



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

Marlon I. Brown, DPA
 ACTING DIRECTOR

10/16/2023

Veronique Bitondo
 Veronique Bitondo
 6640 Madison Avenue Southeast, Grand Rapids, MI, United States, 49548

License Number: DG410411120

Dear Veronique Bitondo,

This letter is to advise you that the 10/16/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Child Care Follow-up Inspection Case, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.1906(1)(g)	All staff did not complete a signed abuse and neglect statement.	Veronica Bitondo will make sure each staff member signs an abuse and neglect statement.	11/8/2023
R 400.1907(1)(a)	One of five child information cards was missing all information except the parent's signature.	Veronica Bitondo will have the child's parent complete the information card today.	10/16/2023
R 400.1905(9)	Veronica Bitondo and one child care staff member did not complete the 2022 health and safety refresher.	Veronica Bitondo will complete the 2022 health and safety refresher and ensure the child care staff member completes it within 10 business days.	10/30/2023

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact Laura Pastotnik at (616) 373-0198 or pastotnikl@michigan.gov. In the event that Laura Pastotnik is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Laura Pastotnik". The signature is written in black ink and is positioned below the word "Sincerely,".

Laura Pastotnik, Licensing Consultant