maintenance and safety

You gave us an acceptable written corrective action plan. We will send you a regular license in the mail.

During calendar year 2021:	Total
Number of serious injuries that occurred in facility.	0
Number of deaths that occurred in the facility.	0
Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility.	0

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at 517-284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,

A handwritten signature in black ink, appearing to read "Mary Dufon". The signature is fluid and cursive, with a long horizontal stroke at the end.

Mary Dufon, Licensing Consultant
Bureau of Community and Health Systems
Unit 13, 7th Floor
350 Ottawa, N.W.
Grand Rapids, MI 49503
(616) 295-6530

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	DG410411120
Licensee Name:	Veronique Bitondo
Licensee Address:	6640 Madison Ave. SE Grand Rapids, MI 49548
Licensee Telephone #:	(616) 954-5037
Licensee:	N/A
Name of Facility:	Veronique Bitondo
Facility Address:	6640 Madison Ave SE Grand Rapids, MI 49548
Facility Telephone #:	(616) 954-5037
Original Issuance Date:	01/24/2022
Capacity:	12
Age Range:	Ages Birth Thru 13 years

II. METHODS OF INSPECTION

Date of On-site Inspection(s): 11/22/2022

		No. of Records Reviewed
No. of children enrolled in care	19	10
No. of assistant caregivers employed	3	3
No. of child care children present at time of inspection	2	
No. of other children present at time of inspection	0	
No. of assistant caregivers present at time of inspection	1	
Licensee present at time of inspection?	Yes	
Persons Interviewed:	Licensee	<input checked="" type="checkbox"/>
	Assistant Caregivers	<input checked="" type="checkbox"/>

Approved child use space: On the main level of the home the kitchen/living room, and guest bedroom is approved as child use space. On the lower level of the home the playroom and the spare room are approved as child use space. The provider is not currently using the spare bedroom on the lower level of the home.

Exiting information (including second floor and basement): On the main level of the home the stairs leading to the front door and the back slider provide exits. On the lower level of the home the stairs leading to the front door and a remotely located exit window provide exits.

Approved variances - No Yes Description:

Key Indicator Inspection: No

Additional information:

- Pets? No Yes If yes, describe.
- Hot tubs or spa pool? No Yes If yes, are there appropriate barriers?
- Swimming pool? No Yes If yes, describe pool and barriers.
- Other water hazards? No Yes If yes, describe.
- Fireplace or wood burning stove? No Yes If yes, describe.
- Fireplace/wood burner in use during child care hours? No Yes If yes, describe barriers to protect children from burns.

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This renewal inspection involved a review of all applicable child care home administrative rules and statutes. Verification of compliance included direct observations of the physical environment and the program, discussions with staff, and a review of the home's records, including staff records and children's records. Staff records include background checks, medical clearance information, and training information. Children's records include child information cards and child in care statements/receipts.

During my on-site inspection I observed breakfast service, free play and positive interactions between the provider and child care children. Technical assistance and consultation was provided regarding locking rooms in the home where the fire extinguishers are located, replacing the pad used for diapering, and removing broken items from the outdoor play area.

During the inspection, the child care home was found to be in compliance with all applicable rules and statutes except for the following violations:

R 400.1906 Records of a licensee; child care staff member; child care assistant.

- (1) A licensee shall maintain a file for each child care staff member and each child care assistant that includes all of the following:
 - (b) Daily records detailing arrival times and departure times at the child care home.

The provider has not kept a daily record of child care staff member's arrival and departure times.

R 400.1906 Records of a licensee; child care staff member; child care assistant.

- (1) A licensee shall maintain a file for each child care staff member and each child care assistant that includes all of the following:
 - (g) A written statement, signed and dated by the child care staff member or child care assistant at the time of hiring, indicating all of the following information:
 - (i) The individual is aware that abuse and neglect of children is unlawful.
 - (ii) The individual knows that he or she is mandated by law to report child abuse and neglect.
 - (iii) The individual has received a copy of the licensee's discipline policy.

There was not a signed statement indicating the above for one of the provider's child care staff members.

R 400.1907 Child's records.

- (1) Prior to a child's initial attendance, a licensee shall obtain the following documents:
 - (a) A completed child information card on a form provided by the department or a comparable substitute approved by the department.

Four of the ten child information cards were missing the child's date of birth and two siblings were sharing one child information card.

R 400.1932 Home maintenance and safety.

- (1) The structure, premises, and furnishings of a child care home must be in good repair and maintained in a clean, safe, and comfortable condition.

During my on-site inspection, I observed the floors and countertops to be dirty. There were crumbs, dirt, and food particles on the floors, tables, and countertops.

A corrective action plan was requested and approved on 11/22/2022. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

IV. RECOMMENDATION

I recommend issuance of a regular license to this child care home.



11/29/2022

Mary Dufon
Licensing Consultant

Date