



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

October 18, 2022

Veronique Bitondo
 6640 Madison Ave. SE
 Grand Rapids, MI 49548

RE: License #: DG410411120
 RE: SI LOG #: 2022D0607019
 Veronique Bitondo
 6640 Madison Ave SE
 Grand Rapids, MI 49548

Dear Mrs. Bitondo:

This letter is to advise you that the 10/12/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved. The special investigation will be closed.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.1910(1)(a) Ratio of personnel to children.	On August 10, 2022, Ms. Bitondo was supervising 14 child care children by herself. There were nine unrelated children and one related child under the age of six in attendance. These children count towards the ratio.	Ms. Bitondo will ensure that she has a staff member present when she has seven child care children or more in attendance.	08/10/2022

R 400.1920(6) Outdoor play area and equipment.	On August 10, 2022, I observed child care children using a trampoline in the back yard of the child care home.	Ms. Bitondo and Mr. Mbarushimana removed the trampoline from the back yard of the home.	08/10/2022
R 400.1932(3) Home maintenance and safety.	On August 10, 2022, there was no gate installed to protect children who had access to the stairs on the deck from falls.	Ms. Bitondo has purchased a new gate and will ensure the gate is placed either at the top or the bottom of the stairs from the deck, depending on where the children are playing.	08/11/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Jessica Miranda-Bevier, Licensing Consultant
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 611 W. Ottawa Street
 P.O. Box 30664
 Lansing, MI 48909
 (616) 498-5459