



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

December 1, 2022

Veronique Bitondo
6640 Madison Ave. SE
Grand Rapids, MI 49548

RE: License #: DG410411120
Veronique Bitondo
6640 Madison Ave SE
Grand Rapids, MI 49548

Dear Mrs. Bitondo:

This letter is to advise you that the 11/22/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Renewal Licensing Study Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
1906 (1)(b) Records of a licensee; child care staff member; child care...	The provider has not kept a daily record of child care staff member's arrival and departure times.	The provider will begin to take attendance for her child care staff members.	11/22/2022
1906 (1)(g) Records of a licensee; child care staff member; child care...	There was not a signed statement indicating the above for one of the provider's child care staff members.	The provider will ensure the abuse/neglect statement is on file for each child care staff member.	11/22/2022

1907(1)(a) Child's records.	Four of the ten child information cards were missing the child's date of birth and two siblings were sharing one child information card.	The provider will ensure all of children's records are completed.	11/22/2022
1932(1) Home maintenance and safety	During my on-site inspection, I observed the floors and countertops to be dirty. There were crumbs, dirt, and food particles on the floors, tables, and countertops	The provider will ensure the home is kept in a clean condition.	11/22/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (616) 356-0183.

Sincerely,



Mary Dufon, Licensing Consultant
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 Unit 13, 7th Floor
 350 Ottawa, N.W.
 Grand Rapids, MI 49503
 (616) 295-6530